



# **DISTRICT-WIDE CHILD CARE DISASTER RESPONSE PLAN (CCDRP)**



**DISTRICT OF COLUMBIA  
OFFICE OF THE STATE SUPERINTENDENT OF EDUCATION  
DIVISION OF EARLY LEARNING**

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## Director Signature Page

**To:** All OSSE Personnel  
**From:** Hanseul Kang, State Superintendent  
**Date:** September 30, 2018  
**Subject:** OSSE District-wide Child Care Disaster Plan

I hereby authorize implementation and use of the District-wide Child Care Disaster Plan as the agency operational plan for responding to Child Care emergencies District-wide.

The information contained in this document is confidential. Therefore, unauthorized disclosure is strictly prohibited. The contents are not to be disclosed or duplicated, in whole or in part, without the consent of myself or my designee. This document contains personal and sensitive information and its use is for emergency response and recovery purposes only.

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Agency Director

September 30, 2018  
Date

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## **I. OVERVIEW**

A disaster or emergency event can affect organizations, the services they provide, or the programs they operate anywhere, anytime, and without warning. Often, the impact of an emergency is directly affected by how well an organization's leadership and their staff are prepared and trained to respond to an emergency. This is known as "Organizational Resilience." For the Office of the State Superintendent of Education's (OSSE) Division of Early Learning (DEL), this responsibility is two-fold: 1) building the resiliency of the agency by planning and coordinating disaster response actions; and 2) increasing the resiliency of child development providers by improving the quality of their emergency plans. Developing resilience among all child development providers involves a combination of developing a practical and executable plan coupled with promoting regular trainings for staff and personnel. At the agency level, a comprehensive plan with regular training and drills promotes clear lines of notification and communication, clarifies staff responsibilities and expectations, and builds confidence in the staff's ability to respond to emergencies that adversely impact families who rely on dependable child care.

In the District of Columbia, there are approximately 472 public and private Child Development Centers, 123 Child Development Homes, and seven expanded Child Development Homes, all licensed, certified and monitored by DEL. These child development centers and homes come in all sizes, dimensions, and locations from stand-alone facilities to large office spaces. Services are oftentimes provided within a residential or commercial structure with different occupancy classifications based on location, services, design layout of facility, quantity, and age of youth. Many of these child care centers and homes serve children whose families receive financial subsidies for child care through the Child Care and Development Block Grant (CCDBG) Program. Within the District of Columbia, CCDBG funds support nearly 1,200 children from 900 families in 2014 with nearly 85 percent of these funds helped working African American families and provide high-quality child care to children who are predominantly under 5 years of age.

The goal of this district-wide Child Care Disaster Response Plan (CCDRP) is to provide the leadership of OSSE and DEL with an organized response structure to guide their decision-making with practical strategies to execute in response to an emergency or disaster. Knowing each child care center, home, or expanded home is distinct, as are the impact of emergencies on them, there is no "one size fits all" when preparing for a disaster event. Additionally, children 2 ½ years of age or less are not capable of responding to an emergency and are considered non-ambulatory occupants who rely on licensed child care providers to physically support safe evacuation and protection from imminent danger. Because of the inherently unpredictable nature of emergencies, the Federal Emergency Management Agency (FEMA) recommends an "All-Hazards" approach to planning and preparedness in their National Response Framework suggesting that plans and policies develop solutions that can apply to natural, technological, or human-caused incidents that warrant action to protect life, property, environment, and public health or safety, and to minimize disruptions of school activities. This approach is one of the guiding principles in the development of this CCDRP. It has been developed to be implemented in concert with the OSSE Continuity of Operations Plan (COOP).

## **II. INTRODUCTION**

OSSE is the State Education Agency for the District of Columbia that serves as the District's liaison to the U.S. Department of Education. OSSE is charged with raising the quality of education for all DC residents by working closely with the District's traditional and public charter schools; as well as center-based and home-based child development providers. OSSE's mission is to remove barriers and create pathways for District residents to receive a great education and prepare them for success in college, careers, and life. To achieve this mission, OSSE sets statewide policies, provides resources and support, and exercises accountability for all public education in DC. OSSE also ensures that children and families receive year round access to well-balanced meals by providing federal reimbursements, training, and nutrition education to program participants. It also provides transportation to school for District children with special needs.

Within OSSE, the mission of the DEL is to provide leadership and coordination to ensure that all District of Columbia children, from birth to kindergarten entrance, have access to high-quality early childhood development programs and are well prepared for school. In advancing this mission, DEL is organized into five units: 1) Operations and Grant Management Unit; 2) Policy, Planning, and Research Unit; 3) Licensing and Compliance Unit; 4) Quality Initiatives Unit; and, 5) Early Intervention Unit. Each unit serves in different capacities however in response to a non-routine event such as a disaster or isolated emergency the goal is the same—ensure that families in the District have family reunification and access to continuity of child care following a disaster.

DEL currently plays a vital role in ensuring that families with children who need child care receive the guidance and advice so that parents can make informed choices about the care options available to them. An additional critical role of DEL is to ensure the health and safety of children by applying local and federal regulations to the licensing and monitoring of child care centers. DEL accomplishes this by ensuring that child care centers, child care homes, and expanded homes are staffed adequately with certified teachers and caregivers, and have health and safety measures in place to care for children during normal operations and in emergency situations.

This District-wide CCDRP describes the active role that OSSE's DEL would take in response to an emergency or disaster that impacts one or more child care centers. This plan will detail the process that DEL will use to receive notification from local response agencies, activate all or part of this plan, disseminate information to child care providers, support family reunification, and determine the appropriate actions that DEL would take to ensure that families have continuity of child care. The CCDRP will also describe the current role of partner agencies that support this mission by issuing subsidy vouchers for families, ensuring that child development centers, homes, and expanded homes meet federal and local regulatory requirements for such occupancies as well as having the required life safety management systems in place for life safety and property protection. For example, this includes fire detection, notification, and suppression systems in conjunction with good housekeeping practices for safe evacuation. . In response to a disaster or emergency, DEL will lead a coordinated effort in conjunction with partner agencies to assist families, identify alternate child care options, transfer subsidy vouchers, and provide referrals to counseling and mental health services. Together, DEL will ensure that families are able to maintain continuous child care following a disaster or emergency.

### III. LEGISLATIVE HISTORY AND AUTHORITY

On November 19, 2014, President Obama signed into federal law the Child Care and Development Block Grant Act (CCDBG), which strengthened health and safety standards for children served in child development settings and improved the quality of child care and the early childhood workforce across the country. In September 2016, the Office of Child Care (OCC) an office of the Administration for Children and Families (ACF) published a final rule amending 45 C.F.R. Parts 98 and 99 (“implementing regulations” or “federal regulations”) to implement the reauthorized CCDBG Act.

In the District of Columbia, OSSE is designated as the lead agency to develop and implement specific requirements in the CCDBG Act. Within OSSE, DEL is responsible for ensuring the district-wide CCDRP is developed in conjunction with the District’s Department of Human Services (DHS), DC Homeland Security and Emergency Management Agency (HSEMA), the eligibility determination agency, local and state resources, referral agencies, and the State Early Childhood Development Coordinating Council (SECDCC). OSSE must comply with all provisions of the CCDBG and its implementing regulations, issued by ACF which include health and safety standards and training requirements for providers to improve the resilience of child care facilities and providers, as well as support child and family success. The District of Columbia has until September 30, 2017 to implement the statutory requirements of the CCDBG, which includes the development of this CCDRP.

#### A. Authority

##### Federal

- The Social Security Act, approved February 22, 2012 (Public Law 112-96; 42 U.S.C. § 618(c));
- Child Care and Development Block Grant Act of 2014, approved November 19, 2014 (Public Law 113-186, including Section 658E(c) (2) (U); 42 U.S.C. §§ 9858 *et seq.*);
- United States Department of Health and Human Services, Office of Child Care, Administration for Children and Families, final rule amending 45 C.F.R. Parts 98 & 99.
- International Building Code Chapter 3 Use and Occupancy
- International Fire Code Chapter 4 Emergency Planning and Preparedness

##### District of Columbia

- The Day Care Policy Act of 1979, effective September 19, 1979 (D.C. Law 3-16; D.C. Official Code §§ 4-401 *et seq.* (2012 Repl. & 2016 Supp.)) (“Day Care Act”); Mayor’s Order 2009-3, dated January 15, 2009; the Child Development Facilities Regulation Act of 1998, effective April 13, 1999 (D.C. Law 12-215; D.C. Official Code §§ 7-2031 *et seq.* (2012 Repl.)) (“Facilities Act”);
- District of Columbia Municipal Regulations (DCMR), Title 5 (Education), Subtitle A (OSSE), Chapter 1 (Child Development Facilities: Licensing);
- District of Columbia Public Emergency Act of 1980, D.C. Official Code § 7-2301 *et seq.*, Public Emergencies (2001);
- D.C. Official Code § 1-1401 *et seq.* (2001);

- D.C. Official Code § 7-2201 et seq., Civil Defense Declaration of Intent, (1950), amended by Homeland Security, Risk Reduction, and Preparedness Amendment Act of 2006;

#### **IV. SCOPE OF THE PLAN**

The purpose of this document is to provide guidance and procedures for OSSE's DEL to respond to a disaster that significantly affects the District's child care infrastructure. The plan outlines the roles and responsibilities of DEL and describes the process that DEL will use to assist families in reunification and finding alternate child care in the event an emergency or disaster impacts one or more child development facilities or reduces the availability of child care. The processes and procedures detailed in this plan will enable OSSE to organize DEL staff and coordinate response activities, including enlisting the assistance of partner agencies to support impacted families in reunification, locating, and enrolling with an alternate child care provider in the short-term while their regular child care provider recovers from the disaster.

The DEL's key emergency response functions relating to child care are:

1. Expedite evacuation, relocation, shelter-in-place, and lockdown procedures;
2. Expedite communication and reunification with families;
3. Expedite Continuity of Operations (COOP) in conjunction with OSSE COOP;
4. Expedite accommodations for infants and toddlers, children with disabilities, and children with chronic medical conditions in conjunction with key partners.
5. Support the safety and well-being of children in licensed child care through continued licensing and monitoring efforts;
6. Coordinate support for impacted families for the provision of temporary or emergency child care;
7. Continue child care subsidy payments to providers;
8. Coordinate with DHS to continue eligibility determinations and subsidy authorizations for providers;
9. Disseminate information to providers and families regarding disaster assistance and recovery;
10. Coordinate with HSEMA to participate in disaster response training and exercises as a supporting agency under the District's Emergency Support Function (ESF) 6 (Mass Care and Human Services) and ESF 15 (External Affairs) with other agencies and organizations that support the needs of children during disasters.

#### **B. Limitations of the Plan**

The plan does NOT include processes for DEL to actually establish and operate an emergency child development center as this would be a conflict of interest of a licensing, oversight, and enforcement agency. Rather, this plan details an established process with identifying key agency partners and/or personnel the division coordinates to help expedite options and resources to families seeking temporary, alternate child care following an emergency or disaster.

#### **C. Applicability**

This CCDRP is applicable in response to emergency situations in which an authority having jurisdiction determines that an emergency of one of the levels described below has occurred.



Generally, this means that one or more child development providers (i.e., center, home, or expanded homes) have been significantly impacted by an emergency or disaster such that the provider(s) is unable to operate at their primary or contingency site following a disaster.

#### **D. Distribution and Plan Maintenance**

This CCDRP will be:

1. Disseminated to the leadership of OSSE and, as appropriate in written and electronic formats.
2. Made available on the OSSE intranet site; and available in additional formats under the DC Language Access Act upon request,
3. Submitted to HSEMA for integration into the District Response Plan (DRP) for inter-agency coordination efforts;
4. Shared with partnering agencies including DC HSEMA
5. Reviewed and updated annually to incorporate changes in District regulations and response procedures.

#### **E. Record of Changes**

**NOTE:** A Record of Changes log, using the form below, will be kept with the revised plan until a new edition of the CCDRP is developed and approved.

Section, Part, or Appendix Changed	Change Date	Purpose of Change or Revision	Authorized By


## V. THREAT ASSESSMENT

This CCDRP applies to any public emergency, which is defined in the Official *DC Code §7-2301* (3) As, “any disaster, catastrophe, or emergency situation where the health, safety, or welfare of persons in the District is threatened by reason of the actual or imminent consequences within the District of Columbia” due to large impact disasters, such as earthquakes, floods, fire, or terrorism. Therefore, this plan follows an “All-Hazards” approach to disaster response planning and can be used in any public emergency situation.

The District has taken significant steps to better understand and document hazards in the region. The DRP provides information about the natural, technological/accidental, and human/adversarial hazards that the District faces. In addition, the 2013 District Mitigation Plan, the 2013 Threat and Hazard Identification and Risk Assessment, and the 2017 District Community Risk Assessment (CRA) establish the probability and impact of each identified threat and hazard. These documents are located on the District Preparedness System (DPS) SharePoint site.

Understanding the potential threats and hazards that confront the District is a critical step, because each hazard presents sets of unique challenges for response and recovery operations. Simultaneous hazards may impact the District and have cascading effects, therefore, the District must have a flexible, scalable structure to respond to and recover from all cascading impacts. The magnitude or radius of impact of an emergency of disaster determines the scale of response which generally falls into one of the following three categories:

A **minor emergency** is classified as any emergency within the response capabilities of the District government with minimal need for regional or federal assistance.

A **major public emergency** is any emergency that will likely exceed District capabilities and require a broad range of regional and federal assistance.

A **catastrophic disaster** will require massive regional and federal assistance, including immediate military involvement.

The table below includes definitions of all of the threats and hazards that the District has identified as well as the determination of the probability of occurrence over the next three to five years and impact on the District of these hazards.

Hazard	Description	Likelihood Probability	Consequence Impact
Armed Assailant	An armed assailant is an individual or individuals actively engaged in killing or attempting to kill people in a confined and populated area.	Medium	Medium
Explosive Attack	An explosive attack is an act of terrorism involving the use of an explosive.	Medium	Medium

Hazard	Description	Likelihood Probability	Consequence Impact
Cyber Incident	A cyber incident is the violation of an explicit or implied security policy. These include attempts to gain unauthorized access to a system or its data, unwanted denial of service, or changes to system software and hardware.	High	Medium
Civil Unrest	Civil unrest, such as a protest or riot, involves large-scale demonstrations, either lawful or unlawful, that attract large crowds and require extensive	Medium	Medium
Severe Weather	Severe weather is an encompassing threat that can take the form of a tornado, winds greater than 58mph, hail larger than an inch, or the effects of a solar storm.	Medium	Medium
Transportation Incident	Transportation incidents may involve the following systems: motor vehicles, buses, subways, aircraft, and railroads.	High	Medium
Utility Failure	Utility failure is the temporary interruption of electrical, natural gas, communications, water services, or other public/private utilities.	Medium	Medium
Improvised Explosive Device (IED)	An IED attack is the use of a “homemade” bomb and/or destructive device to destroy, incapacitate, harass, or distract.	High	Medium
Flood	Floods are caused by a temporary inundation of water onto normally dry land areas. A flash flood, a type of flood event, is a rapid flooding caused by intense rainfall or the collapse of a structure. Floods may cause secondary natural hazards, including subsidence.	High	Medium
Winter Storm	Winter storms consist of extreme cold and heavy snowfall or ice. Winter storms can cause secondary natural hazards, including flooding, severe thunderstorms and tornadoes, and high winds.	High	Medium
Extreme Temperature	Extreme temperatures include severe hot or cold temperatures that can cause injury or death. Specifically, severe heat is characterized by a combination of high temperatures and exceptionally humid conditions. Extreme cold temperatures may accompany winter storms and may be characterized either by low air temperature or a low wind chill that factors in air temperature and wind speed.	High	Medium

Hazard	Description	Likelihood Probability	Consequence Impact
Information Technology (IT) System Failure	An IT system failure involves the unintentional disruption or destruction.	Medium	Medium
Hurricane	Hurricanes are low-pressure areas of closed circulation winds. Other hazard elements of these storms include storm surge, extreme rainfall, high winds, thunderstorms, and tornadoes.	High	Medium
Chemical Attack	A chemical attack is the spreading of toxic chemicals with the intent to do harm. A wide variety of chemicals could be made, stolen, or otherwise acquired for use in an attack.	Medium	Medium
Biological Attack	A biological attack is the intentional release of a pathogen (disease-causing agent) or biotoxin (poisonous substance produced by a living organism) against humans, plants, or animals.	Medium	Medium
Hazardous Materials Release	Hazardous materials releases involve an uncontrolled release from the fixed site of their use and/or storage or during transport. The specific extent of the hazard can depend on the type and amount of material released and may include radiological materials or oil spills.	Medium	Medium
Infrastructure Collapse	Infrastructure collapse involves the total collapse of infrastructure system(s) as opposed to a temporary failure. Infrastructure system(s) include any physical or institutional structures needed for society to function. A collapse of one or more of these systems has the potential to have far-reaching consequences, including the loss of life.	Medium	Medium
Pandemic/ Epidemic Outbreak	A pandemic, epidemic, or outbreak is the occurrence of a disease or other illness over a very wide area, usually affecting a large number of people that can cause injury, result in death, and overwhelm resources.	Medium	Medium
Earthquake	Earthquakes consist of sudden ground motion, shaking, or trembling that can damage buildings and bridges; disrupt gas, electric, and phone service; and trigger landslides, avalanches, flash floods, fires, or tsunamis.	Medium	Medium
Urban Fire	Urban fires consist of uncontrolled burning in residential, commercial, industrial, or other properties.	Medium	Medium

Hazard	Description	Likelihood Probability	Consequence Impact
Radiological Attack	A radiological attack involves the spreading of radioactive material with the intent to do harm, such as the use of a radiological dispersal device.	Medium	High
Nuclear Attack	A nuclear attack is the use of a device that produces a nuclear explosion. A nuclear explosion is caused by an uncontrolled chain reaction that splits atomic nuclei (fission) to produce an intense wave of heat, light, air pressure, and radiation, followed by production and release of radioactive particles.	Medium	High
Nuclear Incident	A nuclear incident leads to the release of radiological material that can have an impact on human and animal populations, the environment, and infrastructure.	Low	Medium
Space Weather	Space weather includes any and all conditions and events on the sun, in the solar wind, in near-Earth space, and in the upper atmosphere that can affect space-borne and ground-based technological systems and human life.	Low	Medium

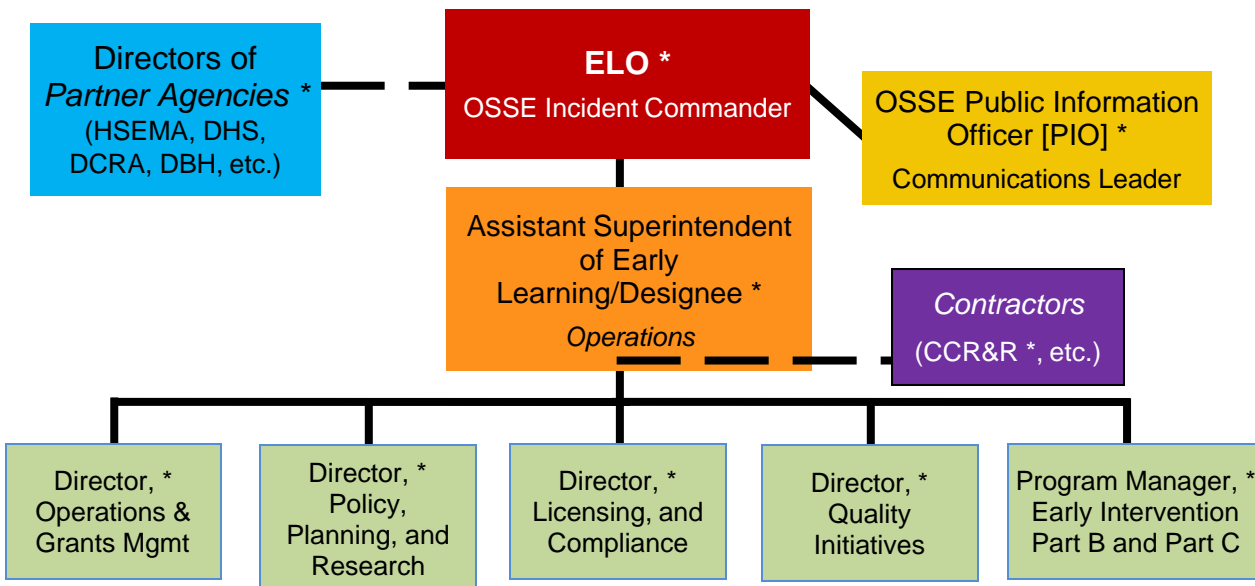
## VI. COMMAND AND CONTROL

### A. Chain of Command

The chart on the following page depicts the command and control structure, down to the Unit level, that OSSE/DEL will utilize to expedite internal and/or external response activities for a disaster or emergency that impacts one or more child development providers and the children enrolled there. It also shows the external interrelationship and coordination with partner agencies and essential contractors. In the event of a disaster or emergency, designated essential personnel (See Appendix: C) are required to respond in accordance with this plan unless directed otherwise by the Assistant Superintendent of Early Learning. All DEL personnel shall familiarize themselves with this plan as part of the Chain of Command should command personnel become incapacitated or unavailable.

