

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT OF 
EMPLOYMENT SERVICES



DOES OVERVIEW

Dr. Unique Morris-Hughes, Director
District of Columbia Department of
Employment Services



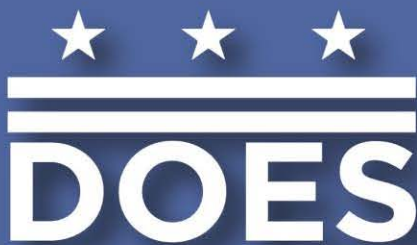
DISTRICT OF COLUMBIA
DEPARTMENT OF
EMPLOYMENT SERVICES



GOVERNMENT OF THE
DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

VISION FORWARD

- 1.) **DOES Mission and Vision**
- 2.) **Vision Forward**
- 3.) **Office of Youth Programs**
- 4.) **DC Infrastructure Academy**
- 5.) **Division of State Initiatives**
- 6.) **American Job Center**
- 7.) **Workforce and Federal Programs**
- 8.) **Questions**



DISTRICT OF COLUMBIA
DEPARTMENT OF
EMPLOYMENT SERVICES



MISSION STATEMENT

The Department of Employment Services (DOES) mission is to connect District residents, job seekers, and employers to opportunities and resources that empower fair, safe, effective working communities.

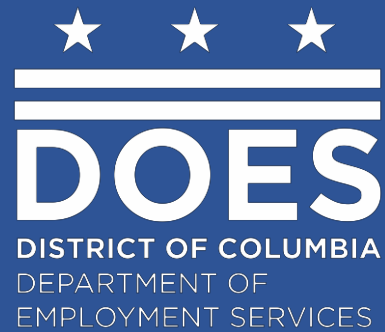


VISION

The Department of Employment Services provides comprehensive employment services to ensure a competitive workforce, full employment, life-long learning, economic stability and the highest quality of life for all District residents.

VISION FORWARD

1. Promote the District's Human Capital
2. Align Workforce with Education
3. Create Equity and Access
4. Achieve Excellence in Service Delivery
5. Operate Smart and Effective Systems
6. Provide Best-in-Class Customer Service



OFFICE OF YOUTH PROGRAMS (OYP)

THENNIE FREEMAN

Associate Director

**OFFICE OF YOUTH
PROGRAMS (OYP)**

Overview

- The Office of Youth Programs (OYP) develops and administers workforce development programs for District youth ages 14-24. OYP provides occupational skills training, work experience, academic enrichment, college preparation and life skills training to facilitate the development of work habits and skills that are essential for success in the workplace.

Programs and initiatives supported by OYP include:

- Summer Youth Employment Program (MBSYEP)
- Year Round Programs (In-School and Out-of-School)
- Marion Barry Youth Leadership Institute (MBYLI)



Description of Programs & Services

Marion S. Barry Summer Youth Employment Program (MBSYEP)

- Applications are now open! Visit summerjobs.dc.gov.
- Locally Funded Initiative
- Serving Youth 14-24 years old
- 6-week short term employment and training program

Marion Barry Youth Leadership Institute (MBYLI)

- Youth start at age 14, and generally conclude at age 17, when they are ready for college or other post-secondary opportunities
- Serving 170 youth in the School Year Program (SYP) and 420 youth in the Summer Intensive Training (SIT) Program
- Each of the four levels of the MBYLI training model: Alpha, Beta, Delta and Omega, has a different focus area:
 - The Alpha level focuses on personal growth and development skills
 - The Beta level focuses on community development
 - The Delta level focuses on college exploration and preparation
 - The Omega level focuses on life skills, career exploration, and places Youth Leaders in internships.
- Common training themes throughout the program include:
 - Team Building Skills • Personal Development
 - Communication Skills • Employability Skills
 - Public Speaking • City Government Structure

Current Program Updates

YOUTH EARN and LEARN PROGRAM (YEALP)

- Serving Youth 16-24 years old
- Assisting youth not enrolled in school, unemployed, and facing significant barriers to employment as defined by WIOA.

IN-SCHOOL PROGRAM (ISY)

- Locally Funded Initiative
- Serving Youth 14-21 years old
- Connects ISY to a diverse array of services based upon a solid, academic enrichment activities, and research-based college and career readiness framework.
- Assists District youth with successfully transitioning from high school into post-secondary education, advanced training, unsubsidized employment, or a career in the military.

