

DC Office of the State Superintendent of Education (OSSE) and University of the District of Columbia (UDC) MINI-PROFESSIONAL DEVELOPMENT INSTITUTE 2020 DEC. 14 – 16, 2020

Meeting the Physiological, Socio-Emotional and Socio-Economic Needs of District Residents at a Distance: Resources, Strategies and Partnerships

The Office of the State Superintendent of Education, Adult and Family Education (OSSE AFE), in collaboration with the University of the District of Columbia (UDC), will host a Mini-Professional Development Institute for adult education providers, training providers, partner agencies and other stakeholders from Monday, Dec. 14, 2020 to Wednesday, Dec. 16, 2020. There are two, one-hour sessions scheduled on each day, except the first day where the afternoon session will occur for one and one-half hour. All sessions will be hosted online using Microsoft Teams.

As a result of the coronavirus (COVID-19) public health emergency, we are all charged with finding new ways to meet the physiological, socio-emotional and socio-economic needs of District residents so that they achieve self-actualization, which is the realization or fulfillment of their talents and potentialities. This professional development institute offers information about resources, winning strategies and partnerships that can be used to meet the diverse needs of District residents at distance.

Registration is not required. To participate in each session, click on the link provided for each session in the schedule of events listed below.

For additional information, contact osse.afeta@dc.gov.

MINI-PROFESSIONAL DEVELOPMENT INSTITUTE 2020

Schedule of Events

MONDAY, DEC. 14, 2020

Registration is not required.

To participate, please click on the following link: Click here to join the meeting

Session 1

10 - 11 a.m.

First Aid for the Soul: Strategies for Helping District Residents to be Resilient in the Midst of the Pandemic



According to Abraham Maslow's Hierarchy of Needs, there are five categories of human needs that dictate an individual's behavior. This includes the behaviors of the adults, youth and families that we are called to serve and those of us who serve District residents. Maslow's theory challenges us to look at and strategize ways to meet the needs of the "whole person" starting with an individual's basic and psychological needs, and need for self-fulfillment.

Participants in this session will identify strategies and resources that can be used to help District residents to cope and be resilient in the midst of the pandemic. This session sets the stage for the other workshops that will be offered during the miniprofessional development institute that highlight the diverse needs of District residents and some of the agencies that that are working diligently with them to achieve self-actualization.

Facilitated by:

J. Michelle Johnson, State Director for Adult Education,

Office of the State Superintendent of Education

Dr. Heather Bruce, Program Director, Adult Education Program,

<u>University of the District of Columbia</u>

Dr. Jacquelin Portis Joyner, Consultant



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Session 2

Supportive and Wrap around Services for Adults, Youth and Families in the District

2 – 3:30 p.m.



The DC Department of Human Services (DHS) provides a number of lifelines for District residents, particularly when they are at their most vulnerable. The COVID-19 public health emergency has increased the needs of so many District residents.

A DHS representative will share information about how District residents can access a continuum of supportive and wraparound services to meet their basic needs, including but not limited to Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Gen2Gen family services, child care assistance, emergency shelter, emergency rental and other housing assistance. Join us to learn about some of the innovative customer-centric approaches that DHS uses to meet the needs of District residents.

Facilitated by:

Daijuan Wade, Supervisor, Operations and Training DC Department of Human Services (DHS)



MINI-PROFESSIONAL DEVELOPMENT INSTITUTE 2020 Schedule of Events

TUESDAY, DEC. 15, 2020

Registration is not required.

To participate, please click on the following link: Click here to join the meeting

Session 3

Supportive and Wrap-around Services for Immigrant Families in the District

10 – 11 a.m.





Financial hardships have been severe for immigrant families over the last several months. Mass layoffs, especially in the hospitality and service industries, have been staggering. Those who have retained employment often work in front-line jobs that require them to leave their homes to work, with little protection from exposure to the coronavirus (COVID-19). For many, cramped quarters make quarantine difficult, creating additional stress, and potentially putting household members at risk.