## B. Command Structure

The Command Structure Chart includes the title and role of key OSSE / DEL personnel with command, control, and decision-making responsibilities to activate all or any part of the CCDRP and lead the execution of this CCDRP to ensure the continuity of child care for families following a disaster.



The Chart was developed based on the input from DEL personnel including the Assistant Superintendent of Early Learning, Unit Directors, and OSSE's Risk Management Coordinator.

## C. Essential Personnel

The individuals in the chart with an asterisk symbol ("\*") next to their title can provide additional information or explanation of the duties under this plan and will be considered essential personnel for the scope of this plan. In addition, any officers, agency support personnel, or contractor personnel designated as essential and listed in the most up-to-date list of essential personnel (Appendix C) will report to their designated work station if these individuals are on site at the time of the emergency. The essential personnel list must be reviewed and updated at least annually or more often if key personnel changes occur.

## VII. EMERGENCY PLANNING ASSUMPTIONS

Emergency management preparedness comprises a continuous cycle of planning, organizing, equipping, training, and exercising (POETE), further explained by FEMA's National Incident Management System (NIMS). Building POETE capabilities allows agencies to prepare for emergency and disaster situations during steady-state, day-to-day operations. This includes writing plans, establishing organizational structures, procuring necessary equipment, training staff on emergency preparedness plans, and developing relationships with partner agencies through exercises that explore emergency scenarios.

Emergency Management capabilities are built following FEMA's National Preparedness Goal which is organized into five mission areas: prevention, protection, mitigation, response, and recovery.

- Prevention: Prevention involves actions to avoid an incident or to intervene to stop an incident from occurring, ultimately to protect lives and property. This includes pandemic influenza sanitation measures, building access control procedures, and security systems and cameras.
- Protection: Protection involves actions to secure the District against all hazards. This includes information sharing, physical protective measures, planning, and public information and warning.
- Mitigation: Includes an action taken to reduce the long-term risk to human life and property from hazards. Achieving and maintaining effective citizen and community preparedness reduces the immediate demands on response organizations. Public awareness and education campaigns are utilized to train citizens to take appropriate preparedness steps to reduce their vulnerability especially during the first 72-hours after a public emergency.
- Response: The Response phase begins immediately following a notification that an incident is imminent (e.g., hurricane) or has already occurred (e.g., explosion). The purpose of the response is to meet immediate life-safety needs, rapidly meet basic human needs, and protect property and critical infrastructure. During this phase, agencies implement the emergency response plans that have been developed through preparedness measures. Response requires agencies to participate in activities to assess the status of child care infrastructure and support the resumption of child care activities in the disaster affected area. OSSE and partner agency's response activities are outlined in the CCDRP Response Procedures section of this plan. In general, most disasters begin to transition to recovery approximately 72 hours after the disaster begins but Recovery operations should be in conjunction with response operations.
- Recovery: As soon as the agencies and licensed child care infrastructure are no longer immediately responding or overwhelmed, but before the response phase ends, short- and long-term recovery planning begins. Recovery continues until child care infrastructure has resumed normal operations or new child care infrastructure is in place. Recovery is intended to help families and providers get back on their feet and establish their "new normal" mode of operating, if possible. In catastrophic cases, disaster assistance will not make providers "whole" or restore them immediately to their previous level of operations.

#### **A. District-wide Assumptions**

- A public emergency in the District may occur with little or no warning, and may escalate more rapidly than District response organizations can manage.
- A public emergency may cause injury, fatalities, property loss, and disruption of normal support systems. A large number of casualties, heavy damage to buildings and basic infrastructure, and disruption of essential public services may overwhelm the capabilities of the District to meet the needs of the situation.
- The District will use available local resources and request support from the surrounding jurisdictions that make up the National Capital Region (NCR). When District resources are overwhelmed, the additional resources will be requested through mutual aid agreements



with the Commonwealth of Virginia and the State of Maryland and through requests to the Federal government.

- If there is a terrorism incident in the District, the Mayor and designated CMT agencies such as HSEMA, MPD, and FEMS will coordinate directly with the Federal Emergency Management Agency (FEMA) Headquarters, the Federal Bureau of Investigation (FBI), the Department of Justice, the White House, and other relevant agencies.
- The DC Emergency Operations Center (EOC) will be partially or fully activate depending on the severity and requirements of the event. It is staffed by HSEMA, District Emergency Liaison Officers (ELOs), regional partners, and Federal agencies.
- District agency Directors and designees form the Consequence Management Team (CMT) to manage overall operations, decision making, and coordination with the Mayor during emergencies.
- District agencies will be required to reopen on short notice to provide timely and effective assistance through the District Response Plan (DRP) structure. Advance planning for these efforts will be based on pre-identification of resource shortfalls and contingencies.
- Each District agency and volunteer organization will document and seek reimbursement, as appropriate, for expenses incurred during public emergency operations.

#### **B. OSSE/DEL Assumptions**

This plan was created using the following assumptions:

- Child care is an integral and essential part of a community's economic viability and should be restored as soon as possible following an emergency event;
- Licensed child development providers have their own emergency and disaster plans, train on and implement them, and disseminate them to parents. Providers have enough food, water, and first aid supplies to take care of children and staff for up to three days;
- The health and safety of children takes precedence over all other response activities;
- This document is consistent with other disaster planning documents prepared by OSSE, HSEMA, FEMS, and FEMA guidance documents;
- The disaster is NOT determined to be a catastrophic disaster but is deemed "manageable" which means that basic communication services such as phone and internet are operational or will be operational within three days;
- A separate annex may be developed at a later date to address catastrophic scenarios where these services are non-operational; and,
- Response time frames in this plan are approximate and may vary depending on the extent of the damage.

## **VIII. NOTIFICATION AND COMMUNICATIONS**

### **A. District Notification and Communication Process**

As outlined in the DRP, if an incident occurs or if a situation arises that has the potential to become a significant incident, the HSEMA Director, Chief of Operations, and EOC Manager are notified by the Joint All-Hazards Operations Center (JAHOC), HSEMA's 24/7 watch desk.

When the incident escalates to the point where multiple agencies are involved and/or resource needs exceed the capability of the responding agency, the District EOC becomes the central point for the coordination of these resources and for District agencies' support to the lead agency. The District EOC, in close collaborations with area command, the Department Operation Centers (DOCs) (e.g., DPW's Snow Command) and/or other public and non-public stakeholders, is the location that centralizes the collection and dissemination of information about the emergency.

- Following an alert, HSEMA convenes a conference call with the Mayor and/or the CMT as well as an Operations call to discuss the situation and evaluate whether to increase the District's operational level.
- CMT members may be notified to convene a CMT conference call to discuss immediate response and make key preparedness or response decisions
- In the event of an EOC activation, HSEMA contacts select regional and federal response partners based on the type, severity, and boundaries.
- In a major incident, the HSEMA Director contacts the Federal Office of Personnel Management (OPM), which is the White House contact for DC during a major emergency.

The OSSE Public Information Officer (PIO) is responsible for all external communications internally, externally, and with the media on behalf of OSSE. The PIO will develop and distribute messages in coordination with the Mayor's Office of Communication and the Joint Information Center (JIC), as necessary, to the public to alleviate fear and provide essential information to the public about protective actions for themselves, children, their family, and their property. During an emergency, the OSSE ELO, PIO, and/or designee must inform the EOC of:

- Any injuries or fatalities of District employees or volunteers, and those that are unaccounted for, as soon as possible;
- Any damage or destruction sustained to any District critical infrastructure, buildings and grounds, and other facilities;
- Any District property and vehicles damaged, destroyed, or missing;
- Any IT or multimedia equipment damaged, destroyed, or missing; and
- Any media releases that need to be issued through the District PIO.

**B. OSSE Notification and Communication Process**

OSSE or DEL may be notified of an emergency or disaster through multiple means but most likely through the following two channels:

1. DEL receives notification from a provider that an emergency has occurred and that the provider has activated their emergency response plan; or
2. HSEMA notifies the State Superintendent of Education of an imminent or active emergency incident which is then communicated to the Emergency Liaison Officer and Assistant Superintendent for Early Learning, who in turn will notify and direct DEL personnel to activate and implement the CCDRP.

Upon receipt of notification from a provider, DEL staff will take the following actions:

Internal Communications:

- Notify their supervisor of the emergency who will forward the information to the Assistant Superintendent of Early Learning;
- The Assistant Superintendent of Early Learning will communicate the information to the State Superintendent of Education and Emergency Liaison Officer;
- Notify State Early Childhood Development Coordinating Council (SECDCC) of the emergency;
- Determine the level of activation including staffing levels and assignment of duties within DEL; and
- Provide regular updates to the OSSE Public Information Officer (PIO) as information is received from providers.

External Communications

- DEL leadership, with authorization from OSSE, will establish a means of two-way communication with the impacted provider(s);
- Gather information from providers about the extent of the damage and assess the immediate and short-term impact of the emergency on their ability to care for children, which may involve coordination with DCRA, FEMS, or other agencies;
- Distribute information, after authorization from the PIO, to families served by the provider on the status of the emergency and DEL's plan of action; and
- PIO will provide regular updates on the status of the emergency as available and DEL will forward this to providers.

The following list of redundant communication methods, presented in order of preference, may be used among OSSE, DEL, child development providers, and partner agencies.

1. OSSE Student Transportation
2. E-mail / Text message
3. Website
4. Listservs and distribution lists
5. Social Media
6. Land lines
7. Two-way portable radios
8. Other approved outlets or runners.

## **IX. CCDRP ACTIVATION**

The Superintendent will determine the level of activation including whether to initiate all or part of the CCDRP, determine the number of DEL personnel who will be involved to implement the plan, and coordinate the response activities to support impacted families following a disaster. All or part of this CCDRP may be activated for any of the three levels of emergencies as described in the School Emergency Response Plan and Management Guide (Red Book). The following descriptions are drawn from the Red Book and/or HSEMA activation levels to maintain consistency with existing OSSE plans.

### **A. Emergency Levels**

#### Level III—Single-site Emergency

A Level III emergency is a site-based emergency event affecting only one child care provider. Such an emergency would likely NOT warrant activation of this plan but the procedures and protocols detailed in this plan may be executed to assist impacted families.

#### Level II—Local Emergency

A Level II emergency event is a local emergency that impacts more than one provider, more than one neighborhood or particular area of the city, such as wide-spread power outage or major fire or localized flooding. The magnitude of the emergency event requires activation of the plan, assembling staff and partner agencies, and coordinating a response to assist impacted families and providers.

#### Level I—District Emergency

A Level I emergency event is a District-wide or regional emergency that impacts many providers, large sections of the city, such as an earthquake, terrorism, or hurricane. An emergency event of this scope would likely result in the activation of the DRP by HSEMA. Under the DRP, the Superintendent, or designee, will maintain communications with the OSSE staff person dispatched to Joint Operations Center (JOC) or the EOC and initiate response actions as warranted or directed.

### **B. District Activation Procedures**

- Once activated by the EOC Manager in conjunction with the HSEMA Director and CMT, primary Emergency Support Functions (ESFs) are responsible for activation of their ESF supporting agencies if required. The State Superintendent or designee may be asked to participate in a CMT or Operations call depending on the nature of the event;
- Lead ESFs known as Emergency Liaison Officers (ELO) act quickly to determine the impact of a public emergency on their internal agency capabilities to identify, mobilize, and deploy resources to support response activities in the affected area, submitting all other resource requests through the JAHOC or District EOC;
- Agencies may activate their headquarters' DOCs to provide coordination and direction to their response elements in the field. OSSE's ELO, or designee to the EOC, if warranted, will remain on call to meet at any time during the response;
- The CMT assembles via conference call with designated ELOs stationed at the EOC to assist in assessing the impact of the situation, collecting damage information, and determining response;
- The CMT briefs the Mayor on the assessment of the situation. This information is evaluated to determine if a State of Emergency needs to be declared;

- The Joint Information Center (JIC) will operate, as required, to provide a central point for coordinating emergency public information activities;
- If a State of Emergency is declared, the Mayor will submit a request for a Presidential Disaster Declaration to the White House through a FEMA liaison with an initial damage assessment and list of requested assistance. FEMA headquarters makes a recommendation of to the White House on the type of assistance category included in the Declaration;
- If a Federal Disaster Declaration is declared, the EOC Logistics Section supports the establishment of a Disaster Field Office and mobilization center(s) and coordinates all resource requests;
- The EOC coordinates operations (i.e., damage assessments) and information, and supports incident management planning and logistics management/resource acquisition.

**C. OSSE/DEL CCDRP Activation Protocol**

- The State Superintendent has the authority to activate the CCDRP and will do so after consulting with the Mayor, HSEMA, and other advisors to gather relevant information regarding the incident;
- The Assistant Superintendent of Early Learning in conjunction with the OSSE ELO will be notified by the State Superintendent of any new or potential emergency that requires activation of the CCDRP;
- If information about an emergency is received by DEL staff, they must notify their Unit Director, and forward accurate information to the Office of the State Superintendent;
- Assistant Superintendent of Early Learning will assemble the key DEL personnel to discuss appropriate response action, and communication plan. Make-up of leadership meeting may vary according to availability of staff, potential threat, and amount of warning;
- Forward email alerts during business hours or via smart phones during weekend or off-hours to key DEL personnel to report in;
- Assistant Superintendent of Early Learning will work with OSSE PIO to prepare communication messages to providers, families, and staff in advance;
- Assistant Superintendent of Early Learning will notify Unit Directors to prepare their staff for CCDRP activation and communicate immediate actions and response duties;
- Monitor incoming calls to determine the scope and breadth of the emergency and impact on provider operations, families, and children;
- DEL staff will establish a communication link with partner agencies if the emergency or disaster does impact child care providers and the families they serve;
- Response activities will continue until the State Superintendent informs agency staff to resume normal operations.

**D. Continuity of Operations Plan (COOP)**

In the event of a disaster that requires the agency to move to their alternate site, DEL will follow the instructions and procedures detailed in the OSSE COOP plan which includes moving to the alternate site and resuming operations. The responsibilities and procedures enumerated within this CCDRP would be coordinated and implemented by DEL staff irrespective of the location of the contingency site.

## **X. IMPACT ASSESSMENT AND RESPONSE COORDINATION**

The provision of child care services to accommodate impacted families in need of child care services in the immediate aftermath of a disaster is vital to the ability of families to maintain order, and in some instances clean up after a disaster. Child care can protect children from disaster-related hazards and ensure children are safe while parents visit damaged property, access benefits, and make efforts to rebuild their lives. Child care also helps expedite recovery efforts by supporting emergency and volunteer workers with access to child care and by enabling businesses and local government agencies to re-open and re-establish services.

Depending on the disaster, the location, and area of impact, there are certain emergency scenarios when providers would be contacting DEL of impending closures. Providers will communicate with DEL notifying them that they are closing, the reason for closing (e.g., water main break, flooding, power outage) and unable to operate. Providers will follow their Emergency Response Plan (ERP) and notify families about the closures and contact their pre-determined contingency site to resume child care operations. Providers will communicate with families providing updates of the relocation process. Providers are responsible for notifying DEL of their situation and their ability, or inability, to operate at their normal location or contingency site.

For large-scale disasters, DEL would receive notification from the Executive Office of the Mayor (EOM), or CMT on impending closures based on decisions by the CMT. In the event that the EOM or CMT recommends for OSSE to close, DEL will use its communication capabilities in coordination with Child Care Resource and Referral (CCR&R) to notify providers of protective actions that have been recommended by HSEMA. In this scenario, the child care Center / Home Director will follow the response actions describe in their ERP, unless otherwise directed by authorities in the area. A major disaster of significant severity and area of impact may disrupt communication and support services. These functions may be delayed until backup systems are running and communication and support services resume. Therefore, notification systems and backup communication systems should be in place and tested prior to an emergency.

In the immediate aftermath of a disaster, response operations must focus on saving and protecting lives, securing property, meeting basic human needs, and considering longer-term recovery objectives. During the response phase, initial recovery planning should begin in tandem so that recovery operations can be fully engaged and executed once the immediate threat or emergency has subsided. Initial recovery actions may include establishing lines of communication to the impacted areas and establishing a means for providers to contact DEL.

### **A. Impact Assessment and Initial Response**

In the event of a major emergency or disaster, DEL will carry out the following procedures and provide the following services to determine the impact of the disaster on child development providers and quantify the number of impacted families.

- Inform providers to take protective actions to ensure the health and safety of children, and request information on the extent of the damage;
- Activate and dispatch staff through OSSE's DOT Call Center to notify families and providers of the emergency and ask them to report any emergency situations through the Call Center;
- Participate in CMT Calls and Operational Calls
- Establish the area of impact by requesting Geographic Information System (GIS) maps from HSEMA;
- Coordinate with DDPT pm evacuation orders and availability of buses for transportation



- Contact providers in the impacted area (i.e., centers / homes / expanded homes) to gather data on the following:
  - Operational status of individual child development providers;
  - Status of child care provider infrastructure;
  - Categorize providers into one of the following categories: Open, Temporarily Closed, Damaged, Status Unknown, or Closed;

**NOTE:** Information will provide data on child development provider's operational capabilities.

- Inform providers on process for reporting post-disaster operational status;
- Compile the impact data and establish the number of child development providers and families impacted by the disaster;
- Collect information on damaged child development provider facilities and provide this information to DCRA and DGS for publicly owned buildings, and the EOC;
- Initiate protocol for utilizing the Online Attendance Tracking System (OATS) attendance tracking system to identify subsidy families with children within the impacted area or at an impacted child development facility;
- Notify CCR&R of disaster and request information on available child care slots at providers outside the impacted area;
- Share impacted provider information with DEL leadership and partner agency stakeholders as appropriate; and
- Work with PIO to provide disaster information on the DEL website, social media outlets, or other available channels of communication.

## **B. Logistical Coordination of Response**

Immediately following an emergency, DEL will initiate a process for assisting families whose child care has been affected due to an emergency or disaster that has impacted the ability of their child care provider to continue operations in the short-term or long-term. As stated previously, DEL does not have the ability to directly provide child care services because the Division is not authorized to provide direct service and DEL staff are not certified to provide such child care services. Therefore, the process below details how DEL will directly assist/support impacted families in maintaining continuity of child care and coordinate with other District partner agencies to ensure that impacted families and children are referred to other support services including counseling and medical services.

- Quantify the number of impacted families receiving CCDF subsidies to determine the level of support needs;
- Contact representatives at Department of Parks and Recreation (DPR) and DC Public Library (DCPL) to identify and reserve a convenient meeting location and space for DEL to set up emergency child care assistance center;
- Publicize to families through multiple channels the location and hours of operation of the emergency child care assistance center, once established;
  - Notify families of assistance available with voucher transfers in coordination with DHS;
- Notify key partner agencies of the emergency event and request assistance (especially, DHS) with providing assistance to families;
  - Request assistance from DHS of personnel to support DEL with voucher transfers;

- DHS will determine the process of transferring child care voucher to another provider, if necessary, in order to place children in alternate temporary child care;
- DEL will work with DHS to simplify and streamline the process for transferring vouchers on a temporary basis;
- Coordinate with CCR&R to compile a list of child care providers outside the impacted area with additional capacity in terms of space, slots, and staffing to accept additional children;
- Assist subsidy families with identifying alternate or temporary child care provider options;
- Assist non-subsidy families with finding alternate or temporary child care options;
- Provide subsidy eligibility information to “new” families requesting child care assistance;
- Continue eligibility determinations and subsidy authorization for current and new families in coordination with DHS;
- Assess whether there is a need for a waiver of operational regulations to temporarily expand capacity such as room size, child/staff ratios, or other requirements;
- Provide guidance to providers and families on the effects of traumatic events on children;
- Review and process written waiver requests from Licensee(s) as provided for under Title 5-A DCMR 1 § 106; and;
- Provide regular updates to State Superintendent or designee on progress made with placing children at alternate child care providers.

**C. Support for Families and Children with Disabilities and Functional Needs**

Families who have children with physical, cognitive, or emotional disabilities or other functional and access needs require child care providers who are able to accommodate their unique needs. For these children, the stress of a disaster or emergency situation, these children experience the stress of a disaster challenges may be magnified and create stress for the child as well as stress for caregiver staff at child care centers or homes. When providers who care for children with disabilities are rendered inoperable due to a disaster, DEL face the challenge of identifying and placing impacted children with an alternate child care provider who can accommodate their needs. In planning for and responding to a disaster, DEL may initiate the following protocol to ensure that children with disabilities can be placed in alternate child care.