Program Contact Information

Office of Youth Programs

Thennie Freeman, Associate Director

4058 Minnesota Avenue NE

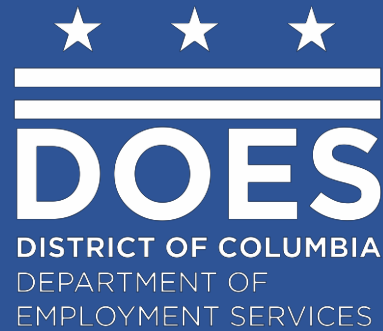
Washington, DC 20019

202-698-3492

Web Address – link to your specific section of the DOES website

<https://does.dc.gov/service/youth-services>

summerjobs@dc.gov



DISTRICT OF COLUMBIA INFRASTRUCTURE ACADEMY (DCIA)

ARLEN HERRELL

Associate Director

**DC INFRASTRUCTURE
ACADEMY (DCIA)**

Overview

Infrastructure is one of the fastest growing industries in the country. Mayor Muriel Bowser opened the DC Infrastructure Academy to meet the need for skilled infrastructure professionals in Washington, DC.

DCIA coordinates, trains, screens, and recruits residents to fulfill the needs of the infrastructure industry and infrastructure jobs with leading companies in these high-demand fields. DCIA is located in the Anacostia neighborhood in Ward 8.

Programs and Services Include:

- Commercial Driver's License (CDL)
- Energy & Utilities
- Auto Mechanic Training
- OSHA 10
- Solar Panel Installation
- Interview Skills
- Job Fairs
- Job Referrals and more



Description of Programs & Services

Quick Path to Information Technology:

Help Desk Training Program: Preparation for careers in the information technology industry with focus on CompTIA A+ certification which supports the ability to connect users to the data, IT support role, baseline security, competency in operational procedures, etc.

Quick Path to Energy:

Solar Works: Preparation for careers in solar industry with vital hands-on training including customer outreach & construction workshops and GRID's Installation Basics Training (IBT)

- Program includes industry-demanded certifications/certificates: CPR/First Aid, OSHA 10, and NABCEP PV Associate Credential exam

Pepco: Preparation for careers in energy with a focus on mechanical skills, overhead line work, electrical theory, essential math, work readiness, and occupation-specific skills. Hands-on training includes pole-climbing and introduction to electrical systems. Training Phase One: Preparation to take the required industry Construction and Skilled Trades exam (CAST)

Washington Gas: Preparation for careers in energy with a focus on excavation and backfilling, underground clearances, cover-service lines, mains and transmission lines, prevention of accidental ignition, construction site safety, work readiness, and basic computer skills. Hands-on training includes trenching and other excavation activities. Participants must pass a CASAS assessment and WorkKeys exam prior to completion of the program.

Description of Programs & Services Continued

Quick Path to Transportation:

Automotive Technology Training Program: Preparation for careers in transportation industry with focus on industry-recognized certifications from the National Institute for Automotive Service Excellence (ASE)

- ASE certifications can include Brakes, Suspension & Steering, and Electrical Systems

Quick Path to Health Safety:

OSHA-10 & Flagger Training Program: Training program focuses on industry-documented ATSSA Flagger and OSHA-10 certification preparation

- ATSSA Flagger Certification: Basic one-way and two-way traffic lane closure operations training
- OSHA-10 Certification: Abatement, avoidance, and prevention of work site safety & health hazards training

OSHA-30: Comprehensive safety program designed for anyone involved in the construction industry. Specifically devised for safety directors, foremen, and field supervisors; the program provides complete information on OSHA compliance issues

Cardiopulmonary Resuscitation (CPR): A group of problem-solving medical procedures and techniques designed to provide urgent treatment of life-threatening cardiac emergencies such as cardiac arrest or stroke

Since opening in March 2018, DCIA has served nearly 3,200 District residents.