In this session, attendees will hear from two organizations - Briya Public Charter School (PCS) and Catholic Charities of the Archdiocese of Washington - that provide comprehensive services to immigrant families. These agencies, which have been providing a plethora of services to immigrant families for many years, were also able to ramp up their services and resources to meet the burgeoning needs of immigrant families during the pandemic. Both Briya PCS and Catholic Charities are committed to addressing the needs of immigrant families and supporting their path to economic prosperity through education, training and supportive services.

Facilitated by:

Stephanie Mintz, Community Schools Coordinator and Director of Student Services <u>Briya Public Charter School</u>

Eduardo Reyes, Program Manager for OSSE Grant, Enterprises, Education, and Employment Department

Catholic Charities of the Archdiocese of Washington



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Session 4

DC Public Library - Meeting the Diverse Needs of the Community

2 - 3 p.m.



When you think of the DC Public Library (DCPL), you probably think immediately of books. Yes, DCPL has thousands of books, but it also has so much more! DCPL offers District residents free services and resources such as:

- Virtual Tutoring
- Live Interview Coaching
- Video Storybooks
- Audiobooks
- Music & More!

The DCPL Adult Learning Department (ALD) will share services and resources of interest to adult learners that they can use themselves and/or with their children in pursuit of their educational and professional goals, especially during the pandemic. Agencies that serve adult learners can enhance their understanding of DCPL and ALD resources that can benefit the adults and families that they serve.

Facilitated by:

Benjamin Merrion, Literacy Outreach Specialist

<u>DC Public Library, Adult Learning Department (DCPL ALD)</u>



MINI-PROFESSIONAL DEVELOPMENT INSTITUTE 2020

Schedule of Events

WEDNESDAY, DEC. 16, 2020

Registration is not required.

To participate, please click on the following link: Click here to join the meeting

Session 5 10 – 11 a.m. **Youth Services Panel – Linking District Youth to the Programs, Services and Resources**



During the coronavirus (COVID-19) pandemic, services for District youth are needed now more than ever. Youth service providers are delivering their programs and resources to youth at a distance, via place-based services using social distancing and Personal Protective Equipment (PPE), and by using a hybrid of both approaches. A panel with representatives from organizations with expertise in serving youth — Covenant House Washington, OSSE Health and Wellness, OSSE DC ReEngagement Center, and Potomac Job Corps Center — describe their creative approaches to providing youth with the programs, services and resources that they need, while also keeping customers and staff safe.

Facilitated by:

Antoinette Mitchell, Assistant Superintendent of Postsecondary and Career Education

Office of the State Superintendent of Education

Panelists:

Clifton Rogers, Manager
Covenant House Washington

Claudia Price, Project AWARE Program Coordinator and Elysia DiCamillo, Community Programs Specialist OSSE, Division of Health and Wellness

Veronica Simmons, Director and Gregory Palmer, ReEngagement Specialist OSSE, DC ReEngagement Center (REC)

Barrington Tolliver, Business Community Liaison Potomac Job Corps Center









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Session 6

The OSSE DC ReEngagement Center Helps Youth Get Back on Track!

2 – 3 p.m.



If you know the OSSE DC ReEngagement Center (REC), then you know it responds energetically to the needs of District youth with expertise, compassion and humor. Through vital partnerships, the DC REC provides and/or links youth to services that support them in acquiring safe and stable housing, nonperishable food, transportation, technology, everyday clothes and/or professional clothing for interviews. The DC REC provides customer centric services by establishing professional relationships with each customer to remove barriers and identify best fit placements.

The REC team employs creative strategies to provide outreach and intake services via socially distance place-based arrangements, virtual pop-ups, DC REC LIVE, and a combination of approaches. Learn about the REC's work from the REC team and through the voices of youth customers.

Facilitated by:

Veronica Simmons, Director and Gregory Palmer, ReEngagement Specialist OSSE, DC ReEngagement Center (REC)