- Identify providers and families with children with disabilities or other functional needs that were impacted by the disaster;
- Notify CCR&R of disaster and request a list of providers with experience caring for children with disabilities or other functional needs;
- Contact these providers to determine the availability of slots to accept a child with disabilities or other functional needs;
- Refer families to DOH/HEPRA to procure emergency medications or medical equipment lost or damaged during the disaster and/or family reunification;
- Refer families to DC DBH for counseling or other mental health services;
- Provide regular updates to State Superintendent or designee on progress made with placing children with disabilities and functional needs at an alternate child development facility.



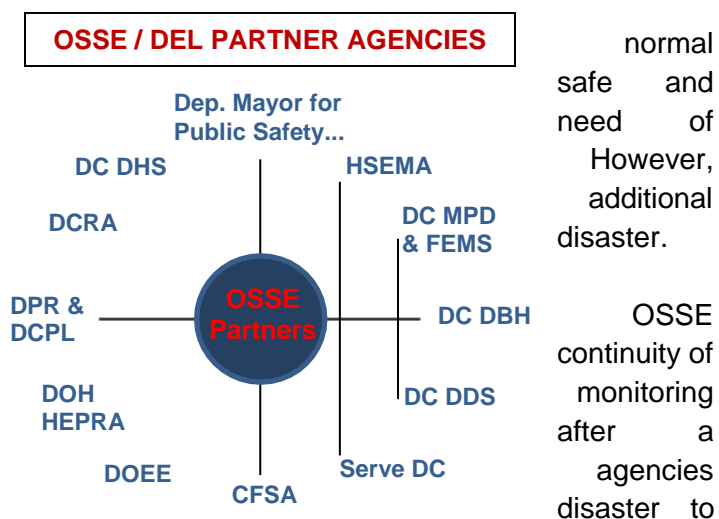
## XI. COORDINATION WITH AGENCIES AND CONTRACTORS

Catastrophic or large-scale disasters, whether natural or man-made, can quickly overwhelm the capacity of any single agency and requires the support and coordination between multiple agencies. This is especially true in the child care arena in which one agency inspects and affirms that a building or space meets the building and occupancy codes, while another authorizes and issues CCDF funds through vouchers to families for child care, and a third licenses and monitors the staff training and operations of a provider.

Forming and maintaining partnerships is a critical strategy to effectively deal with major incidents. Establishing cross-agency coordination in advance of a crisis can help cultivate the trust essential for sharing information and promoting an effective response. Regular on-going communication can be a practical and effective way to build agency coordination through participation in joint planning activities and multi-agency training exercises.

OSSE works with multiple District agencies during operations to ensure that child care providers offer a nurturing environment for the children of families in child care while parents go to work or school. These same partners may play a larger role and have responsibilities under the DRP in response to a

The diagram above shows the partner agencies that would reach out to and coordinate with to ensure Available child care options for impacted families while the health and safety of children before, during, and disaster. In addition, the table below shows the that DEL would coordinate with in the event of a ensure that impacted families are supported throughout the recovery process.



### A. Role of Public and Non-Public Agency Responsibilities

In the Districts Response Plan Table 5-1 describes Emergency Support Functions and Responsibilities of partner agencies and volunteers. The tasks or actions listed below should not be limiting nor considered to be an exhaustive list but rather provide a starting point for discussion and continued collaboration between OSSE and each of the listed agencies, contractors or other community-based organizations that are regularly involved in disaster response. The actions or tasks may also include wrap around services that can support families and assist providers to recover and resume operations.

DPR Table 5-1: Public and Non-Public Agency Responsibilities Matrix

Emergency Support Function	Responsibilities
<b>Advisory Neighborhood Commissions (ANCs)</b>	
ESF # 6 - Mass Care, Emergency Assistance, Housing and Human Services	ANC commissioners can play a vital role in providing community situational awareness during emergencies, communicating information, and identifying public concerns about preparedness issues.

ESF #15 - External Affairs	Each District agency has specific responsibilities to provide timely, effective, and accurate information to the citizens and visitors of the District. In the event of an emergency, each District entity shall coordinate the distribution of information to ESF #15 for dissemination to the public, the media, and other involved organizations through the Office of Communications, Executive Office of the Mayor, to ensure accurate, consistent, timely, and reliable information.
Air Force District of Washington	
ESF #18 - Military Support to Civil Authority	Additional ESF #18 support may be provided by the Air Force District of Washington, in coordination with HSEMA and DCNG.

Emergency Support Function	Responsibilities
<b>American Red Cross of the National Capital Region (ARC)</b>	
ESF #4 - Firefighting	ARC in coordination with HSEMA will provide information on its assistance efforts under: ESF #6: Mass Care, Emergency Assistance, Housing and Human Services; ESF #8: Public Health and Medical Services; ESF #11: Food; and ESF #16: Volunteer and Donations Management.
ESF #5 - Emergency Management	ARC in coordination with HSEMA will provide information on its assistance efforts under: ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services; ESF #8 - Public Health and Medical Services; ESF #11 - Food; and ESF #16 - Volunteer and Donations Management.
ESF# 6 - Mass Care, Emergency Assistance, Housing and Human Services	ARC will assist or provide management and care of the shelter facilities; arrange for bedding, cots, food, and other essential resources needed at shelters in coordination with Department of Human Services (DHS) and HSEMA; and assist or provide personnel, equipment, supplies, and other resources to support the setting up and running of shelter facilities. ARC will assist or provide for the mass feeding of evacuees and relief workers at the shelter facilities and assist or provide first aid stations at shelter facilities. In addition, the ARC will assist in the development and maintenance of a shelter operations plan, assist in providing mental health counseling and support services, and facilitate the opening of emergency shelter sites upon request.
ESF #8 - Public Health and Medical Services	NGOs such as the ARC will provide advice, assistance, and help in locating additional providers in their specialty areas.
ESF #11 - Food	ARC will assist DHS in coordinating with HSEMA in the identification and processing of food requests and will coordinate with DHS and other support agency personnel upon the receipt of food or meals for distribution to persons housed in shelters or in mass feeding staging areas.
ESF #15 - External Affairs	ARC will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations	The ARC of the NCR will assist in donations management and distribution. The ARC will provide a referral to interested donors about drives, hotlines, or agencies that collect donated items that can be warehoused. The ARC of the NCR also will work with Serve DC to recruit and train local volunteers as needed in a relief operation.
ESF #18 - Military Support to Civil Authority	ARC in coordination with HSEMA will provide information on its assistance efforts under: ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services; ESF #8 - Public Health and Medical Services; ESF #11 - Food; and ESF #16 - Volunteer and Donations Management.
<b>AMTRAK</b>	
ESF #1 - Transportation	AMTRAK will provide emergency transit support and coordination during an emergency. During an AMTRAK transit rail failure, AMTRAK will work with DDOT to establish transfer points and obtain sufficient transportation assets for the follow-on movement of its users.

Emergency Support Function		Responsibilities
AMTRAK Police		
ESF #13 - Law Enforcement	AMTRAK Police will coordinate with MPD in response to incidents on AMTRAK property.	
Apartment and Office Building Association of DC		
ESF #17 - Business and Industry	The Apartment and Office Building Association of DC will communicate with and manage responses for its member apartment house owners and builders.	
AT&T		
ESF# 2 - Communications	AT&T will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.	
ESF #5 - Emergency Management	AT&T will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.	
ESF #15- External Affairs	AT&T will coordinate with ESF #15 via the JIC to share and disseminate information to the public.	
Child and Family Services Agency (CFSA)		
ESF# 6 - Mass Care, Emergency Assistance, Housing and Human Services	CFSA will mobilize its staff and volunteers to assist in District-wide responses. These resources will primarily be used in emergency shelter operations and staffing. CFSA, in concert with the MPD, will oversee the identification, processing, and protection of any children who may be separated from their parent(s) or guardian, or children identified or reported to be at risk for neglect or abuse while in either emergency shelters or the community during an emergency. CFSA, assistance may be required to support family reunification operations.	
ESF #8 - Public Health and Medical Services	CFSA will ensure the safety of the children under its care and provide emergency intake services for children separated from their families as a result of the public health emergency.	
ESF #11 - Food	CFSA will mobilize staff and volunteers to assist in District-wide feeding and will help staff the Disaster Food Stamp and Voucher Issuance program sites, as necessary. CFSA will oversee the identification, administrative processing, protection, and feeding of any children who may be separated from their parent(s) or guardian(s); monitor the identification of children reported to be at risk for neglect or abuse in the shelters or in the community during the emergency period.	
Civil Support Teams (CST)		
ESF #4 - Firefighting	CST will provide direct, technical, and other support to law enforcement and firefighting operations.	
ESF #13: Law Enforcement	CST provides support to ESF #13 during response operations	
Coast Guard Sector Baltimore		
ESF #13: Law Enforcement	The US Coast Guard provides support to ESF #13 during response operations	

Emergency Support Function	Responsibilities
ESF #18 - Military Support to Civil Authority	Additional ESF #18 support may be provided by the Coast Guard Sector Baltimore, in coordination with HSEMA and DCNG.
<b>Comcast</b>	
ESF #2 - Communications	Comcast will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
ESF #5- Emergency Management	Comcast will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
ESF #15- External Affairs	Comcast will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Consortium of Universities of the Washington Metropolitan Area</b>	
ESF# 6 - Mass Care, Emergency Assistance, Housing and Human Services	Individual DC-member institutions of the Consortium of Universities of the Washington Metropolitan Area will take necessary measures to provide mass care services for their populations.
ESF# 7 - Resource Support	Individual DC-member institutions of the Consortium of Universities of the Washington Metropolitan Area may provide resource support as requested; however, their primary responsibility is to support their own institutions and populations.
ESF #11 - Food	The Consortium of Universities consists of ten universities and one college in the District of Columbia. Individual institutions will take necessary measures to provide food for their populations during an emergency.
ESF #13: Law Enforcement	The Consortium of Universities supports ESF 13 in responses effecting universities
<b>Court Services and Offender Supervision Agency (CSOSA)</b>	
ESF #13: Law Enforcement	CSOSA provides support to ESF #13 during response operations
ESF #15- External Affairs	CSOSA will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Criminal Justice Coordinating Council (CJCC)</b>	
ESF #13: Law Enforcement	CJCC provides support to ESF #13 during response operations
ESF #15- External Affairs	CJCC will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>DC Building Industry Association (DC BIA)</b>	
ESF #17 - Business and Industry	DC BIA will support the building industry to respond to and recover from the incident in coordination with other ESF #17 stakeholders.
<b>Business Improvement Districts (DC BIDs)</b>	
ESF #15- External Affairs	DC BIDs coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17- Business and Industry	DC BIDs will support the impacted building improvement districts to respond to the incident.

Emergency Support Function		Responsibilities
<b>DC Chamber of Commerce (DCC)</b>		
ESF #17 - Business and Industry		The DCC will support District businesses to respond and recover from the incident in coordination with other ESF #17 stakeholders
<b>DC Courts (Superior Court and D.C. Court of Appeals)</b>		
ESF #17 - Business and Industry		DC Courts will handle disputes, to include private sector disputes, and maintain order.
<b>DC Emergency Healthcare Coalition (DC EHC)</b>		
ESF #8- Public Health and Medical Services		The DC EHC will provide advice, assistance, and help in locating additional providers in their specialty areas.
<b>DC Hospital Association</b>		
ESF #10 - Oils and Hazardous Materials Response		DC Hospital Association will work with FEMS to coordinate information from hospitals regarding external decontamination facilities for use at the incident site and/or before entering hospitals. The DC Hospital Association also serves as a clearinghouse communications center to disseminate information to response personnel regarding hospital capacity and effective transportation of survivors and to avoid overcrowding.
ESF #8- Public Health and Medical Services		The DC Hospital Association will provide advice, assistance, and help in locating additional providers in their specialty areas.
ESF #17 - Business and Industry		The DC Hospital Association will coordinate with hospitals and other private sector health care providers in the District during response operations.
<b>DC Housing Authority (DCHA)</b>		
ESF #1 - Transportation		DCHA may be contacted to coordinate the use of its fleet and crews for the movement of supplies and resources.
ESF #5 - Emergency Management		DCHA manages and provides subsidized public housing for low-income, and District residents with special needs. Additionally, DCHA possesses contracts to identify temporary housing and provide housing counseling.
ESF# 6 - Mass Care, Emergency Assistance, Housing and Human Services		DCHA manages and provides subsidized public housing for low-income, elderly, and disabled District residents. DCHA will utilize contracts to identify temporary housing and provide housing counseling.
ESF #13 - Law Enforcement		DCHA will use its law enforcement capabilities and security personnel to coordinate with MPD to ensure public safety at District housing sites, specifically, and the District population, in general.
ESF #14 - Damage Assessment		DCHA will work with primary damage assessment agencies to coordinate the assessment of DCHA facilities.
ESF #17 - Private-Sector Coordination		DCHA will manage and provide subsidized public housing for low-income, elderly, and disabled District residents. DCHA also maintains contracts to identify temporary housing and provide housing counseling.
ESF #18 - Military Support to Civil Authority		DCHA will use its law enforcement capabilities and security personnel to coordinate with DCNG to ensure public safety at District housing sites, specifically, and the District population, in general.

Emergency Support Function	Responsibilities
<b>DC National Guard (DCNG)</b>	
ESF# 1 - Transportation	DCNG may provide personnel or equipment for traffic control support at designated intersections, transportation infrastructure security when MPD is unavailable, provide equipment and resources necessary to repair damage to the District of Columbia transportation infrastructure network, facilitate the transport of disaster relief supplies, provide maritime support, and aviation support and assist in the evacuation or relocation of persons during emergencies, at the request of HSEMA.
ESF# 2 - Communications	As requested through HSEMA, the DCNG can provide communication assets, resources, and support to install the communications infrastructure to develop field command posts or alternate operation centers. Under catastrophic emergency conditions, DCNG can leverage DOD assets to provide extreme communication solutions to devastated areas of operation.
ESF #4 - Firefighting	As requested through HSEMA, DCNG may provide traffic control, emergency transportation, evacuation of civilian population, communications assistance, area security, protection from theft and looting, medical services, aircraft for monitoring, surface radiation monitoring, radiation hazard plotting, wind and weather data, and control of reentry, as needed, during firefighting operations.
ESF #5 - Emergency Management	The DCNG will provide support to all requested during an emergency at the request of HSEMA. DCNG will provide to the EOC information on its efforts under the ESF assignments. The DCNG ELO will provide updated information on its efforts under the ESF assets.
ESF# 6 - Mass Care, Emergency Assistance, Housing and Human Services	As requested by HSEMA, the DCNG will assist with security, both on the streets and in the designated shelters. DCNG will facilitate the transport of disaster relief supplies and equipment. DCNG will provide assistance with mobile kitchens and shower facilities, if required to support sheltering operations. DCNG will assist in the evacuation or relocation of survivors, as necessary.
ESF #9 - Search and Rescue	As requested through HSEMA, DCNG provides SAR capability as well as traffic control, emergency transportation, evacuation of civilian population, communications assistance, area security, protection from theft and looting, medical services, aircraft for monitoring, surface radiation monitoring, radiation hazard plotting, wind and weather data, and control of reentry, as needed, during SAR.
ESF #10 - Oils and Hazardous Materials Response	<p>At the request of HSEMA, DCNG will loan specific equipment and mobilize units to provide the following:</p> <ul style="list-style-type: none"> <li>■ Traffic control</li> <li>■ Emergency transportation</li> <li>■ Evacuation of civilian population</li> <li>■ Search and rescue</li> <li>■ Communications assistance</li> <li>■ Area security</li> <li>■ Protection from theft and looting</li> </ul>



Emergency Support Function	Responsibilities
	<ul style="list-style-type: none"> <li>■ Aircraft for monitoring</li> <li>■ Surface radiation monitoring</li> <li>■ Radiation hazard plotting</li> <li>■ Wind and weather data</li> <li>■ Control of reentry</li> </ul>
ESF #11 - Food	DCNG will, at the request of HSEMA, coordinate and provide mobile feeding facilities and personnel and will assist with the delivery of bulk food and cooking supplies.
ESF #13 - Law Enforcement	DCNG will provide manpower to MPD to assist in management of the designated 142 critical intersections in the city and in other capacities. DCNG may also provide personnel or equipment for traffic control support at designated intersections, provide transportation infrastructure security when MPD is unavailable, provide equipment and resources necessary to repair damage to the transportation infrastructure network of the District of Columbia, facilitate the transport of disaster relief supplies, provide maritime support and aviation support, and assist in the evacuation or relocation of persons during emergencies, at the request of the DCCO, HSEMA Director, ensuring maximum federal reimbursement for response, recovery, and mitigation efforts during an emergency/disaster incident.
ESF #16 - Volunteer and Donations	DCNG will support the safe collection and distribution of donated goods and services, at the request of HSEMA.
ESF #18 - Military Support to Civil Authority	DCNG will be in direct liaison with HSEMA and other city agencies via the EOC in order to coordinate interagency responses to any emergencies that may arise. DCNG ELO will apprise ESF #5 of National Guard operations with regular status reports to the EOC. DCNG will be responsible for the delivery of National Guard assets in support of the mission(s). In addition to existing internal directives and mandates, DCNG will be in contact with other city, local, and federal police agencies to ensure the safety of the public is not compromised by domestic or foreign terrorist threats or acts, to include natural and human-caused disasters.
<b>DC Public Charter School Board</b>	
ESF #17 - Business and Industry	The DC Public Charter School Board will support other educational partners to return children to school after an event.
<b>DC Public Library (DCPL)</b>	
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	DCPL may offer extended hours, enabling residents to have a place to obtain information, and computer access.
ESF #15- External Affairs	DCPL will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>DC Public Schools (DCPS)</b>	



Emergency Support Function	Responsibilities
ESF #2 - Communications	DCPS will use the 700-MHz radio system as a secondary means of communication and can share these assets and resources as part of a coordinated communications response effort. For in school coordination, staff will utilize the 150 MHz portable radios that are used day-to-day for onsite communications.
ESF #5 - Emergency Management	DCPS will provide student awareness programs of hazards particular to the District through disaster preparedness training, presentations, and communications, and will provide regular status updates on DCPS resource needs and issues directly affecting District schools and students, including information on school closings, restrictions, shelters, and so forth. Additionally, school buildings may be used as shelters and OSSE buses may be used for emergency transportation.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	DCPS may be requested to provide school facilities to be utilized as shelters for emergency sheltering operations, as required. DCPS will facilitate the opening of emergency shelter sites upon request and provide emergency food, food storage, and cooking facilities for bulk food issuance. DCPS will coordinate approval for food distribution from U.S. Department of Agriculture or other District and federal agencies. DCPS will provide emergency medical support at the shelter sites by utilizing nursing staff. DCPS will provide the ESF coordinator with frequent updates as to the shelter status and assist in the development and maintenance of a shelter operations plan.
ESF #7 - Resource Support	DCPS will provide school facilities to be used as shelters for emergency sheltering operations and storage and distribution of procured items to District agencies. DCPS will provide a liaison to the EOC.
ESF #11 - Food	DCPS will provide food storage and mass feeding/food distribution center sites. DCPS will help identify emergency food vendors, especially those who offer pre-packaged food in children's portions.
ESF #13 - Law Enforcement	DCPS will coordinate with MPD to ensure the safety of the system's students, faculty, and staff as well as to protect the school facilities and other DCPS properties.
ESF #15- External Affairs	DCPS will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations Management	DCPS will provide space/facilities and staff to support VDCTs, and will help in receiving, organizing, and distributing donations.
ESF #17 - Business and Industry	DCPS will support other educational partners to return children to school after an event.
ESF #18 - Military Support to Civil Authority	DCPS will coordinate with DCNG to ensure the safety of the students, faculty, and staff.
<b>DC State Board of Education (DCSBOE)</b>	
ESF #17 - Business and Industry	DCSBOE will support other educational partners to return children to school after an event.
<b>DC Veterinary Medical Association</b>	
ESF #8- Public Health and Medical	The DC Veterinary Medical Association will provide advice, assistance, and

Emergency Support Function	Responsibilities
Services	help in locating additional providers in their specialty areas.
<b>DC Voluntary Organizations Active in Disaster (DC VOAD) and Member Agencies</b>	
ESF# 6 - Mass Care, Emergency Assistance, Housing and Human Services	DC VOAD will establish a process for involving member organizations in disaster mitigation, preparedness, response, and recovery. Member agencies provide a wide variety of emergency services in the realm of mass care, housing and human services.
ESF #16 - Volunteer and Donations	DC VOAD will establish a process for convening and facilitating the involvement of member organizations in the mitigation of, preparedness for, response to, and recovery from an emergency.
<b>DC Water</b>	
ESF #1 - Transportation	DC Water will provide information on waterway emergency access routes during emergencies. DC Water will coordinate with ESF #1 pertaining to construction of critical water and sewer facilities and/or destruction or stabilization of structures that affect the transportation system.
ESF #2 - Communications	DC Water will use the 800 MHz radio system as a primary means of communication. DC Water provides situational awareness information and communications assets may be leveraged for response activities.
ESF #3 - Public Works and Engineering	<p>DC Water will provide maintenance of the public water distribution and sewer collection system in the District of Columbia. Additionally, DC Water will be responsible for ensuring the collection system can function adequately and deliver wastewater to the wastewater treatment facility located at Blue Plains. DC Water, in conjunction with the Washington Aqueduct, will provide information to the ESF #3 ELO on supply of potable water through the distribution system. If accessible, DC Water will provide temporary restoration of any portion of the water distribution and sewer collection system affected by the declared emergency.</p> <p>If accessible, DC Water will provide crews to facilitate emergency restoration of affected portions of the water distribution system and the sewer collection systems. This would include the pump stations and wastewater treatment plant. When requested, DC Water will provide equipment and personnel to support the ESF #3 primary agency during emergencies.</p>
ESF #4 - Firefighting	DC Water will ensure that adequate water supply is maintained to support firefighting efforts.
ESF# 5 - Emergency Management	DC Water will be available in the EOC to coordinate information with DC Water's Command Center to restore service. DC Water will collect, analyze, and disseminate information to the EOC to aid in the overall response and recovery operations.
ESF #8 - Public Health and Medical Services	DC Water will coordinate activities with the appropriate divisions of the District Department of Environment (DDOE) in order to ensure maintenance of sewage operations, safe and potable water supply in the District.
ESF #10 - Oils and Hazardous Materials Response	DC Water will ensure that adequate water supply is maintained to support oil and hazmat response and decontamination efforts.