Program Contact Information

District of Columbia Infrastructure Academy (DCIA)

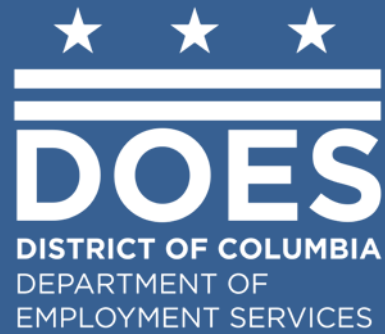
Arlen Herrell, Associate Director

2330 Pomeroy Road SE, Washington, D.C. 20020

Phone: 202-899-6040

Email: DCIA@dc.gov

Web Address – <https://dcinfrastructureacademy.org>



DIVISION OF STATE INITIATIVES (DSI)

CHRISTIAN JOHNSON
Program Analyst

**DIVISION OF STATE
INITIATIVES (DSI)**

Overview

The Division of State Initiatives (DSI) oversees programs designed to serve and support District residents facing multiple barriers to employment including previous incarceration, homelessness, skills deficiencies, lack of secondary educational credentials, job cycling, and residence in high crime/high unemployment areas. Programs under the DSI umbrella include Project Empowerment (PE), a transitional jobs program serving adults between the ages of 22 and 54 and DC Career Connections (DCCC), a component of the Safer Stronger DC Initiative serving young adults between the ages of 20 and 24. The Division also oversees a number of special initiatives offering **specialized training and support to targeted populations.**

- Project Empowerment continues its role as an integral component of the District's reentry continuum having served thousands of returning citizens since its inception in 2001.
- As a Safer Stronger DC Partner, DCCC prioritizes the delivery of training, education and employment services to young people residing in designated Police Service Areas across the District.
- DSI maintains a network of public, private, and community-based partners that support program operations and provide services critical to participant success.



Description of Programs & Services

DCCC and PE Core Services Include:

- Job Readiness and Life Skills Training: Professional instruction covering critical work-related topics including effective communication, team participation, conflict resolution, goal setting, and presentation/interviewing skills.
- Credential Based Skills Training: Enrollment in credential-based training in growth/demand occupational areas.
- Subsidized Work Experience: Paid on the job learning opportunities in various occupational areas--supported by a specified training wage
- Case Management: Individualized counseling, guidance and support offered during each program component
- On the Job Coaching Services: Biweekly contact during subsidized employment to assess progress on the job and address issues impacting performance
- Connections to Unsubsidized Employment Opportunities: Jobs offering wages fully paid by an employer

Current Program Updates

- **Hybrid JRT Model:** The 3-week model has been modified to include in person training for 1 week and virtual training for 2 weeks. Virtual training accompanies loaned technology equipment and Mifi.
- **Digital Literacy Services:** To enhance the technology skills and employability of program participants, DSI has partnered with two community based organizations to offer digital literacy services as part of our job readiness training component.
- **Entrepreneurial Training:** DSI is continuing its partnership with Georgetown University to offer an increased number of returning citizens academic, business and entrepreneurial training. Two cohorts of residents have completed training with the third set to begin within the first quarter of Fiscal Year 2021.
- **READY Center Partnership:** With the goal of reducing recidivism rates for residents, DOES remains an active partner in the Department of Corrections' READY Center which offers local and federal releasees access to resources and services essential to successful reintegration.
- **Gender Specific Programming for Women:** DSI has established a partnership with a community based organization to provide specialized employment services to justice involved women preparing to enter/reenter the work force. Services being provided include case management, supportive services coordination, job readiness instruction, and individualized job placement assistance.

Program Contact Information

Division of State Initiatives

Charles Jones, Deputy Director

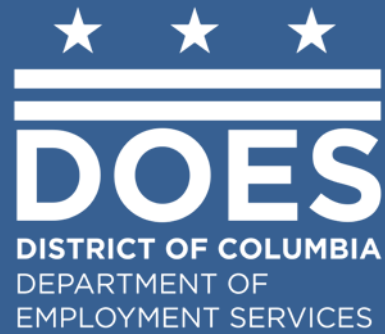
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<https://does.dc.gov/service/project-empowerment-program>

projectempowerment@dc.gov



Workforce and Federal Programs

Pablo Venturino
Associate Director

**American Job Centers
& One-Stop Operations**

Description of Programs & Services

American Job Center Services:

- Workshops (Resume Development; Interviewing Skills; Job Searching and LMI; etc.)
- Career Counseling and Assessments
- Job Searching Assistance
- Referrals to Supportive Services
- WIOA Enrollments
- Referrals to Training Services
- Outreach (Workforce On Wheels Mobile AJC)

Programs:

- Special Grants
- Senior Community Service Employment Program
- Reemployment Services and Eligibility Assessment Program
- Jobs for Veterans State Grant
- Individual Training Accounts (Healthcare, IT, Construction, Hospitality, Security and Law)

Program Contact Information

Workforce & Federal Programs

Vanessa Weatherington, Deputy Director

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American Job Centers & One-Stop Operations

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Workforce and Federal Programs

Ashley Williams
Associate Director

**Office of Apprenticeship
Information & Training
(OAIT) & Out-of-School
Programs (OSY)**

Description of Programs & Services

Apprenticeships

Pre-Apprenticeships

Apprenticeship DC

Federal Out of School Programs

Pathways for Young Adults Program (PYAP)

Youth Earn and Learn Program (YEALP)

Youth Innovation Grants (YIG)

Overview

Apprenticeships combine on-the-job training with classroom instruction, teaching workers the practical and theoretical aspects of highly skilled occupations. Apprenticeship programs are sponsored by employers, labor groups and employer associations.

The Office of Apprenticeship, Information and Training (OAIT), part of the Department of Employment Services (DOES), and oversight of the apprenticeship system in the District of Columbia. OAIT also safeguards the well-being of apprentices, ensures the quality of programs, provides integrated employment and training information to sponsors, employers and trainers. OAIT also staffs the District of Columbia Apprenticeship Council.

Applicants for apprenticeships must be at least 16 years old and meet the sponsor's qualifications. Generally, applicants must demonstrate to sponsors that they have the ability, aptitude and education to master the rudiments of the occupation and complete related instruction. Prospective employers work with OAIT representatives to develop on-the-job learning plans, related classroom instruction and operating procedures.

D.C. LAW 2-156:

(1) All prime contractors and subcontractors who contract with the District of Columbia government to perform construction, renovation work, or information technology work with a single contract, or cumulative contracts, of at least \$500,000, let within a 12-month period shall be required to register an apprenticeship program with the District of Columbia Apprenticeship Council; and

(2) All beneficiaries of projects in excess of \$1 million funded in whole or in part with funds which, in accordance with a federal grant or otherwise, the District of Columbia government administers, and in which the District of Columbia is a signatory to any agreement of a contractual nature, shall be required to register an apprenticeship program with the District of Columbia Apprenticeship Council.



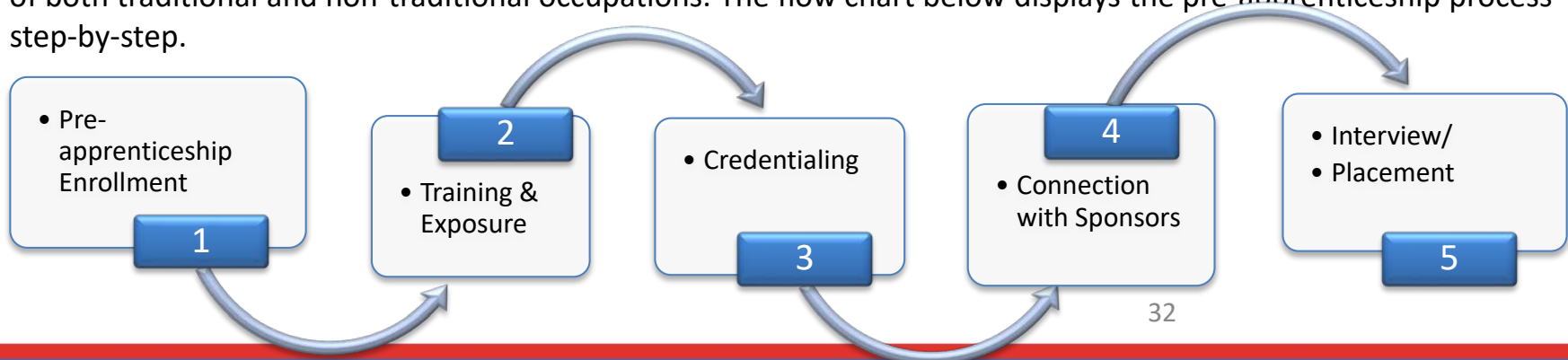
Apprenticeship DC

Apprenticeship DC is a pre-apprenticeship training system designed to prepare individuals seeking support to develop a career path. Pre-apprenticeships provides occupational training that allows individuals to earn while they learn. Strategies learned will help individuals meet entry requirements for apprenticeship programs and ensure successful workforce development and advancement.