Emergency Support Function	Responsibilities
ESF #14 - Damage Assessment	DC Water will perform rapid damage assessment for all water control facilities, and all water treatment plants and delivery systems. DC Water will also perform rapid damage assessment for all sewage collection systems and treatment plants.
ESF #18 - Military Support to Civil Authority	DC Water will be available in the EOC to coordinate information with DC Water's Command Center to restore service. DC Water will collect, analyze, and disseminate information to the EOC to aid in the overall response and recovery operations.
<b>Defense Coordinating Element, FEMA Region III</b>	
ESF #18 - Military Support to Civil Authority	Additional ESF #18 support may be provided by the Defense Coordinating Element in coordination with HSEMA and DCNG.
<b>Defense Coordinating Officer, FEMA Region III (DCO)</b>	
ESF #18 - Military Support to Civil Authority	Additional ESF #18 support may be provided by the DCO in coordination with HSEMA and DCNG.
<b>Department of Behavioral Health (DBH)</b>	
ESF #1 - Transportation	DBH will provide behavioral health outreach, assessment, supports, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel. Provide disaster related public health messaging; briefings on mental health status of responders and community and if long-term care deemed appropriate and federal disaster declared coordinate the implementation of the FEMA crisis counseling program.
ESF# 4 - Firefighting	DBH will provide behavioral health outreach, assessment, support, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel.
ESF# 5 - Emergency Management	DBH will provide behavioral health outreach, assessment, supports, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel. Provide disaster related public health messaging; briefings on mental health status of responders and community and if long-term care deemed appropriate and federal disaster declared coordinate the implementation of the FEMA crisis counseling program.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	DBH will provide behavioral health outreach, assessment, supports, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel. Provide disaster related public health messaging; briefings on mental health status of responders and community and if long-term care deemed appropriate and federal disaster declared coordinate the implementation of the FEMA crisis counseling program.
ESF #7 - Resource Support	DBH will provide behavioral health outreach, assessment, supports, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel. Provide disaster related public health messaging; briefings on mental health status of responders and community and if long-term care deemed appropriate and

Emergency Support Function	Responsibilities
	federal disaster declared coordinate the implementation of the FEMA crisis counseling program.
ESF #8 - Public Health and Medical Services	DBH will provide emergency mental health assessments and care for district responders, residents, and visitors; Provide mental health response teams and periodic status briefings; Provide disaster related public health messaging; Monitor mental health status of responders; Provide stress mitigation interventions when appropriate; and if long-term care deemed appropriate and federal disaster declared DBH will coordinate the implementation of the FEMA crisis counseling program.
ESF #9 - Search and Rescue	DBH will provide behavioral health outreach, assessment, supports, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel. Provide disaster related public health messaging; briefings on mental health status of responders and community and if long-term care deemed appropriate and federal disaster declared coordinate the implementation of the FEMA crisis counseling program.
ESF #10 - Oils and Hazardous Materials Response	DBH will provide behavioral health outreach, assessment, supports, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel. Provide disaster related public health messaging; briefings on mental health status of responders and community and if long-term care deemed appropriate and federal disaster declared coordinate the implementation of the FEMA crisis counseling program.
ESF #11 - Food	DBH will provide behavioral health outreach, assessment, supports, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel. Provide disaster related public health messaging; briefings on mental health status of responders and community and if long-term care deemed appropriate and federal disaster declared coordinate the implementation of the FEMA crisis counseling program.
ESF #13 - Law Enforcement	DBH will provide behavioral health outreach, assessment, supports, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel. Provide disaster related public health messaging; briefings on mental health status of responders and community and if long-term care deemed appropriate and federal disaster declared coordinate the implementation of the FEMA crisis counseling program.
ESF #14 - Damage Assessment	DBH will work with primary damage assessment agencies to coordinate the assessment of DBH facilities. DBH will also provide behavioral health outreach, assessment, supports, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel. Provide disaster related public health messaging; briefings on mental health status of responders and community and if long-term care deemed appropriate and federal disaster declared coordinate the implementation of the FEMA crisis counseling program.
ESF #16 - Volunteer and Donations Management	DBH will coordinate mental health activities within the District through needs assessment and provisioning of appropriate crisis support services

Emergency Support Function	Responsibilities
	and counseling for first responders, survivors, families, and special vulnerable populations. DBH will provide a Clearinghouse Communication Center for volunteers to provide mental health services for those seeking assistance. Also, this clearinghouse acts as a referral service for local community members seeking such support.
ESF #17 - Private-Sector Coordination	DBH will provide behavioral health outreach, assessment, supports, education, and interventions for survivors of traumatic events, their family members, and emergency rescue personnel. Provide disaster related public health messaging; briefings on mental health status of responders and community and if long-term care deemed appropriate and federal disaster declared coordinate the implementation of the FEMA crisis counseling program.
ESF #18 - Military Support to Civil Authority	DBH will provide the CMT with a regular assessment of first responders' "burn out" symptoms and report on counseling and preventative mitigating actions for the public.
<b>Department of Consumer and Regulatory Affairs (DCRA)</b>	
ESF #3 - Public Works and Engineering	DCRA will be the lead agency in facilitating damage assessments of District-owned and operated structures. DCRA will work with DPW, Department of General Services (DGS), Department of Parks and Recreation (DPR), and DDOT in ensuring that all structures have been properly inspected and have been deemed safe and inhabitable.
ESF# 4 - Firefighting	DCRA will provide engineers to assess structural damage and provide building plans as available for affected structures.
ESF #5- Emergency Management	DCRA facilitates damage assessments of District-owned and operated structures. DCRA will also provide engineers to assess structural damage and provide building plans as available for affected structures.
ESF #8- Public Health and Medical Services	DCRA will perform rapid damage assessment to identify the impact, type, and extent of disaster damages to District owned buildings and other structures to deem them safe and inhabitable.
ESF #9 - Search and Rescue	DCRA will provide information and building plans for unsafe or collapsed structures to the extent that such information is available and plans exist. DCRA also will provide structural engineers to inspect these structures and serve on the Incident Support Team.
ESF #10 - Oils and Hazardous Materials Response	DCRA has a regulatory role in hazardous materials. Additionally, DCRA will provide information on building plans and licenses.
ESF #12- Energy	DCRA will provide information and building plans for unsafe or collapsed structures to the extent that such information is available and plans exist. DCRA also will provide structural engineers to inspect these structures.
ESF #14 - Damage Assessment	DCRA is responsible for conduct damage assessment. DCRA will serve as the Damage Assessment Task Force Leader. They are responsible for managing and supervising all aspects of a mission, both operational and managerial, from the time of activation through the end of the demobilization process. DCRA will also: <ul style="list-style-type: none"> <li>■ Perform rapid damage assessment to identify the impact, type, and extent of disaster damages to residences including single-</li> </ul>

Emergency Support Function	Responsibilities
	<p>family homes, apartments, and mobile homes.</p> <ul style="list-style-type: none"> <li>- Perform rapid damage assessment for the following areas:</li> <li>- Power generation and distribution facilities, including natural gas systems, wind turbines, generators, substations, and power lines</li> <li>- Communications</li> </ul>
ESF #15- External Affairs	DCRA will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17 - Private-Sector Coordination	DCRA will support rebuilding operations through the DCRA Surveyor's office, and the Permitting and Zoning Administrator's offices and provide information on the District Construction Codes. DCRA will also handle all non-health related business licensing and corporations/nonprofit regulation.
<b>Department of Corrections (DOC)</b>	
ESF #1 - Transportation	DOC will assist and provide transportation vehicles (busses, vans, etc.) and other transportation equipment as requested and needed by DDOT.
ESF# 2 - Communications	DOC communications assets and resources can be leveraged as part of a coordinated communications response effort.
ESF #5- Emergency Management	DOC will provide updates to ESF #5 on operational status and will respond to requests for updates as required.
ESF #13 - Law Enforcement	DOC will direct operations inside the institution affected by any public emergency. DOC will coordinate all actions necessary to restore the institution to normal operations. DOC will coordinate with local and federal ordinances during operations outside of the facility.
ESF #15- External Affairs	DOC will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #18 - Military Support to Civil Authority	DOC will direct operations inside the institution affected by any public emergency. DOC will coordinate all actions necessary to restore the institution to normal operations. DOC will coordinate with DCNG during operations outside of the facility.
<b>Department of Disability Services (DDS)</b>	
ESF #1 - Transportation	DDS will provide coordination and technical advice for access and functional needs population.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	DDS will work with partner agencies to ensure that the needs of shelter residents with functional and access needs are met.
ESF #8 - Public Health and Medical Services	DDS oversees and coordinates services for residents with disabilities through a network of private and non-profit providers.
ESF #11 - Food	DDS will work with ESF #11 to ensure people with functional and access needs are met.
ESF #15- External Affairs	DDS will coordinate with ESF #15 via the JIC to share and disseminate information to the public.



Emergency Support Function	Responsibilities
ESF #17- Business and Industry	DDS will provide coordination and technical advice for access and functional needs populations to include coordination with service providers.
<b>Department of Employment Services (DOES)</b>	
ESF #1 - Transportation	DOES will assist in recruitment of emergency staff support, as needed, to assist in the emergency.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	DOES will assist in the provision of staff and volunteer resources, recruit emergency manpower to work at emergency shelters, and coordinate with DHS and human services partners to provide employment services to disaster clients if/when such services might be needed. DOES will also activate the disaster unemployment program if necessary.
ESF# 7 - Resource Support	DOES, in cooperation with HSEMA, will manage issues related to the recruitment of labor during an emergency and will serve as the central clearinghouse for mobilization and referral of paid and unpaid workers. DOES, in coordination with all other critical agency liaisons will work together to allocate critical labor resources on a priority basis. DOES will ensure the continuation of unemployment benefits payments and employer tax collections, disability and workers compensation payments, summer youth employment programs, Job Training Partnership Act programs, and Job Services activities.
ESF #8- Public Health and Medical Services	DOES will assist in recruitment of emergency staff support, as needed, to assist in the emergency.
ESF #10 - Oils and Hazardous Materials Response	DOES will coordinate technical support (for example, fit testing) through their Office of Occupational Safety and Health.
ESF #11 - Food	DOES, in coordination with HSEMA, will help recruit emergency manpower to support emergency feeding requirements and the delivery of emergency food and supplies.
ESF #17 - Private-Sector Coordination	DOES will manage issues related to the recruitment of manpower during an emergency and serve as the central clearinghouse for mobilization and referral of paid and unpaid workers. DOES will work with ELOs to allocate critical manpower resources on a priority basis and ensure the continuation of unemployment benefits payments; employer tax collections, disability, and workers compensation payments; summer youth employment programs; Job Training Partnership Act programs; and Job Services activities.
<b>Department of Forensic Science (DFS)</b>	
ESF #8 - Public Health and Medical Services	DFS conducts and coordinates public health lab operations.
ESF #10 - Hazardous Materials Response	DFS responsibilities include the Public Health Laboratory testing and analysis of Bioterrorism and Chemical Terrorism agents as requested and prioritized by entities outlined in the statute governing the DFS. Additional responsibilities include crime scene evidence collection through the Crime Scene Sciences Division.
ESF #13 - Law Enforcement	DFS responsibilities include crime scene evidence collection through the

Emergency Support Function	Responsibilities
	Crime Scene Sciences Division; forensic testing and analysis as requested and prioritized by law enforcement and testing decedents through DNA in support of Office of the Chief Medical Examiner (OCME) through the Forensic Science Laboratory Division; and testing and analysis as requested and prioritized by law enforcement of Bioterrorism and Chemical Terrorism agents through the Public Health Laboratory Division.
ESF #15- External Affairs	DFS will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Department of General Services (DGS)</b>	
ESF #1 - Transportation	DGS will provide security at the District's leased or owned property.
ESF #2 - Communications	DGS will use the 700/800 MHz radio system as a primary means of communication and can share these assets and resources as part of a coordinated communications response effort.
ESF #3 - Public Works and Engineering	DGS will be the lead agency in implementing facilities management for District-owned and operated facilities. This includes emergency restoration of critical District-owned and operated facilities, building security, maintenance and repairs, custodial services, and snow removal (from sidewalks, driveways, etc.) of District-owned and operated facilities. DGS includes energy management, which is responsible for the purchasing and distribution of fuel oil to supplement DPW Fleet Management Administration's fuel supply. DGS will ensure routine inspection and maintenance of generators in facilities that are leased and/or owned by the District. Also, energy services will track utility services within the District government. The DGS Facilities Maintenance can assist in restoring facilities.  Demolition or stabilization will be performed when structures and facilities are designated by the District government as immediate hazards to public health and safety or to facilitate lifesaving operations, as necessary. This may include temporary protective measures to abate immediate hazards to the public until demolition is accomplished.
ESF #5 - Emergency Management	DGS will provide security at the District's leased or owned property. DGS will assign COOP locations to District agencies in coordination with HSEMA.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	DGS will provide equipment, materials, and trade persons to support mass care efforts and identify alternative shelter sites, temporary staging locations, storage locations, and other related services in the event of an emergency.  Protective Services Division (PSD) will provide security inside shelters, including control of egress and ingress in coordination with DHS and the ARC.
ESF #7 - Resource Support	DGS will provide security at the District's leased or owned property.
ESF #8 - Public Health and Medical Services	DGS will provide security at the District leased or owned property.
ESF #10 - Oils and Hazardous Materials Response	DGS will coordinate with FEMS to access any public facilities involved in the hazmat incident. DGS will also perform rapid damage assessment for all public buildings and equipment. This includes schools and correctional



Emergency Support Function	Responsibilities
	facilities.
ESF #11 - Food	DGS, in cooperation with MPD, will provide support and assistance in maintaining security around emergency feeding areas, including control of ingress and egress in coordination with DHS and HSEMA: The Facilities Division will provide janitorial/cleaning assistance in coordination with DPR and DHS as food storage and mass feeding/food distribution center sites. The Portfolio Division will provide available locations for food storage and mass feeding/food distribution in coordination with DHS and HSEMA.
ESF #12 - Energy	DGS will provide generator support by identifying available generators to be used in response operations, in coordination with HSEMA.
ESF #13 - Law Enforcement	DGS/Protective Service Unit is responsible for security at the District's leased or owned property.
ESF #14 - Damage Assessment	DGS will perform rapid damage assessment for all public buildings and equipment. This includes schools and correctional facilities.
ESF #15- External Affairs	DGS will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16- Volunteer and Donations Management	DGS will be mobilized during an emergency to aid in warehousing and staging of donated goods and services.
ESF #17 - Private-Sector Coordination	DGS will provide equipment, materials, and trade persons to support mass care efforts and identify alternative shelter sites, temporary staging locations, storage locations, and other related services in the event of an emergency. DGS will also coordinate the emergency inspection and contracting and managing of demolition or stabilization of damaged structures and facilities designated by the District government as immediate hazards to public health and safety or as necessary to facilitate lifesaving hazards to the public health and safety reasons until demolition is accomplished.
ESF #18 - Military Support to Civil Authority	DGS/Protective Service Unit is responsible for security at District leased or owned properties.
<b>Department of Health (DOH)</b>	
ESF #1 - Transportation	DOH will provide support for persons requiring special transportation (transportation of patients requiring medical care). DOH employees and/or volunteers may be requested to staff transportation facilities to provide emergency medical first aid. DOH will provide ESF #1 with guidance on the distribution of the Strategic National Stockpile (SNS).
ESF #2 - Communications	DOH will use the 700/800 MHz radio system as a primary means of communication, and provide public health warnings through the Health Alert Notification network. These assets and resources can be leveraged as part of a coordinated communications response effort.
ESF #4 - Firefighting	DOH will provide technical assistance on the health and medical impact of the emergency and assist in the determination of appropriate care for survivors. The DOH's Health Emergency Preparedness and Response Administration (HEPRA) will provide medical consultation, provide advice

Emergency Support Function	Responsibilities
	on health risks and recommendations, and support pre-hospital care. DOH will establish casualty collection points (CCP) in coordination with FEMS.
ESF #5 - Emergency Management	DOH will function as a medical consultant; assist in collecting health and medical related information; develop plans; and assist in disseminating health and medical related information to the public, through ESFs #5 and ESF #15: External Affairs.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	<p>DOH will provide medical care for impacted populations either in or outside the shelter locations; provide emergency first aid services, with medical staff and volunteers, to shelter clients and workers, and assist with medical supply resources when requested and as DOH inventory permits; and ensure oversight and quality of health care that is provided to shelter clients and staff and monitor the administration of medications and the provision of special dietary requirements. DOH will provide the ESF coordinator with frequent updates as to the shelter status and ensure health standards, including food, sanitation, and water, are maintained at all service sites.</p> <p>Also, DOH will protect animals during an emergency, including providing for animal sheltering facilities, if/when appropriate; protect the public from disease, injury, or other public health safety risks associated with an animal- or animal-industry-related emergency or disaster; and promote information sharing in order to assist animal owners in protecting themselves and their animals in case of an emergency or disaster. DOH will promote information sharing in order to assist the animal industry in protecting itself in case of an emergency or disaster and evaluating public health and safety risks potentially associated with animal emergencies and considering ways to avoid or minimize their effects. DOH will provide for people who have function or medical support needs in shelters.</p>
ESF #7 - Resource Support	DOH will identify, obtain, and allocate needed medical resources, recommend policy direction, and direct resources according to needs and potential impact on District-wide services.
ESF #8 - Public Health and Medical Services	<p>DOH acts as the lead agency for ensuring the provision of emergency health and medical services to District residents, workers, and visitors. DOH coordinates the health and medical response from appropriate District, regional, federal, and private agencies working through HSEMA to assist with coordination of the District's overall emergency response.</p> <ul style="list-style-type: none"> <li>■ Provide leadership in directing, coordinating, and integrating the overall efforts to provide medical and public health assistance.</li> <li>■ Coordinate and direct the activation and deployment of resources of health/medical personnel, supplies, and equipment.</li> <li>■ Coordinate the evacuation of patients from the disaster area when evacuation is deemed feasible and appropriate.</li> <li>■ Arrange for establishing active and passive disease surveillance systems for the protection of public health.</li> <li>■ Coordinate with the support agencies to direct and prioritize health and medical activities.</li> <li>■ Coordinate with ESF #6 and ESF #16 - Volunteer and Donations Management and the Medical Reserve Corps to ensure that a</li> </ul>

Emergency Support Function	Responsibilities
	<p>sufficient number of trained medical and support personnel are stationed at each mass care site.</p> <ul style="list-style-type: none"> <li>■ Coordinate with ESF #7 - Resource Support for key supplies and equipment.</li> <li>■ Coordination with ESF #7 - Resource Support and ESF #16 - Volunteer and Donations Management for supply information pertaining to potential volunteer groups, contract vendors, and other entities that may be able to supplement local resources.</li> <li>■ In addition to those activities previously stated, ESF #8 will coordinate with ESF #16 - Volunteer and Donations Management regarding the activities of volunteers actively engaged in providing assistance.</li> <li>■ Develop and maintain a roster of personnel that staff the ESF. Sufficient staffing will be available for 24-hours-per-day, 7-days-per-week.</li> <li>■ Record incoming requests for assistance, track personnel assigned to respond, and actions taken.</li> <li>■ Establish a protocol for prioritizing response activities.</li> <li>■ Coordinate activities with other ESFs</li> <li>■ Coordinate food and water safety.</li> <li>■ Coordinate the sheltering, evacuation, and care of pets.</li> <li>■ Monitor the local wildlife population and perform disease management operations during the response.</li> <li>■ Perform laboratory testing and analysis during response operations.</li> <li>■ Provide medical intelligence to the WRTAC and other ESFs, as needed.</li> </ul>
ESF #9 - Search and Rescue	DOH will provide technical assistance on the health and medical impact of the emergency and assist in the determination of appropriate care for survivors. DOH's HEPRA will provide medical consultation, provide advice on health risks and recommendations, and support pre-hospital care. DOH will establish CCP in coordination with FEMS.
ESF #10 - Oils and Hazardous Materials Response	DOH will provide technical assistance on the health and medical impact of hazardous materials and determine appropriate care for survivors. DOH will provide information to the public about self-protection. DOH will help the DDOE assess environmental damage and assist in cleanup and recovery planning (for example, toxic substance, air quality, water quality, and radiological sampling).
ESF #11 - Food	DOH will monitor the emergency food assistance program to ensure the transport, storage, handling preparation, and service of meals. DOH will develop procedures to inspection of all food to determine, to the extent possible, that all identified food is safe and fit for human consumption.
ESF #13 - Law Enforcement	DOH will coordinate health and medical assistance in the District. This will be done through clinical assessment and management of health care facilities, mental health assistance for those affected, assessment of health and medical needs, and notification to local hospitals for mass

Emergency Support Function	Responsibilities
	medical care activities.
ESF #14 - Damage Assessment	DOH will work with primary damage assessment agencies to coordinate the assessment of DOH facilities.
ESF #15- External Affairs	DOH will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations Management	DOH will provide information on the types of donations and/or trained volunteers that would be most beneficial to assist survivors during the disaster.
ESF #17 - Private-Sector Coordination	DOH will identify, obtain, and allocate needed medical resources and recommend policy direction and direct resources according to needs and potential impact on District-wide services.
ESF #18 - Military Support to Civil Authority	DOH will coordinate health and medical assistance in the District. This will be accomplished through clinical assessment and management of health care facilities, mental health assistance for those affected, assessment of health and medical needs, and notification to local hospitals for mass medical care activities.
<b>Department of Housing and Community Development (DHCD)</b>	
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	DHCD will help coordinate interim housing for individuals requiring temporary housing for an extended period of time.
ESF #14 - Damage Assessment	DHCD will work with primary damage assessment agencies to coordinate the assessment of DHCD facilities and provide support to community constituents.
ESF #15- External Affairs	DHCD will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17 - Private-Sector Coordination	DHCD will plan for and provide economic recovery and growth assistance, provide technical assistance in community planning and economic assessment and identify, train, and assign personnel to maintain contact with ESF #17 and prepare to execute missions in support of ESF #17.
<b>Department of Human Resources (DCHR)</b>	
ESF #1 - Transportation	DCHR will provide ESF #1 with human resource guidance during a public emergency. For instance, in the case of a Pandemic Flu incident, DCHR can provide guidance on which employees to call-in.
ESF# 5 - Emergency Management	The DCHR will manage all personnel issues that arise during emergency operations, including union and management relations, leave policies, personal and workplace safety, special payroll provisions and temporary hiring, and workplace relocation issues.
ESF #7 - Resource Support	DCHR will coordinate with agencies to identify and deploy personnel resources before, during, and after an emergency.
ESF #17 - Private-Sector Coordination	DCHR provides for language access services.

Emergency Support Function	Responsibilities
Department of Human Services (DHS)	
ESF #1 - Transportation	DHS is the primary agency coordinating the transportation of persons to and from District shelters. Also, DHS will coordinate the movement of persons who require special transportation.
ESF # 2 - Communications	DHS will use the 700/800 MHz radio system as a primary means of communication and can share these assets and resources as part of a coordinated communications response effort.
ESF #4 - Firefighting	DHS will assist in providing for evacuees, including food, shelter, and supplies; request assistance from ESF #1 to transport evacuees to shelters; and establish shelter operations in coordination with DHS's agreements with the ARC of the NCR.
ESF #5 - Emergency Management	DHS will provide HSEMA information on social service providers relative to any risk associated with any emergency, including but not limited to situations involving special needs populations. DHS will plan any contingency services for these populations. DHS will provide information on social services through its command center to HSEMA and the JIC. DHS will also collect and analyze social services information to plan for public awareness of emergencies and it will produce and disseminate information to the public. In addition, DHS is the primary agency for ESF #6: Mass Care, Emergency Assistance, Housing and Human Services and ESF #11, Food, coordinating the District's effort to provide mass care needs (including but not limited to shelter and food) to survivors of a public emergency.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	<p>DHS will coordinate ESF #6 for the District. DHS will ensure that shelters are appropriately staffed to direct operation of the facility:</p> <ul style="list-style-type: none"> <li>■ Staff will be prepared to register all shelter occupants. Information on the registration form will include data for each occupant, specific needs for health services, medications, medical equipment requirements, contagious diseases, physical disabilities, and/or other special needs.</li> <li>■ Coordinate with the ARC to assist in administration of the shelter and registration.</li> <li>■ Coordinate supervision and services for persons with functional needs in emergency shelters including but not limited to communication, mobility, independence, supervision, and transportation functional needs.</li> <li>■ Coordinate with ESF #8 - Public Health and Medical Services for individuals with medical needs in shelters.</li> </ul> <p>DHS will coordinate and assist with emergency feeding in and out of the shelter environment:</p> <ul style="list-style-type: none"> <li>■ Assist or provide personnel, supplies, and other resources to assist in shelter operations for survivors of the effected emergency/disaster area.</li> <li>■ Assess and coordinate with DOH to ensure provision of emergency medical support at the shelter sites.</li> <li>■ Provide the development and maintenance of a shelter operations</li> </ul>

Emergency Support Function	Responsibilities
	<p>plan.</p> <ul style="list-style-type: none"> <li>■ Assist or coordinate with DBH for counseling and crisis intervention services.</li> <li>■ Monitor compliance with the Americans with Disabilities Act (ADA).</li> <li>■ Assist or coordinate with Office on Aging (DCOA) to provide services for seniors and their families.</li> <li>■ Ensure response by adult and child protective services.</li> <li>■ Assist or provide for the mass feeding of evacuees and relief workers at the shelter facilities.</li> <li>■ During shelter operations, provide frequent updates to the EOC concerning the status of shelter operations.</li> <li>■ Maintain records of cost and expenditures and forward them to the Finance and Administration Section Chief (FSC).</li> <li>■ Develop and maintain a shelter operations plan.</li> </ul>
ESF #7 - Resource Support	DHS will manage procurements with its service providers and ensure that payments are made to providers. DHS and the OCFO will assist in providing HSEMA with resources and supplies for District-wide emergencies in concurrence with availability. DHS will fully mobilize resources to restore the operational functions of its facilities throughout the District. DHS will activate its DHS EOC to ensure continuity of DHS services.
ESF #8 - Public Health and Medical Services	DHS will be the lead agency in providing mass care and sheltering. DHS will maintain the family reunification centers, which coordinate with DOH's patient tracking efforts. DHS will also provide SNS support to DOH at Receiving, Staging, and Storage sites.
ESF #9 - Search and Rescue	DHS will provide for the needs of evacuees, including food, shelter, and supplies, and will request assistance from ESF #1 to transport evacuees to shelters and establish shelter operations in coordination with DHS's agreements with the ARC.
ESF #10 - Oils and Hazardous Materials Response	DHS will assist in providing for evacuees, including food, shelter, supplies, and will request assistance from ESF #1 to transport evacuees to shelters and establish shelter operations in coordination with DHS's agreements with the ARC of the National Capital Area.
ESF #11 - Food	DHS will respond to the activation of the ESF and will assist the ARC with bulk food or meal acquisition and emergency feeding activities internal and external to the shelter environment. DHS will coordinate the deployment of District agency staff for feeding, facilitating food acquisition and distribution through the coordination of purchases and reimbursements, and overseeing logistics for emergency food supplies during the crisis period. In addition, DHS will activate the Disaster Food Stamp and Voucher Issuance Program within 72 hours, which will authorize emergency-issued food stamps and vouchers. Eligible customers and families will then be able to purchase food on the open market, as necessary. In coordination with the ARC, HSEMA, the Salvation Army, and other agencies, DHS will assess the operation, the critical needs of the affected population in terms of numbers of people, their location, and



Emergency Support Function	Responsibilities
	usable food preparation facilities for congregate feeding.
ESF #13 - Law Enforcement	DHS will support ESF13 with evacuations and family reunification
ESF #14 - Damage Assessment	DHS will work with primary damage assessment agencies to coordinate the assessment of DHS facilities.
ESF #15- External Affairs	DHS will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations Management	DHS will work with volunteer organizations to coordinate the delivery of donated goods and services to shelters and will assist with FEMA procedures relative to emergency declarations.
ESF #17 - Private-Sector Coordination	DHS identified and advises on long-term recovery housing options for displaced survivors and will reasonably ensure that disaster survivors care, required medication and food.
<b>Department of Insurance, Securities, and Banking (DISB)</b>	
ESF #17 - Private-Sector Coordination	DISB assists in ensuring access to and proper regulation of insurance, securities, banking and related financial instruments in a time of emergency so as to allow the city to rebuild.
<b>Department of Motor Vehicles (DMV)</b>	
ESF #5- Emergency Management	DMV will provide updates to ESF #5 on operational status and will respond to requests for updates as required.
ESF #15- External Affairs	DMV will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Department of Parks and Recreation (DPR)</b>	
ESF #1 - Transportation	DPR will mobilize its staff, fleet, and volunteers to assist with transportation activities, which may include providing transportation to or assisting with the operation of shelter facilities. City parks and recreational facilities may be used as transfer points for people leaving an evacuation area who need assistance.
ESF #2 - Communications	DPR will use the 700/800 MHz radio system as a secondary means of communication and can share these assets and resources as part of a coordinated communications response effort.
ESF #3 - Public Works and Engineering	DPR is responsible for clearing, removing, and disposing of debris on DPR property. Also, DPR supports ESF #3 as needed in its efforts to remove and dispose of vegetative debris during the response and recovery phases of an emergency event by providing temporary debris management sites, personnel, equipment, and vehicles. Through ESF #16 - Volunteer and Donations Management, DPR provides volunteers to ESF #3 for water and ice distribution.
ESF #5 - Emergency Management	DPR will provide updates to ESF #5 on their emergency operation activities, including parks and recreation sites, personnel, and equipment. Additionally, they may provide facilities for shelters.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human	DPR will mobilize its staff and volunteers to assist in District-wide responses and provide transportation to or assistance with the operation

Emergency Support Function	Responsibilities
Services	of shelter facilities. City parks and recreational facilities may be used for staging areas, storage areas, temporary open-air shelter sites, and for other uses in support of mass care response efforts. DPR will assist with providing children's activities.
ESF #7 - Resource Support	DPR, at the direction of the HSEMA director, will mobilize its staff to assist in District-wide responses. DPR has a volunteer organization of approximately 1,000 individuals with a variety of skills and abilities.
ESF #8 - Public Health and Medical Services	DPR will assist other support agencies in providing facilities as needed for mass care, sheltering, alternative triage and treatment sites, and PODs.
ESF #11 - Food	DPR will mobilize its staff and volunteer organizations to assist in District-wide responses. Activities may include providing transportation or assisting with mass feeding.
ESF #14 - Damage Assessment	DPR will support the rapid damage assessment to park and recreational facilities.
ESF #15- External Affairs	DPR will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations Management	DPR will provide space/facilities and staff to support Volunteer and Donations Coordination Teams (VDCTs), and will help in receiving, organizing, and distributing donations.
<b>Department of Public Works (DPW)</b>	
ESF #1 - Transportation	DPW will coordinate, obtain, and stage vehicle fleets and crews as designated by ESF #1. DPW will coordinate the clearing of debris from emergency routes. DPW will coordinate the staging and use of towing cranes. DPW will make available the use of Parking Control Officers, as needed. Also, DPW and DDOT will advise on the use of equipment and supplies when developing strategies for protecting the transportation infrastructure.
ESF #2 - Communications	DPW will use the 800 MHz radio as a primary means of communication and can share these assets and resources as part of a coordinated communications response effort. In the event of a District communications system failure, DPW can supply personnel and vehicles as couriers.
ESF #3 - Public Works and Engineering	DPW will provide solid waste and debris removal and coordinate with DDOT, DCRA, and DGS, to assist with the inspection of facilities, as required. DPW will also work in coordination with DDOT and DOH to facilitate the movement of SNS supplies. DC Water and DOH, as necessary, will ensure that the water and sewer sanitation within the emergency area are safe.
ESF #4 - Firefighting	DPW will provide on-site refueling and on-site sand and salt, as necessary, for slippery conditions. DPW will provide debris removal in accordance with their Debris Removal Plan. In concert with the Office of Contracting and Procurement, DPW will help coordinate heavy equipment, operators, riggers, and mechanics to support firefighting efforts as necessary. DPW will coordinate with DC Water to ensure an adequate supply is maintained to support firefighting efforts.



Emergency Support Function	Responsibilities
ESF #5 - Emergency Management	DPW will provide updates to ESF #5 on their disaster operation activities, including debris removal and disposal operations.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	DPW will provide solid waste removal and debris removal; coordinate the inspection of facilities as needed, in conjunction with the DCRA. DPW will coordinate with DC Water DOH to ensure that water and sewer sanitation within the emergency area are safe; and coordinate with DC Water to ensure that shelter facilities have clean water and working sewerage connections.
ESF #7 - Resource Support	DPW will supply fuel, as needed, via fueling operations or mobile fuel trucks. DPW will also provide personnel and equipment to assist the District in any emergency response operations.
ESF# 8 - Public Health and Medical Services	DPW, in coordination with DC Water, will ensure that the water and sewer sanitation within the emergency area are safe. DPW will support DDOT in the transportation of the Strategic National Pharmaceutical Stockpile.
ESF #9 - Search and Rescue	DPW will provide on-site refueling and on-site sand and salt, as necessary, for slippery conditions. DPW will provide debris removal in accordance with their Debris Removal Plan. In concert with the OCP, DPW will help coordinate heavy equipment, operators, riggers, and mechanics to support SAR efforts as necessary.
ESF #10 - Oils and Hazardous Materials Response	DPW will provide on-site refueling and on-site sand and salt for slippery conditions. DPW will provide debris removal in accordance with its debris removal plan. In concert with the OCP, DPW will help coordinate heavy equipment, operators, riggers, and mechanics to support oil and hazmat response efforts as necessary. DPW will coordinate with DC Water to ensure an adequate supply is maintained to support decontamination efforts.
ESF #11- Food	DPW will support the shipment of food, as requested to staging areas within the emergency area.
ESF #12 - Energy	DPW will support the restoration of energy delivery and fuel supplies during and/or following an emergency. They will also provide generator fuel supplies as needed.
ESF #13 - Law Enforcement	DPW will assist MPD and HSEMA via communication and contact with the Emergency Coordinator at DPW.
ESF #14 - Damage Assessment	DPW will support the rapid damage assessment to trees, woody debris, sand, mud, silt, gravel, damaged building components and contents, wreckage produced during the conduct of emergency work, and other disaster-related wreckage.
ESF #15- External Affairs	DPW will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16- Volunteer and Donations Management	DPW will provide transportation assistance to support the VDCTs or voluntary organizations in distributing donated goods and services.
ESF #17 - Private-Sector Coordination	DPW plans for and coordinates debris management in coordination with private sector firms as needed.
ESF #18 - Military Support to Civil Authority	DPW will assist DCNG and HSEMA via communication and contact with the Emergency Coordinator in the DPW.

Emergency Support Function		Responsibilities
<b>Department of Small and Local Business Development (DSLBD)</b>		
ESF #17- Business and Industry		DSLBD fosters economic growth and development of Local, Small, and Disadvantaged Business Enterprises through supportive legislation, business development programs, and agency and public/private contract compliance. DSLBD also identifies, trains, and assigns personnel to maintain contact with ESF #17 and prepare to execute missions in support of ESF #17.
<b>Department of the Army Military Auxiliary Radio System (MARS)</b>		
ESF #2- Communications		MARS is a DOD sponsored program. MARS members consist of licensed amateur radio operators who can provide emergency communications support during response operations.
<b>Department of Youth Rehabilitation Services (DYRS)</b>		
ESF #13- Law Enforcement		DYRS has custody over youth detained by or committed to the District's juvenile justice system. DYRS will use internal plans and procedures to ensure safe and secure housing of youth in the event of a public emergency that requires the closure of part or all of a facility.
ESF #15- External Affairs		DYRS will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #18- Military Support to Civil Authority		DYRS has custody over youth detained by or committed to the District's juvenile justice system. DYRS will use internal plans and procedures to ensure safe and secure housing of youth in the event of a public emergency that requires the closure of part or all of a facility.
<b>Deputy Mayor for Education</b>		
ESF #15- External Affairs		The Deputy Mayor for Education will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Deputy Mayor for Health and Human Services</b>		
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services		The Deputy Mayor for Health and Human Services will oversee health and human service response operations as needed.
ESF #15- External Affairs		The Deputy Mayor for Health and Human Services will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17- Business and Industry		The Deputy Mayor for Health and Human Services will oversee health and human service response operations as needed.
<b>Deputy Mayor for Planning and Economic Development (DMPED)</b>		
ESF #15- External Affairs		DMPED will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17 - Private-Sector Coordination		DMPED will coordinate private sector coordination efforts under ESF #17. To accomplish this, DMPED will identify, train, and assign personnel to staff ESF #17 in the EOC, and notify all ESF #17 supporting agencies upon activation.  Specific responsibilities include:

Emergency Support Function	Responsibilities
	<ul style="list-style-type: none"> <li>■ Develop plans, processes, and relationships, and facilitate coordinated response planning with the private sector at the strategic, operational, and tactical levels.</li> <li>■ Share information, including threats and warnings, before, during, and after an incident.</li> <li>■ Inform and orient the private sector on the contents of the response plan.</li> <li>■ Encourage and facilitate the development and coordination of equivalent private sector planning.</li> <li>■ Coordinate and conduct local incident management functions with the private sector and the District government.</li> <li>■ Develop, implement, and operate information-sharing and communication strategies, processes, and systems with District security stakeholders.</li> </ul>
<b>Deputy Mayor for Public Safety and Justice</b>	
ESF #13	The Deputy Mayor for Public Safety and Justice will support ESF #13 operations
ESF #15- External Affairs	The Deputy Mayor for Public Safety and Justice will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Destination DC</b>	
ESF #15- External Affairs	Destination DC will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Direct TV</b>	
ESF #2- Communication	Direct TV will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
ESF #5- Emergency Management	Direct TV will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
ESF #15- External Affairs	Direct TV will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Dish Network</b>	
ESF #2- Communication	Dish Network will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
ESF #5- Emergency Management	Dish Network will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
ESF #15- External Affairs	Dish Network will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>District Council</b>	
ESF #17 - Private-Sector Coordination	The District Council will coordinate with the CMT and enact the necessary laws in response to the incident.