The pre-apprenticeship training system follows a curriculum that provide opportunities such as:

- Connecting with employers,
- Career counseling/Learning how to effectively communicate with professionals,
- Hands-on workforce experience,
- Ability to achieve Industry focused certifications and safety modules,
- Exposed to what the industries' workforce look like; and more.

This program can take place anywhere between 3 weeks up to 3 months. Students who successfully complete the pre-apprenticeship training will be accepted and placed in registered apprenticeships with prospective employers of both traditional and non-traditional occupations. The flow chart below displays the pre-annticeship process step-by-step.



The Out-of-School Program provides occupational skills training, career awareness counseling, work readiness modules, basic education, GED preparation, supported internship experiences, as well as vocational skills training.

The Pathways for Young Adults Program (PYAP)

The Pathways for Young Adults Program is designed to assist out-of-school and out-of-work District residents ages 18-24 by combining occupational training, life skills development and work readiness instructions to connect them back to the world of work successfully. The three areas of occupational training include allied health, administrative Services and basic IT/Admin. Tech.

Through PYAP, we strive to provide youth with the opportunity to:

- Gain meaningful work experience through a paid internship;
- Learn and develop skills, attitudes and commitment necessary to succeed in today's world of work; while interacting with dynamic working professionals in a positive work environment.;
- Receive occupational training necessary to gain a nationally recognized credential within the specialized field of interest.

Program Structure

- Phase I: Occupational Training
- Phase II: Work Readiness
- Phase III: Internship Experience

Programs (OSY)

The Youth Earn and Learn Program

YEALP is designed to serve the District's youth who are neither enrolled in school nor participating in the labor market. It is anticipated that 50 District youth (ages 16-24), who are not enrolled in school, unemployed, and facing significant barriers to employment will be connected to a training program focused on hard and soft skill development, credential attainment and working towards unsubsidized employment.

Through YEALP, we strive to provide youth with the opportunity to:

- High quality work readiness training and professional development workshop
- Access to supportive services to help eliminate or reduce potential barriers to success;
- Access to caring adult mentors to serve as role models.
- To gain knowledge and skills that lead to a recognized credential
- Meaningful, subsidized work experiences that align to the youth participant's individual interests;
- Exposure to the world of work and various career industries;
- Assistance with job training and career exploration processes

Youth Innovation Grants (YIG)

YIG federally funded initiatives provide District youth with enriching, non-traditional experiences through subsidized placements; which explores post-secondary education preparation and entrepreneurial training options in conjunction with work readiness components.

Program Contact Information

Workforce & Federal Programs

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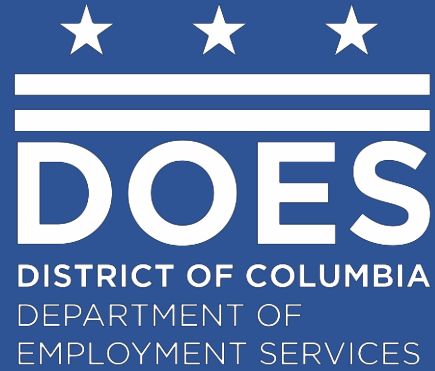
Office of Apprenticeship Information & Training

Ashley Williams, Associate Director

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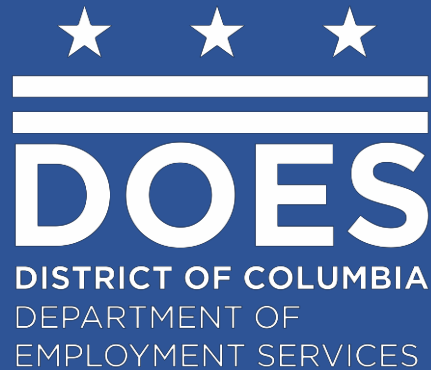
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DISTRICT OF COLUMBIA
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Question & Answer



Thank You

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