Emergency Support Function	Responsibilities
<b>District Department of Environment (DDOE)</b>	
ESF# 2 - Communications	DDOE will coordinate with ESF #2 to help facilitate the restoration of energy systems and fuel supplies following a public emergency.
ESF #3 - Public Works and Engineering	DDOE will coordinate with ESF #3 to help facilitate the restoration of energy systems and fuel supplies, and the disposal of hazardous materials following an emergency. DDOE will coordinate flood plain management.
ESF# 4 - Firefighting	DDOE will provide air quality monitoring support, to include plume monitoring, collect surface water runoff samples for analysis, and other support to monitor the affected area of contaminants. DDOE will coordinate with the National Response Center (NRC) and the On-Scene Coordinator (OSC) in the monitoring and analysis of data and provide mitigation recommendations.
ESF #5- Emergency Management	DDOE will provide and coordinate air quality monitoring and water runoff monitoring support, to include plume monitoring, collect surface water runoff samples for analysis, and provide other support to monitor the affected area of contaminants. DDOE may also monitor energy supply, and coordinate with energy providers to determine energy restoration to the District.
ESF #7- Resource Support	DDOE will coordinate with HSEMA in managing critical resources and facilities under their control, including notification when resources are about to be or have been depleted.
ESF #8 - Public Health and Medical Services	DDOE will coordinate with DOH to monitor environmental quality during an emergency. DDOE will contact the NRC to report the declared incident and, if the OSC is deployed, DDOE will coordinate with the OSC in the monitoring and analysis of data.
ESF #9 - Search and Rescue	DDOE will provide air quality support, ground water runoff testing, and other support to monitor the affected area for contaminants. In addition, DDOE will contact the NRC to report the declared incident. If the OSC is deployed to the scene, DDOE will coordinate with the OSC monitoring and analysis of data and provide mitigation recommendations.
ESF #10 - Oils and Hazardous Materials Response	DDOE will provide and coordinate air quality monitoring and water runoff monitoring support, to include plume monitoring, collect surface water runoff samples for analysis, and provide other support to monitor the affected area of contaminants. DDOE will coordinate with the NRC and serve as the OSC in the monitoring and analysis of data and provide mitigation services and/or recommendations. DDOE shall also coordinate and assist with deployment of federal resources from EPA and U.S. Coast Guard (USCG) should they be needed.
ESF #12 - Energy	<p>As the primary District agency for ESF #12, DDOE will use the framework of its Energy Supply Disruption Tracking plan to complete the following actions:</p> <ul style="list-style-type: none"> <li>■ Coordinate information flow.</li> <li>■ Assist in determining the level of event severity.</li> <li>■ Assist in identifying measures to be implemented.</li> <li>■ Monitor energy supply prior during and after the event.</li> </ul>

Emergency Support Function	Responsibilities
	<ul style="list-style-type: none"> <li>■ Track energy supply during the event.</li> <li>■ Conduct follow-ups after the event.</li> </ul> <p>In the event of an energy emergency, DDOE will complete the following actions:</p> <ul style="list-style-type: none"> <li>■ Track information during the event.</li> <li>■ Provide situational awareness of the event.</li> <li>■ Assist in developing management decisions to respond to the event.</li> </ul>
ESF #14 - Damage Assessment	DDOE will support and serve on damage assessment teams to ensure environmental tests are conducted and damages are identified.
ESF #15- External Affairs	DDOE will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17 - Private-Sector Coordination	DDOE will assist in ensuring energy needs are met for long-term recovery efforts and advise on environmental impacts of long-term recovery efforts. DDOE will also plan for and provide technical assistance for contaminated debris management and environmental remediation, in coordination with impacted ESF #17 stakeholders.
<b>District Department of Transportation (DDOT)</b>	
ESF #1 - Transportation	DDOT will manage and coordinate emergency transportation response operations and restoration of the transportation network during emergencies. DDOT will ensure the completion of SITREPs, tracking of expenses, and sharing information with HSEMA or other stakeholder agencies upon request. DDOT will ensure that SITREPs are completed, expenses are tracked, and information is given to HSEMA when requested. The DDOT Director or their designee shall serve as the Mayor's primary point of contact regarding transportation issues.
ESF #2 - Communications	DDOT will use the 700/800 MHz radio as a primary means of communication and can share these assets and resources as part of a coordinated communications response effort.
ESF #3 - Public Works and Engineering	DDOT will dispatch emergency teams to inspect and report on the stability and availability of emergency routes, streets, bridges, and ports. DDOT will assist with procurement and execution of contracting for construction management and inspection services. DDOT will coordinate and offer, when available, commercial driver's license drivers and commercial vehicles to support debris removal, the clearing of roadways, the movement of SNS supplies, and the re-establishment of the District's infrastructure. DDOT will need to coordinate with PEPCO regarding down power lines when supporting debris removal activities that include trees.
ESF #4 - Firefighting	DDOT will assist with traffic control and provide traffic operations support to emergency location(s).
ESF #5 - Emergency Management	DDOT will provide updates and transportation-related information to ESF #5. DDOT may also activate the Traffic Management Center to support response operations.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human	DDOT will provide DHS and HSEMA with current traffic conditions and roadway operation information to support the identification of mass care

Emergency Support Function	Responsibilities
Services	facilities. The agency will coordinate with ESF #6 agencies in establishing a System for providing transportation assistance for survivors and supplies within a shelter. DDOT will coordinate with ESF #6 agencies and transit providers to provide transportation for the population requested to evacuate from the affected area and will provide similar coordination for transportation of pets owned by individuals required to evacuate. DDOT will coordinate with the Department of Disabilities Services, transit providers, and appropriate disability service providers in establishing a system for providing transportation assistance for disaster survivors with disabilities requiring specialized transportation.
ESF #7 - Resource Support	DDOT will provide the needed information to OCP in order to receive the needed resources for reestablishing damaged infrastructure. DDOT also will coordinate with OCP in acquiring additional transportation resources, whether it is for construction or for the movement of the population
ESF #8 - Public Health and Medical Services	DDOT with DPW will coordinate with DOH on the requirements for the transportation of the SNS. DDOT will support the MPD on perimeter control during a public health emergency and provide traffic management plans around closed locations.
ESF #9 - Search and Rescue	DDOT will manage and coordinate emergency transportation response operations and restoration of the transportation network during emergencies.
ESF #10 - Oils and Hazardous Materials Response	DDOT will assist FEMS with traffic management and incident coordination during hazmat incidents that occur along the District transportation network.
ESF #11- Food	DDOT will support the shipment of food, as requested to staging areas within the emergency area.
ESF #12 - Energy	DDOT will facilitate and coordinate in the restoration of damaged transportation infrastructure within the public right-of-way to reestablish utilities. DDOT will also coordinate with PEPCO regarding downed power lines caused by trees.
ESF #13 - Law Enforcement	DDOT will help identify traffic posts, develop emergency routes, identify staging areas, and establish access routes for emergency vehicles. DDOT also will supply vehicles, if available, and equipment, if available, to serve as perimeter devices to secure a location or a road closure.
ESF #14 - Damage Assessment	Perform rapid damage assessment for all roads (paved, gravel, and dirt) and bridges, to pre-disaster design, function, and capacity in accordance with codes or standards (see ESF #3 Public Works and Engineering).
ESF #15- External Affairs	DDOT will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #18 - Military Support to Civil Authority	DDOT will help identify traffic posts, develop emergency routes, identify staging areas, and establish access routes for emergency vehicles. In addition, DDOT will supply vehicles and equipment, if available, to serve as perimeter devices to secure a location or a road closure.



Emergency Support Function		Responsibilities
Events DC		
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	Events DC will coordinate with ESF #15 via the JIC to share and disseminate information to the public.	
Executive Office of the Mayor (EOM)		
ESF #2- Communications	EOM, Office of Communications will identify alternate communication mediums to keep the public notified on the state of the emergency.	
ESF #5- Emergency Management	The EOM will be the executive-level resource ensuring the planning and the cooperative coordination of all District agencies. The EOM has ultimate responsibility to ensure continuation and restoration of services from District agencies. The Mayor’s Communications Director serves as spokesperson for the Mayor on all activities of DC government agencies. HSEMA will coordinate the release of emergency public information concerning consequence management with the Communications Director. EOM will establish and manage a JIC to release critical information to the public and the media under the direction of the Mayor’s Communications Director.	
ESF #15- External Affairs	<p>The EOM, Office of Communications will ensure that the ESF #15 function promotes equal access to disaster assistance consistent with appropriate District and federal laws, regulations, mandates, and policies (e.g., Title VI of the Civil Rights Act, ADA).</p> <p>Under ESF #15, EOM will establish and adhere to standardized procedures that provide for an effective level of community relations services to disaster survivors, the public, the media, and other interested and involved organizations. EOM, with support from representatives from other District offices and organizations, volunteer organizations, and other sources, will prepare briefings, communication plans, press releases, fact sheets, newsletters, pamphlets, and other communications and outreach materials. These actions will take place through the JIC. Furthermore, other assistance related to outreach functions will be provided (e.g., creating and updating District websites, managing social media, conducting public meetings, providing translators to visitors/tourists impacted by the disaster), as needed.</p> <p>In the event of an emergency involving a District and/or federal government response, the Media Relations Coordinator will collaborate with federal PIOs from FEMA and other organizations to ensure that timely, reliable, consistent, and accurate information is made available to the public, affected communities, and other relevant parties. This collaboration will take place through the JIC, located at the Unified Command Center, and will be activated by the EOM Chief of Staff.</p> <p>Responsibilities of the JIC include, but are not limited to:</p> <ul style="list-style-type: none"><li>■ Monitoring news reports and media outlets to track information concerning the event, ensuring accuracy of reporting, and taking action to correct misinformation and incorrect information concerning the disaster response, recovery and mitigation operations that appear in the newsmedia;</li></ul>	

Emergency Support Function	Responsibilities
	<ul style="list-style-type: none"> <li>■ Maintaining contact with and gathering information from federal, regional, District, and voluntary organizations taking part in disaster response operations;</li> <li>■ Handling news conferences and press operations for disaster area tours by government officials and the press;</li> <li>■ Coordinating with the Logistics Section to provide basic facilities, such as communications, office space, and supplies, to help the news media disseminate information to the public; and</li> <li>■ Providing staff and other resources for a JIC operation.</li> </ul>
ESF #16- Volunteer and Donations Management	EOM will conduct the community relations aspects of requesting donated goods for emergencies. EOM will also ensure that timely, reliable, consistent, and accurate information is made available to the public, affected communities, and other relevant parties.
ESF #18- Military Support to Civil Authority	The EOM will be the executive-level resource ensuring the planning and the cooperative coordination of all District agencies. The EOM has ultimate responsibility to ensure continuation and restoration of services from District agencies. The Mayor's Communications Director serves as spokesperson for the Mayor on all activities of District government agencies.
<b>Federal Highway Administration (FHWA), Division Office</b>	
ESF #1 - Transportation	FHWA will provide guidance and assistance to DDOT regarding federal laws, assistance, and regulations.
<b>Fire and Emergency Medical Services (FEMS)</b>	
ESF #1 - Transportation	FEMS is responsible for emergency transport from the incident scene to medical facilities. Also, FEMS will coordinate on transportation issues regarding the decontamination and transportation of survivors exposed to a toxic element and the decontamination of District and regional vehicles.
ESF #2 - Communications	FEMS will use the 700/800 MHz radio system as a primary means of communication.
ESF #3- Public Works and Engineering	FEMS will coordinate with DPW to support ESF #3 operations.
ESF #4 - Firefighting	<p>FEMS responds to calls from residents, visitors, and organizations in the District. FEMS will provide an ELO to the EOC to provide FEMS' operations status. FEMS accomplishes this responsibility through five areas of operations:</p> <ul style="list-style-type: none"> <li>■ Fire Prevention: Prevent fires before they occur.</li> <li>■ Fire Suppression: Extinguish fires that do occur.</li> <li>■ Special Operations: Provide technical rescue.</li> <li>■ Emergency Medical Services: Provide state-of-the-art pre-hospital emergency medical treatment and transport services.</li> <li>■ Support Services: Administration, finance, communication, fleet maintenance, research and development, risk management, professional standards, management information and technology services, and departmental training</li> </ul>



Emergency Support Function	Responsibilities
ESF# 5 - Emergency Management	FEMS will provide firefighting and EMS to the District. FEMS will also provide regular field status updates to HSEMA via its communications center and/or ICP.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	FEMS is primarily responsible for the evacuation of specific locations (e.g., Metro stations, buildings, etc.) and will provide for decontamination, if public safety becomes an issue.
ESF #7 - Resource Support	FEMS will coordinate with HSEMA in managing critical resources under their control, including notification when resources are about to be or have been depleted.
ESF #8 - Public Health and Medical Services	FEMS will coordinate response activities with DOH and will report to the EOC on the status of EMS, Hazmat Rescue and related efforts. FEMS will provide pre-hospital care and transport during emergencies. FEMS will respond to emergency medical calls for residents, visitors, and organizations in the District.
ESF# 9 - Search and Rescue	<p>FEMS will coordinate the SAR operations and the use of rescue and extrication resources during emergencies. The FEMS SAR team is dispatched with fire and emergency medical units to incidents involving SAR efforts. Fire and emergency medical units will provide on-scene, pre-hospital emergency medical care.</p> <p>FEMS establishes, maintains, and manages the SAR response system, including pre-emergency activities such as training, equipment purchase, and evaluation of operational readiness.</p> <p>FEMS maintains a MOU with appropriate agencies to ensure a functional SAR team is maintained by having necessary specialists, not available with FEMS, trained and ready to respond as needed. FEMS also maintains MAAs to ensure additional immediate response if necessary from surrounding jurisdictions.</p> <p>FEMS responds to and coordinates SAR operations for incidents of collapsed structures and provides rescue and extrication resources during acts of terrorism.</p>
ESF# 10 - Oils and Hazardous Materials Response	<p>FEMS will maintain the protection of life and property from fire hazards in emergencies with emphasis on incidents involving the release of hazardous materials and the use of WMD. FEMS will provide emergency medical care to survivors affected by chemical, biological, and radiological contaminants and will decontaminate patients prior to transport to a hospital emergency department. Specific responsibilities will include the following:</p> <ul style="list-style-type: none"> <li>■ Establish a command post and institute IC or UC as necessary.</li> <li>■ Isolate the area with the assistance of law enforcement agencies.</li> <li>■ Deny entry to the hazardous areas with the assistance of law enforcement agencies.</li> <li>■ Identify the hazardous materials involved.</li> <li>■ Assess the situation.</li> <li>■ Establish isolation zones (hot, warm, and cold).</li> <li>■ Perform rescues in contaminated areas.</li> <li>■ Conduct operations in contaminated areas.</li> </ul>

Emergency Support Function	Responsibilities
	<ul style="list-style-type: none"> <li>■ Deliver EMS, including triage treatment and transportation to survivors of hazmat incidents.</li> <li>■ Control/contain the incident.</li> <li>■ Decontaminate survivors and emergency responders as required.</li> <li>■ Monitor downwind/downhill/downstream hazards.</li> <li>■ Evacuate/shelter in place as needed, with the assistance of law enforcement agencies when needed.</li> <li>■ Request additional resources as escalating incident conditions warrant.</li> <li>■ Preserve the crime scene and notify law enforcement officials of a potential criminal/terrorist act, if indications are present.</li> <li>■ Coordinate decontamination, containment, public notification, etc. with the DOH, DDOE, and HSEMA.</li> </ul>
ESF #13 - Law Enforcement	FEMS is the primary agency for the Fire Investigation Team and a member of the DC Arson Task Force (ATF) and the Rescue Task Force. FEMS will also perform SAR operations and coordinate that activity with MPD. In some scenarios, FEMS will provide the initial IC and in these situations, FEMS will establish a UC with MPD and other agencies to set and implement incident priorities.
ESF #14 - Damage Assessment	FEMS will support damage assessments throughout the District by conducting building inspections and supporting damage assessment teams as necessary.
ESF #15- External Affairs	DDOT will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations Management	FEMS will coordinate with Serve DC in managing donations, including notification when donations are about to be or have been depleted.
ESF #18 - Military Support to Civil Authority	FEMS is the primary agency for the Fire Investigation Team and a member of the DC ATF. FEMS will perform SAR operations and coordinate that activity with DCNG. FEMS will also coordinate hazardous materials and WMD response. FEMS also responsible for initial mass casualty coordination and management. In some scenarios, FEMS will provide the initial IC and in these situations FEMS will establish a UC with DCNG and other agencies to set and implement incident priorities.
<b>George Washington University Medical Center, Howard University Hospital, and Prince George Hospital</b>	
ESF# 9 - Search and Rescue	These hospitals will provide "go teams" for specific medical care, such as response for entrapped trauma patients.
<b>Greater Washington Board of Trade (BOT)</b>	
ESF #17 - Private-Sector Coordination	BOT will support District businesses to recover after the incident.
<b>Homeland Security and Emergency Management Agency (HSEMA)</b>	
ESF #1 - Transportation	HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to

Emergency Support Function	Responsibilities
	<p>provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional, and interstate resources.</p> <p>HSEMA receives and assembles damage reports from all sources and prepares an incident report for the CMT. The CMT assesses the emergency and provides a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p>
ESF #2- Communications	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional, and interstate resources.</p> <p>HSEMA receives and assembles damage reports from all sources and prepares an incident report for the CMT. The CMT assesses the emergency and provides a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p> <p>HSEMA uses 700/800 MHz radios as a primary means of communication as well as two mobile command vehicles with GIS capabilities. In addition, HSEMA provides public notifications through Washington Area Warning Alert System (WAWAS) and the Roam Secure Alert Network (RSAN). HSEMA activates local Radio Amateur Civil Emergency Services (RACES) and Radio Emergency Associated Citizens Teams (REACT) to complement or augment emergency communications systems.</p>
ESF #3 - Public Works and Engineering	<p>HSEMA will coordinate with ESF #3 regarding the need to conduct preliminary and joint damage assessments. HSEMA will receive and assemble damage reports from all sources and prepare an incident report for the CMT. The CMT will assess the emergency and provide a copy of their assessment to the primary ESF agencies. The ESF primary agencies will notify their support agencies, implement their COOP plans, and follow their SOGs. The ESF primary agencies will communicate response actions and any changes in operating status to the EOC through their ELOs. HSEMA will provide damage and incident updates to FEMA and other federal sector partners to facilitate federal assistance.</p>
ESF #4 - Firefighting	<p>HSEMA will activate the EOC and require ESFs to staff the CMT and perform an assessment of the situation through SITREPs, determining the immediate critical needs and the need for federal assistance. HSEMA also provides public notifications through WAWAS and RSAN. HSEMA can activate local RACES and REACTs to complement or augment emergency communications systems. The Mobile Command Center may be dispatched to the scene to gather information on the type of hazardous material involved as well as other data.</p>
ESF #5 - Emergency Management	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies.</p>

Emergency Support Function	Responsibilities
	<p>Under the direction of the Mayor, HSEMA will coordinate District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA will execute actions to facilitate access to the federal disaster assistance process upon depletion of District, regional and interstate resources. As a part of HSEMA, the WRTAC will provide situational awareness and strategic intelligence (collection, analysis, de-confliction, and dissemination), to support District law enforcement, first responder, homeland security, emergency management, and public health personnel, as well as key partners within the private sector.</p>
<p>ESF #6 – Mass Care, Emergency Assistance, Housing and Human Services</p>	<p>HSEMA will assist in establishing priorities and coordinating the transition of mass care operations with recovery activities based on emergency situation information and the availability of resources that can be appropriately committed to the operation. HSEMA will provide logistics support, including emergency communications; coordinate the designation and opening of shelters with the building owner or controlling agency; and coordinate with DHS and appropriate agencies to arrange for bedding, cots, food, security, and other essential shelter resources. HSEMA will consider the potential duration of a shelter opening, number of persons needing shelter, and location of an emergency when opening a shelter.</p> <p>HSEMA will coordinate various District and federal agencies and NGOs responses to support emergency feeding requirements; coordinate the use of federal stockpiles of food through FEMA (the designated Lead Agency for federal mass care provisions under the NRF); and coordinate disaster assistance if federal assistance is deemed necessary by the Mayor. HSEMA will advise the Mayor on the situation and consult with adjacent jurisdictions. Upon the decision of the Mayor, HSEMA will coordinate an evacuation. In the event of an evacuation, populations will utilize established evacuation routes unless roads are hazardous or blocked, pending clearance if debris or other obstruction. Alternative evacuation routes will be determined after consultation with MPD, DPW, and DDOT. Residents will be advised and prepared for the evacuation by information announcements over radio and television, and by use of the emergency broadcast system, if incident conditions warrant.</p>
<p>ESF #7- Resource Support</p>	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional and interstate resources.</p> <p>HSEMA receives and assembles damage reports from all sources and prepare an incident report for the District CMT. The District CMT assesses the emergency and provides a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p>
<p>ESF #8- Public Health and Medical Services</p>	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies.</p>

Emergency Support Function	Responsibilities
	<p>Under the direction of the Mayor, HSEMA coordinates District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional and interstate resources.</p> <p>HSEMA receives and assembles damage reports from all sources and prepare an incident report for the District CMT. The District CMT assesses the emergency and provides a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p>
ESF #9- Search and Rescue	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional and interstate resources.</p> <p>HSEMA receives and assembles damage reports from all sources and prepare an incident report for the District CMT. The District CMT assesses the emergency and provides a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p>
ESF# 10 - Oils and Hazardous Materials Response	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional and interstate resources.</p> <p>HSEMA receives and assembles damage reports from all sources and prepare an incident report for the District CMT. The District CMT assesses the emergency and provides a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p>
ESF #11- Food	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional and interstate resources. HSEMA helps coordinate the various District and federal agencies and private group responses to emergency feeding requirements, including community food banks. HSEMA helps DHS coordinate use of federal stockpiles of food through FEMA if federal assistance is deemed necessary by the Mayor.</p>
ESF #13- Law Enforcement	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to</p>

Emergency Support Function	Responsibilities
	<p>provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional and interstate resources.</p> <p>HSEMA receives and assembles damage reports from all sources and prepare an incident report for the District CMT. The District CMT assesses the emergency and provides a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p>
ESF #14- Damage Assessment	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional and interstate resources.</p> <p>HSEMA receives and assembles damage reports from all sources and prepare an incident report for the District CMT. The District CMT assesses the emergency and provides a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p>
ESF #15 - External Affairs	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA will coordinate District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA will execute actions to facilitate access to federal disaster assistance process upon depletion of District, regional and interstate resources. HSEMA will maintain all contact lists and SOPs created for use by ESF #15. HSEMA will receive and assemble damage reports from all sources and prepare an incident report for the CMT. The CMT will assess the emergency and provide a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p>
ESF #16- Volunteer and Donations Management	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional, and interstate resources.</p> <p>HSEMA receives and assembles damage reports from all sources and prepares an incident report for the CMT. The CMT assesses the emergency and provides a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p>
ESF# 17- Business and Industry	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to</p>



Emergency Support Function	Responsibilities
	provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional and interstate resources.
ESF #18- Military Support to Civil Authority	<p>HSEMA has the responsibility for collecting, analyzing, processing, and coordinating the dissemination of information regarding emergencies. Under the direction of the Mayor, HSEMA coordinates District assets to provide the necessary emergency assistance before, during, and after the occurrence of emergencies. HSEMA executes actions to facilitate access to federal disaster assistance process upon depletion of District, regional, and interstate resources.</p> <p>HSEMA receives and assembles damage reports from all sources and prepares an incident report for the CMT. The CMT assesses the emergency and provides a copy of their assessment to the primary ESF agencies. These agencies will communicate response actions and any changes in operating status to the EOC through their ELOs.</p>
<b>Housing Finance Agency (HFA)</b>	
ESF #17 - Private-Sector Coordination	HFA will help stimulate and expand home ownership and rental opportunities by issuing tax-exempt Mortgage Revenue Bonds to lower costs of single-family and rental housing. HFA will also identify, train, and assign personnel to maintain contact with ESF #17 and prepare to execute missions in support of ESF #17.
<b>Joint Force Headquarters National Capital Region (JFHQ-NCR)</b>	
ESF #18 - Military Support to Civil Authority	Additional ESF #18 support may be provided by JFHQ-NCR, in coordination with HSEMA and DCNG.
<b>Maryland Department of Environment</b>	
ESF #10 - Oils and Hazardous Materials Response	The Maryland Department of Environment will coordinate with the District to support hazmat response operations as needed.
<b>Maryland Department of Transportation (MDOT)</b>	
ESF #1 - Transportation	MDOT will provide emergency coordination and support to DDOT for the transportation network.
<b>Maryland Energy Administration (MEA)</b>	
ESF #12 - Energy	MEA will serve as the lead agency for Maryland for ESF #12 and provide support as requested under EMAC.
<b>Maryland Institute for Emergency Medical Services Systems (MIEMSS)</b>	
ESF #4- Firefighting	MIEMSS coordinates components of Maryland's EMS including volunteer and career EMS providers, medical personnel, transportation systems, and emergency departments.
<b>Maryland National Guard</b>	
ESF #10 - Oils and Hazardous Materials Response	During a hazmat incident, the National Guard will provide support through the CST.

Emergency Support Function		Responsibilities
<b>Maryland State Highway Administration (MSHA)</b>		
ESF #1 - Transportation		MSHA will coordinate with DDOT on transportation needs in the NCR.
<b>Maryland State Police (MSP)</b>		
ESF #1- Transportation		MTA will provide emergency transit support and coordination during an emergency. During a MTA transit rail failure, MTA will work with DDOT to establish transfer points and obtain sufficient transportation assets for the follow-on movement of its users.
<b>Maryland Transit Administration (MTA)</b>		
ESF #1 - Transportation		MTA will provide emergency transit support and coordination during an emergency. During a MTA transit rail failure, MTA will work with DDOT to establish transfer points and obtain sufficient transportation assets for the follow-on movement of its users.
<b>Medical Chirurgical Society of DC</b>		
ESF #8- Public Health and Medical Services		The Medical Chirurgical Society of DC will provide advice, assistance, and help in locating additional providers in their specialty areas.
<b>Medical Society of DC</b>		
ESF #8- Public Health and Medical Services		The Medical Society of DC will provide advice, assistance, and help in locating additional providers in their specialty areas.
<b>MEDSTAR Health</b>		
ESF #9 - Search and Rescue		MEDSTAR may provide helicopter transportation of patients from SAR incident sites to medical facilities throughout the region.
<b>Metropolitan Police Department (MPD)</b>		
ESF #1 - Transportation		MPD will provide critical-intersection control and will report street closures or any area transportation disruptions. MPD will provide escort service for emergency response vehicles when requested. MPD and DDOT - Traffic Control Officers will jointly be responsible for the coordination of traffic management and street closings as well as with other regional law enforcement and transportation agencies. MPD, in coordination with DPW, will provide towing cranes, if necessary, to remove parked vehicles from designated emergency evacuation routes during an emergency. An ESF #1 ELO will be stationed at the Command Information Center when requested for coordination.
ESF# 2 - Communications		MPD will use the 700/800 MHz radio system as a primary means of communication and the 700/800 MHz as a secondary means of communication. MPD will defer to FEMS for communications lead when interoperability issues arise.
ESF #3 - Public Works and Engineering		MPD will provide police escorts for mobile fueling units and SNS supply vehicles (as warranted). Also, MPD will clear traffic lanes to enable debris removal operations to proceed along access ways.
ESF #4 - Firefighting		MPD will provide site perimeter security, traffic control, staging area security, and assistance with emergency evacuations during and after a



Emergency Support Function	Responsibilities
	fire to protect the health and safety of persons and the integrity of the fire scene. MPD also will perform criminal investigations as necessary.
ESF #5 - Emergency Management	MPD will be in direct liaison with the HSEMA and other city agencies via the EOC in order to coordinate interagency responses to any emergencies that may arise. MPD ELO will keep the ESF #5 apprised of police operations with regular status reports to the EOC. All emergency police responses for major incidents or other critical situations shall be coordinated through the MPD Joint Operations Command Center (JOCC).
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	MPD will provide support and assistance to PSD in cooperation with the HSEMA and other city agencies in the event emergency shelters are established. MPD, in support of PSD, will maintain security outside and around emergency shelters. Also, MPD will provide support and assistance to facilitate the delivery of emergency food and supplies; assist in the notification of the public by providing direction and security along predetermined evacuation routes; and assist in ensuring that any evacuation is conducted in an orderly and safe manner.
ESF #7 - Resource Support	MPD will maintain security of emergency area(s), including ingress and egress in coordination with HSEMA. MPD will notify HSEMA of any critical resource shortfalls. During an emergency, MPD will maintain security of facilities used to store large inventories of emergency physical resources. MPD also will provide escort and security services for large shipments of emergency physical resources to the disaster site.
ESF# 8 - Public Health and Medical Services	MPD will assist with enhancing security at hospitals, mass CCPs, PODs, and other sites providing public health services during a public health emergency. Hospitals or other health care facilities will make security requests to DOH through ESF #8 who will then contact MPD for assistance.
ESF #9 - Search and Rescue	MPD will provide site perimeter security, traffic control, staging area security, and assistance with emergency evacuations during and after an incident to protect the health and safety of persons and the integrity of the incident scene. MPD also will perform criminal investigations as necessary and provide canine assistance as available for SAR activities.
ESF #10 - Oils and Hazardous Materials Response	MPD will provide perimeter security and staging area security to protect life and property from hazmat incidents. If necessary, MPD will conduct door-to-door warnings in an area affected by a hazmat incident. MPD will assist with traffic control in pedestrian/vehicle areas, if necessary, and will help notify the public of any emergency evacuation. MPD also will assist with explosive ordinance processing and disposal with the Military District of Washington, and will perform criminal investigations as necessary. MPD can provide aid in support of a criminal act centered on terrorists with a weapon of mass destruction.
ESF #11 - Food	MPD, in coordination with DHS and other District agencies, will provide support and assistance to fulfill emergency feeding requirements. MPD will maintain security around emergency feeding areas, including control of ingress and egress in coordination with DHS and HSEMA. MPD will provide support and assistance to facilitate the delivery of emergency food and supplies. MPD will help notify the public by providing direction and security along predetermined routes to reach central food locations and will assist

Emergency Support Function	Responsibilities
	in ensuring that any ingress and egress to such locations is conducted in an orderly and safe manner.
ESF #13 - Law Enforcement	<p>MPD will be in direct liaison with the HSEMA and other city agencies via the EOC in order to coordinate interagency responses to any emergencies that may arise. MPD ELO will keep the ESF #5 apprised of police operations with regular status reports to the EOC. All emergency police responses for major incidents or other critical situations shall be coordinated through the MPD JOCC. MPD will be responsible for the delivery of both emergency and non-emergency police service to the public. If necessary, the entire department will be fully mobilized to ensure a continuity of service and effective police response in the event of an emergency or other critical situation. In addition to existing internal SOPs, MPD will be in contact with other city, local and federal police agencies to ensure that the safety of the public is not compromised by domestic or foreign terrorist threats or acts, to include natural and human-caused disasters:</p> <ul style="list-style-type: none"> <li>■ Establish a command post and institute IC or UC as necessary.</li> <li>■ Isolate the area with the assistance of law enforcement agencies.</li> <li>■ Deny entry to the hazardous areas with the assistance of law enforcement agencies.</li> <li>■ Identify the hazardous materials involved.</li> <li>■ Assess the situation.</li> <li>■ Establish isolation zones (hot, warm, and cold).</li> <li>■ Control/contain the incident.</li> <li>■ Request additional resources as escalating incident conditions warrant.</li> </ul>
ESF #15- External Affairs	MPD will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations Management	MPD will provide security at donation receiving and staging locations, and will provide escort assistance.
ESF #17 - Private-Sector Coordination	MPD will provide security in the impacted area, to include security for businesses affected by the incident.
ESF #18 - Military Support to Civil Authority	MPD will provide all pertinent information concerning police activities and emergency or emerging situations to HSEMA to disseminate to city officials, the press, other agencies, and the public. Also, MPD's PIO will be available to answer questions and provide information to the public, coordinated through the JIC in ESF #15 External Affairs.
<b>Metropolitan Washington Council of Governments (COG)</b>	
ESF #1 - Transportation	COG will provide support via the Regional Incident Communication and Coordination System (RICCS) system to ESF #1.
ESF #3 - Public Works and Engineering	The COG's regional response in coordination with HSEMA will facilitate coordination between Regional Emergency Support Functions (RESF) #3 Solid Waste and DPW in support of debris management.
ESF #5 - Emergency Management	COG will provide support via the RICCS system to ESF #5. COG's regional response in coordination with HSEMA will facilitate coordination between RESFs and District ESF #11.

Emergency Support Function		Responsibilities
ESF #11 - Food		COG's regional response in coordination with HSEMA will facilitate coordination between RESF #11 and ESF #11. RESF #11 facilitates communication and coordination among NCR jurisdictions before, during, and after regional incidents and emergencies.
ESF #13 - Law Enforcement		COG will provide support via the RICCS system to ESF #5. COG's regional response in coordination with HSEMA will facilitate coordination between RESFs and District ESF #13.
ESF #15 - External Affairs		During a response, COG may coordinate requests for additional ESF #15 support from COG members throughout the NCR. COG also facilitates the coordination of RESF #14 Media Relations and Communications Outreach
ESF #17 - Private-Sector Coordination		COG will serve as regional clearinghouse, as appropriate, for communication among jurisdictions and ESF #17 partners.
<b>Military District of Washington</b>		
ESF #18 - Military Support to Civil Authority		Additional ESF #18 support may be provided by the Military District of Washington, in coordination with HSEMA and DCNG.
<b>Motorola</b>		
ESF #5- Emergency Management		Motorola will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
<b>National Capital Planning Commission (NCPC)</b>		
ESF #15- External Affairs		NCPC will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>National Capital Region Fire Departments</b>		
ESF #4- Firefighting		<p>The following fire departments are signatories on the COG Fire and Rescue Mutual Aid Operational Plan (MAOP). The intent of the Fire and Rescue MAOP is to ensure the fullest cooperation among fire prevention and suppression and EMS agencies in the NCR. In the event of a major disaster, all departments in this MAOP will call upon each other for response and recovery support. The NCR fire departments included in this are as follows:</p> <ul style="list-style-type: none"> <li>■ City of Alexandria Fire Department</li> <li>■ Arlington County Fire Department</li> <li>■ District of Columbia Fire and Emergency Medical Services</li> <li>■ City of Fairfax Fire Department</li> <li>■ Fairfax County Fire Department</li> <li>■ Frederick County Fire Department</li> <li>■ Loudoun County Fire Department</li> <li>■ City of Manassas Fire Department</li> <li>■ City of Manassas Park Fire Department</li> <li>■ Montgomery County Fire Department</li> <li>■ Prince George's County Fire Department</li> <li>■ Prince William County Fire Department</li> <li>■ Metropolitan Washington Airports Authority Fire Department</li> <li>■ Naval District of Washington Fire Department</li> </ul>

Emergency Support Function	Responsibilities
ESF #9- Search and Rescue	<p>The following fire departments are signatories on the COG Fire and Rescue MAOP. The intent of the Fire and Rescue MAOP is to ensure the fullest cooperation among fire prevention and suppression and EMS agencies in the NCR. In the event of a major disaster, all departments in this MAOP will call upon each other for response and recovery support. The NCR fire departments included in this are as follows:</p> <ul style="list-style-type: none"> <li>■ City of Alexandria Fire Department</li> <li>■ Arlington County Fire Department</li> <li>■ District of Columbia Fire and Emergency Medical Services</li> <li>■ City of Fairfax Fire Department</li> <li>■ Fairfax County Fire Department</li> <li>■ Frederick County Fire Department</li> <li>■ Loudoun County Fire Department</li> <li>■ City of Manassas Fire Department</li> <li>■ City of Manassas Park Fire Department</li> <li>■ Montgomery County Fire Department</li> <li>■ Prince George's County Fire Department</li> <li>■ Prince William County Fire Department</li> <li>■ Metropolitan Washington Airports Authority Fire Department</li> <li>■ Naval District of Washington Fire Department</li> </ul>
ESF #10 - Oils and Hazardous Materials Response	<p>The following fire departments are signatories on the COG Fire and Rescue MAOP. The intent of the Fire and Rescue MAOP is to ensure the fullest cooperation among fire prevention and suppression and EMS agencies in the NCR. In the event of a major disaster, all departments in this MAOP will call upon each other for response and recovery support. The NCR fire departments included in this are as follows:</p> <ul style="list-style-type: none"> <li>■ City of Alexandria Fire Department</li> <li>■ Arlington County Fire Department</li> <li>■ District of Columbia Fire and Emergency Medical Services</li> <li>■ City of Fairfax Fire Department</li> <li>■ Fairfax County Fire Department</li> <li>■ Frederick County Fire Department</li> <li>■ Loudoun County Fire Department</li> <li>■ City of Manassas Fire Department</li> <li>■ City of Manassas Park Fire Department</li> <li>■ Montgomery County Fire Department</li> <li>■ Prince George's County Fire Department</li> <li>■ Prince William County Fire Department</li> <li>■ Metropolitan Washington Airports Authority Fire Department</li> <li>■ Naval District of Washington Fire Department</li> </ul>
ESF #13 - Law Enforcement	<p>The following law enforcement entities are signatories on the COG Law Enforcement Mutual Aid Operations Plan (MAOP). The main intent of the Law Enforcement MAOP is to ensure the fullest cooperation among law enforcement entities in the NCR. In the event of a major disaster, all</p>

Emergency Support Function	Responsibilities
	<p>signatory entities in this MAOP will call upon each other for response and recovery support. The NCR law enforcement entities included in this are as follows:</p> <ul style="list-style-type: none"> <li>■ City of Alexandria</li> <li>■ Arlington County</li> <li>■ Charles County Sherriff's Office</li> <li>■ City of Bladensburg</li> <li>■ City of Bowie</li> <li>■ District of Columbia</li> <li>■ City of Fairfax</li> <li>■ Fairfax County</li> <li>■ City of Falls Church</li> <li>■ Fauquier County</li> <li>■ Frederick County</li> <li>■ City of Frederick</li> <li>■ City of Gaithersburg</li> <li>■ City of Greenbelt</li> <li>■ Loudoun County</li> <li>■ City of Manassas</li> <li>■ City of Manassas Park Police</li> <li>■ Montgomery County</li> <li>■ Prince George's County</li> <li>■ Prince William County</li> <li>■ City of Rockville</li> <li>■ City of Takoma Park</li> <li>■ Bureau of Alcohol, Tobacco and Firearms/WFO</li> <li>■ CIA - Security Protective Services</li> <li>■ Pentagon Force Protection Agency</li> <li>■ Drug Enforcement Administration/WFO</li> <li>■ Federal Bureau of Investigations/WFO</li> <li>■ Federal Bureau of Investigations - Police Unit</li> <li>■ Federal Protective Service</li> <li>■ Maryland National Capital Park Police/Prince George's County Division</li> <li>■ Maryland State Police</li> <li>■ Metropolitan Washington Airports Authority Police</li> <li>■ Military District of Washington/Provost Marshal</li> <li>■ National Institutes of Health Police</li> <li>■ U.S. Capital Police</li> <li>■ U.S. Immigration and Custom Enforcement/BFO</li> <li>■ U.S. Immigration and Customs Enforcement/WFO</li> <li>■ U.S. Marshals Service</li> <li>■ U.S. Park Police</li> </ul>

Emergency Support Function		Responsibilities
	<ul style="list-style-type: none"><li>■ U.S. Secret Service/Uniformed Division</li><li>■ U.S. Secret Services/WFO</li><li>■ Virginia State Police/Division 7</li><li>■</li></ul>	
National Medical Association		
ESF#8- Public Health and Medical Services	The National Medical Association will provide advice, assistance, and help in locating additional providers in their specialty areas.	
National Oceanic & Atmospheric Administration (NOAA)		
ESF #5- Emergency Management	NOAA will provide direct, technical, and other support to the District through coordination with HSEMA.	
Naval District of Washington		
ESF #18 - Military Support to Civil Authority	Additional ESF #18 support may be provided by Naval District of Washington, in coordination with HSEMA and DCNG.	
Naval Research Laboratory		
ESF #10 - Oils and Hazardous Materials Response	The National Research Laboratory will coordinate with the District to support hazmat response operations, as needed.	
Office of Cable Television (OCT)		
ESF #2- Communications	OCT will, in conjunction with District radio stations, broadcast the Emergency Alert System (EAS) to inform District residents of pending or occurring emergencies and provide guidance on appropriate protective actions.	
ESF #5- Emergency Management	The OCT will utilize Channel 16 and Channel 13 to cablecast emergency information as it becomes available. News briefings by city officials, including the Mayor, the City Administrator, and other top officials, will be cablecast live over both channels, preempting regular programming, as required.	
ESF #15- External Affairs	OCT will coordinate with ESF #15 via the JIC to share and disseminate information to the public.	
Office of Community Affairs (OCAF)		
ESF #11- Food	OCAF will work with ESF #11 to support community outreach operations to provide food to survivors.	
Office of Contracting and Procurement (OCP)		
ESF #3 - Public Works and Engineering	OCP provides ESF #3 with pre-positioned and emergency contracts for required equipment and services (as detailed in all references).	
ESF #4 - Firefighting	OCP will provide procurement specialists to assist in contracting and procuring the necessary resources and services.	
ESF #7 - Resource Support	OCP will coordinate with the appropriate agencies to ensure that procurement processes are expedited. OCP will work directly with HSEMA to quickly identify sources and purchase the required goods as deemed necessary by the CMT.	

Emergency Support Function	Responsibilities
	Resource support will be conducted from the EOC. However, resource support should be prepared to continue operations from alternate sites in the NCR should the primary site be compromised. Alternate sites for resource support activities will be identified and may be activated at the direction of the Chief Procurement Officer or those with delegated authority.
ESF #8 - Public Health and Medical Services	OCP will provide procurement specialists to assist in contracting and procuring the necessary resources and services.
ESF #9 - Search and Rescue	OCP will provide procurement specialists to assist in contracting and procuring the necessary resources and services.
ESF #10 - Oils and Hazardous Materials Response	OCP will provide procurement specialists to assist in contracting and procuring the necessary resources and services.
ESF #11 - Food	OCP will manage the development and execution of emergency food/meal contracts to supplement DHS supplies for emergency events and mass care feedings or food distribution to large staging areas.
ESF #13 - Law Enforcement	OCP will provide procurement specialists to assist in contracting and procuring the necessary resources and services.
ESF #14 - Damage Assessment	OCP will coordinate with the appropriate agencies to ensure that procurement processes are expedited. OCP will work directly with HSEMA to quickly identify sources and purchase the required goods as deemed necessary by the CMT.
ESF #17 - Private-Sector Coordination	OCP will coordinate with the appropriate agencies to ensure that procurement processes are expedited and will assist in obtaining critical resources needed for private sector coordination.
<b>Office of Disability Rights (ODR)</b>	
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	ODR will assist in ensuring ADA compliance in ESF #6 activities and support any unmet needs of survivors with functional and access needs.
ESF #7 - Resource Support	ODR will coordinate with HSEMA in identifying and managing critical resources for people with functional and access needs.
ESF #8 - Public Health and Medical Services	ODR will assist in the response and support provided to people with disabilities during a response.
ESF #11 - Food	ODR will work with ESF #11 to ensure people with functional and access needs are met.
ESF #15- External Affairs	ODR will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Office of Neighborhood Engagement (ONE)</b>	
ESF #15- External Affairs	ONE will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Office of Partnerships and Grants Development (OPGD)</b>	
ESF #16 - Volunteer and Donations Management	OPGD will provide services and assistance to increase Serve DC's capacity to track goods and services donated to impacted communities.



Emergency Support Function	Responsibilities
ESF #17 - Private-Sector Coordination	OPGD provides services and assistance to increase the capacity of District government agencies and nonprofit organizations to ensure they are informed of and can successfully compete for federal, District, and foundation grant dollars. OPGD will also identify, train, and assign personnel to maintain contact with ESF #17 and prepare to execute missions in support of ESF #17.
<b>Office of Planning</b>	
ESF #5- Emergency Management	The Office of Planning provides statistical data regarding District populations. In addition, the Office of Planning provides planners for the wards as well as maps. Office of planning will also coordinate with private sector partners via ESF #17 Business and Industry.
ESF #7 - Resource Support	The Office of Planning provides statistical data regarding District populations. In addition, the Office of Planning provides planners for the wards as well as maps.
ESF #14 - Damage Assessment	The Office of Planning provides statistical data regarding District populations. In addition, the Office of Planning provides planners for the wards as well as maps.
ESF #15- External Affairs	The Office of Planning will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17 - Private-Sector Coordination	The Office of Planning will assist in planning for private sector coordination and will seek changes, as appropriate, to Comprehensive Plan and Zoning Regulations in light of impact of disaster or emergency as property owners rebuild.
<b>Office of Risk Management (ORM)</b>	
ESF#5 - Emergency Management	ORM will assist in assessing and mitigating against risks by and for the District. ORM will also serve as the point of contact between the U.S. Occupational Safety and Health Administration (OSHA) and the District government to conduct workplace safety inspections of all District buildings, if necessary, to ensure that they meet the minimum OSHA requirements during an emergency crisis. ORM will also investigate occupational accidents, illnesses, injuries and fatalities to identify potential and existing risks, determine injury/loss causes, and investigate reports of unsafe work environments during the emergency and will analyze damage assessment data, particularly where critical facilities are housed and located, in an effort to reduce or eliminate risk to employees and any other citizen who may access government property during the crisis. ORM will also provide government advice to officials to reduce liability that may occur as a result of government action during an emergency.
ESF #10- Oil and Hazardous Materials Response	ORM will assist in assessing and mitigating against risks by and for the District. ORM will also serve as the point of contact between OSHA and the District government to conduct workplace safety inspections of all District buildings, if necessary, to ensure that they meet the minimum OSHA requirements during an emergency crisis. ORM will also investigate occupational accidents, illnesses, injuries and fatalities to identify

Emergency Support Function	Responsibilities
	potential and existing risks, determine injury/loss causes, and investigate reports of unsafe work environments during the emergency and will analyze damage assessment data, particularly where critical facilities are housed and located, in an effort to reduce or eliminate risk to employees and any other citizen who may access government property during the crisis. ORM will also provide government advice to officials to reduce liability that may occur as a result of government action during an emergency.
ESF #13- Law Enforcement	ORM will assist in assessing and mitigating against risks by and for the District. ORM will also serve as the point of contact between OSHA and the District government to conduct workplace safety inspections of all District buildings, if necessary, to ensure that they meet the minimum OSHA requirements during an emergency crisis. ORM will also investigate occupational accidents, illnesses, injuries and fatalities to identify potential and existing risks, determine injury/loss causes, and investigate reports of unsafe work environments during the emergency and will analyze damage assessment data, particularly where critical facilities are housed and located, in an effort to reduce or eliminate risk to employees and any other citizen who may access government property during the crisis. ORM will also provide government advice to officials to reduce liability that may occur as a result of government action during an emergency.
ESF # 14- Damage Assessment	ORM may serve as the Task Force Safety Officer and is responsible for monitoring and assessing the safety aspects of the Task Force during incident operations. The Safety Officer reports directly to the Task Force Leader.
ESF #17- Business and Industry	ORM will assist in assessing and mitigating against risks by and for the District. ORM will also serve as the point of contact between OSHA and the District government to conduct workplace safety inspections of all District buildings, if necessary, to ensure that they meet the minimum OSHA requirements during an emergency crisis. ORM will also investigate occupational accidents, illnesses, injuries and fatalities to identify potential and existing risks, determine injury/loss causes, and investigate reports of unsafe work environments during the emergency and will analyze damage assessment data, particularly where critical facilities are housed and located, in an effort to reduce or eliminate risk to employees and any other citizen who may access government property during the crisis. ORM will also provide government advice to officials to reduce liability that may occur as a result of government action during an emergency.
<b>Office of the Attorney General (OAG)</b>	
ESF#5 - Emergency Management	OAG will provide legal advice and take legal action for supporting agencies, unless lawyers in the supporting agencies normally perform these functions for their agencies. They will provide legal advice and take legal action for the District government.
ESF #7 - Resource Support	OAG will provide legal advice and take legal action for the supporting agencies unless lawyers in the supporting agencies normally perform these

Emergency Support Function	Responsibilities
	functions for their agencies. OAG will provide legal advice and take legal action for the District government.
ESF #10- Oil and Hazardous Materials Response	OAG will provide legal advice and take legal action for the supporting agencies, unless lawyers in the supporting agencies normally perform these functions for their agencies. OAG will provide legal advice and take legal action for the District government.
ESF #13 - Law Enforcement	OAG will provide legal advice and take legal action for the supporting agencies, unless lawyers in the supporting agencies normally perform these functions for their agencies. OAG will provide legal advice and take legal action for the District government.
ESF #15- External Affairs	OAG will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17- Business and Industry	OAG will provide legal advice and take legal action for the supporting agencies, unless lawyers in the supporting agencies normally perform these functions for their agencies. OAG will provide legal advice and take legal action for the District government.
ESF #18 - Military Support to Civil Authority	OAG will provide legal advice and take legal action for the supporting agencies, unless lawyers in the supporting agencies normally perform these functions for their agencies. OAG will provide legal advice and take legal action for the District government.
<b>Office of the Chief Financial Officer (OCFO)</b>	
ESF #5- Emergency Management	The OCFO will be the lead agency to ensure that disbursement of District funds continues in an orderly manner, including employee pay, vendor payments, and direct transfers. The OCFO will coordinate with OCP to ensure that unforeseen and emergency procurements of critical goods are effected as quickly as possible.
ESF #7- Resource Support	OCFO will be the lead agency to ensure that disbursement of District funds continues in an orderly manner, including employee pay, vendor payments, and direct transfers. The Chief Financial Officer (CFO) will coordinate with OCP to ensure that unforeseen and emergency procurements of critical goods are dispersed as quickly as possible.
ESF #16- Volunteer and Donations Management	The OCFO will be the lead agency to ensure that disbursement of District funds continues in an orderly manner, including employee pay, vendor payments, and direct transfers. The OCFO will coordinate with the Office of Contract and Procurement to ensure that unforeseen and emergency procurements of critical goods are effected as quickly as possible.
ESF #17- Business and Industry	OCFO will be the lead agency to ensure that disbursement of District funds continues in an orderly manner, including employee pay, vendor payments, and direct transfers. The OCFO will coordinate with the Office of Contract and Procurement to ensure that unforeseen and emergency procurements of critical goods are effected as quickly as possible.
<b>Office of the Chief Medical Examiner (OCME)</b>	
ESF #4- Firefighting	OCME will coordinate all mass fatality management efforts, including investigating, establishing a temporary morgue(s), coordinating transportation of remains, performing postmortem examinations and

Emergency Support Function	Responsibilities
	identifications, securing evidence, certifying cause and manner of death, and releasing remains.
ESF #7- Resource Support	OCME will coordinate with HSEMA in managing critical resources and facilities under their control, including notification when resources are about to be or have been depleted.
ESF #8- Public Health and Medical Services	After MPD or FEMS notifies OCME that the incident scene is cleared as safe and secure, OCME will respond to the scene and take charge of fatality management. OCME will coordinate all mass fatality efforts, including investigating, establishing a temporary morgue(s), coordinating transportation of remains, performing postmortem examinations and identifications, securing evidence, certifying cause and manner of death, and releasing remains. In coordination with DHS through ESF #8, OCME will coordinate with District area hospitals for examination and storage or release of remains and will deputize hospital physicians to allow in-house hospital examinations.
ESF #9- Search and Rescue	OCME will respond to the scene and provide coordination of mass fatality efforts, including investigating, establishing temporary morgue(s), coordinating transportation of remains, performing postmortem examinations and identifications, securing evidence, certifying cause and manner of death, and releasing remains, in coordination with DOH through ESF # 8 - Public Health and Medical Services.
ESF #10- Oil and Hazardous Materials Response	After the incident scene has been cleared for entry by FEMS (hazmat) and is secured, and OCME is notified by MPD/FEMS, OCME will respond to the scene and take charge of fatality management. OCME will coordinate all mass fatality efforts, including investigating, establishing temporary morgue(s), coordinating transportation of remains, performing postmortem examinations and identifications, securing evidence, certifying cause and manner of death, and releasing remains.
ESF #13- Law Enforcement	OCME will respond to the scene and provide coordination of mass fatality efforts, including investigating, establishing temporary morgue(s), coordinating transportation of remains, performing postmortem examinations and identifications, securing evidence, certifying cause and manner of death, and releasing remains.
ESF #15- External Affairs	OCME will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17- Business and Industry	OCME, through the Family Assistance Center will continue to coordinate with the MPD on family/next-of-kin death notification and continue to work with families/next-of-kin to identify and release remains. OCME may coordinate with ESF #17 stakeholders to facilitate the notification of next of kin and the identification of remains.
ESF #18- Military Support to Civil Authority	OCME will respond to the scene and provide coordination of mass fatality efforts, including investigating, establishing temporary morgue(s), coordinating transportation of remains, performing postmortem examinations and identifications, securing evidence, certifying cause and manner of death, and releasing remains.

Emergency Support Function		Responsibilities
Office of the Chief of Staff		
ESF #15- External Affairs	Office of the Chief of Staff will coordinate with ESF #15 via the JIC to share and disseminate information to the public.	
Office of the Chief Technology Officer (OCTO)		
ESF #1 - Transportation	OCTO will provide communication and GIS support to ESF #1.	
ESF #2 - Communications	<p>OCTO will ensure the provision of adequate communications support to District response operations. OCTO is responsible for the following actions:</p> <ul style="list-style-type: none"><li>■ Assess the communication requirements to respond to the emergency, and mobilize communication assets and resources to be deployed in support of these efforts.</li><li>■ Monitor the recovery efforts and, as required, coordinate the provision of communications support required by the District government to meet the challenge.</li><li>■ Provide situation status reports to ESF #5 as required.</li><li>■ Monitor the status of critical situations that have the potential for developing into public emergencies and determine whether adequate communications services are being provided to support response operations.</li><li>■ Assess the impact on existing District government communications services and employ strategies to mitigate any risk.</li><li>■ Coordinate the restoration and/or rerouting of existing District government communications services and the provision of new communications services.</li><li>■ Coordinate with communications service providers and prioritize requirements as necessary when providers are unable to satisfy all communications service requirements or when the allocation of available resources cannot be fully accomplished at the field level.</li><li>■ Process industry requests for assistance that support response activities and coordinate with responsible agencies to ensure safe access for communications work crews into restricted areas.</li></ul>	
ESF #3 - Public Works and Engineering	OCTO will provide communication and GIS support to ESF #3.	
ESF #5 - Emergency Management	OCTO will develop and enforce IT policies and standards in the District government. OCTO will ensure provisions of adequate communications to support District response operations, including providing GIS capabilities and a Wide-Range Area Network Support Center.	
ESF #7 - Resource Support	OCTO will establish and maintain an office for the purpose of monitoring and reporting information system failures (that is, DCNet, District intranet, etc.) throughout District agencies. The public information function will create, prepare, and disseminate information related to the emergency.	
ESF #8 - Public Health and Medical Services	OCTO will provide telecommunications support to ESF #8, maintain the area networks, and provide GIS capabilities.	
ESF #13 - Law Enforcement	OCTO will provide telecommunications support to ESF #13 through maintaining access to networks and network connectivity and provide GIS	

Emergency Support Function	Responsibilities
	capabilities.
ESF #14 - Damage Assessment	OCTO will coordinate with lead damage assessment agencies and will communicate with service providers as necessary to coordinate damage assessment operations and to estimate the service resumption timeline.
ESF #15- External Affairs	OCTO will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations Management	OCTO will provide IT and information management support to assist in monitoring and tracking donations.
<b>Office of the City Administrator (OCA)</b>	
ESF #5 - Emergency Management	OCA will perform the EOM's oversight and advisory functions for the information and planning facets of the DRP.
ESF #15- External Affairs	OCA will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations Management	OCA provides oversight and support to the Deputy Mayors and increases government effectiveness with cross-agency and targeted improvement initiatives, including the integration of strategic policy priorities, budgetary constraints, and operational directives. The office shares administration-level operational information about donations and volunteer needs.
<b>Office of the State Superintendent of Education (OSSE)</b>	
ESF #1 Transportation (Support)	OSSE will provide its fleet of school buses to assist with transport of evacuees to shelters once all students are safe. Also, OSSE will notify ESF #1 regarding the movement of students during an emergency.
ESF #15- External Affairs	OSSE will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17- Business and Industry	OSSE will support other educational and child care partners to return children to school or families after the event.
<b>Office of the Tenant Advocate (OTA)</b>	
ESF #4- Firefighting	OTA may provide financial and/or emergency housing assistance to tenants in the aftermath of fires, floods, or government shutdown.
ESF #14 - Damage Assessment	OTA will work with primary damage assessment agencies to coordinate the assessment of OTA facilities and to provide support to District tenants impacted by the incident.
<b>Office of Unified Communications (OUC)</b>	
ESF#2 - Communications	OUC will maintain the communications infrastructure, including voice and data connectivity and data content. OUC is responsible for first responder communications assets, emergency reporting and dispatch systems (9-1-1 and 3-1-1), and Public Safety Radio Network communications interoperability.
ESF #3 - Public Works and Engineering	OUC will facilitate communications and coordination among local, state, and federal authorities during regional and national emergencies.



ESF #4 - Firefighting	OUC, in consultation with ESF #5 on protective actions, will facilitate and coordinate communications with the public. This may include the delivery of mitigation directions, evacuation instructions, and prioritization.
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Emergency Support Function	Responsibilities
ESF #5 - Emergency Management	OUC will facilitate communications and coordination among local, state, and federal authorities during regional and national emergencies.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	OUC will provide information and referrals to human services providers. The OUC will provide information to the public regarding other ESF #6 services. Also, services are available online through <a href="http://www.211metrodc.org">www.211metrodc.org</a> .
ESF #7 - Resource Support	The OUC will provide centralized, District-wide coordination and management of public safety voice radio technology and other public safety wireless communication systems and resources. More specifically, the OUC will receive and manage all 911 and 311 call volume and will also oversee all land and mobile radio systems tied to that response network.
ESF #8 - Public Health and Medical Services	OUC will facilitate communications and coordination among local, state, and federal authorities during regional and national emergencies.
ESF #9 - Search and Rescue	OUC, in consultation with ESF #5 on protective actions, will facilitate and coordinate communications with the public. This may include the delivery of mitigation directions, evacuation instructions, and prioritization.
ESF #10 - Oils and Hazardous Materials Response	OUC, in consultation with ESF #5 on protective actions, will facilitate and coordinate communications with the public. This may include the delivery of mitigation directions, evacuation instructions, and prioritization.
ESF #13 - Law Enforcement	The OUC will provide centralized, District-wide coordination and management of public safety voice radio technology and other public safety wireless communication systems and resources. More specifically, the OUC will receive and manage all 911 and 311 call volume and will also oversee all land and mobile radio systems tied to that response network.
ESF #15- External Affairs	OUC will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations Management	The OUC provides centralized District-wide coordination and management of public safety voice radio technology and other public safety wireless communication systems and resources and if required, may assist in providing comprehensive information to callers about donations and volunteer needs.
ESF #18 - Military Support to Civil Authority	The OUC will provide centralized, District-wide coordination and management of public safety voice radio technology and other public safety wireless communication systems and resources. More specifically, the OUC will receive and manage all 911 and 311 call volume and oversee all land and mobile radio systems tied to that response network.
<b>Office of Victim Services (OVS)</b>	
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	OVS provides support to survivors of man-made events in the District.
ESF #8 - Public Health and Medical Services	OVS provides support to survivors of man-made events in the District.



ESF #15- External Affairs	OVS will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
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Emergency Support Function		Responsibilities
<b>Office of Zoning (DCOZ)</b>		
ESF #17 - Private-Sector Coordination		DCOZ will support the Zoning Commission to allow proper regulation of rebuilding efforts.
<b>Office on African Affairs (OAA)</b>		
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services		OAA will assist with staffing and language translation services at emergency shelter and health care facilities and emergency relief sites; assist with family reunification efforts for displaced, non- and limited-English- speaking individuals; and assist with the provision of volunteer translators for emergency medical intervention, routine health care services, crisis intervention, and psychiatric services, at designated emergency response sites and on the mobile units.
ESF #15- External Affairs		OAA will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Office on Aging (DCOA)</b>		
ESF #1 - Transportation		DCOA will coordinate on the movement of senior citizens requiring special transportation to shelter facilities. DCOA will identify and coordinate, to the extent possible, the location of District seniors in need of transport to mass feedings, congregate meals, and food distribution centers. DCOA, through its contractors, will assist in shelter-in-place operations and the coordination of mobile feeding units to serve District senior citizens.
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services		DCOA will assist with the management and care, including the distribution of emergency relief items to District senior residents at designated sites. DCOA will assist, potentially through contractors, with operation of Shelter-in-place and mobile feeding units to serve District senior residents. Also, DCOA will coordinate the transport and relocation of District senior residents to emergency shelter care facilities, in concert with other agencies; assist with staffing emergency shelter facilities situated in communities with large senior citizen populations; and assist with the operation of designated feeding and health care service sites for District senior residents.
ESF #8 - Public Health and Medical Services		DCOA will assist in the response and support provided to the elderly in the District during a response.
ESF #11 - Food		DCOA will provide technical assistance in the management and feeding of the elderly housed in DCOA shelters. DCOA will identify, to the extent possible, the location of seniors in need of transport to mass feedings, congregate meals, and food distribution centers.
ESF #15- External Affairs		DCOA will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Office on Asian and Pacific Islanders Affairs (OAPIA)</b>		

ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	OAPIA will assist with staffing and language translation services at emergency shelter and health care facilities and emergency relief sites and assist with family reunification efforts for displaced, non- and limited-English-speaking individuals. OAPIA will assist with the provision of volunteer translators for emergency medical intervention, routine health
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Emergency Support Function	Responsibilities
	care services, crisis intervention, and psychiatric services at designated emergency response sites and on the mobile units. Also, OAPIA will work with communicators to ensure all messages are properly translated or interpreted for speakers of other languages, and that messages are culturally appropriate.
ESF #15- External Affairs	OAPIA will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Office on Latino Affairs (OLA)</b>	
ESF #6 - Mass Care, Emergency Assistance, Housing and Human Services	OLA will assist with staffing and language translation services at emergency shelter and health care facilities and emergency relief sites; assist with family reunification efforts for displaced, non- and limited- English-speaking individuals; and assist with the provision of volunteer translators for emergency medical intervention, routine health care services, crisis intervention, and psychiatric services at designated emergency response sites and on the mobile units. Also, OLA also will work with communicators to ensure all messages are properly translated or interpreted for speakers of other languages, and that messages are culturally appropriate.
ESF #11 - Food	OLA will work with ESF #11 to support community outreach operations to provide food to survivors.
ESF #15- External Affairs	OLA will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>PEPCO</b>	
ESF #1 - Transportation	PEPCO will provide support and coordination in the reestablishment of the District's traffic-signaling system. PEPCO, in conjunction with DDOT, ESF #3: Public Works and Engineering and ESF #12: Energy will provide support in the reestablishment of power caused by down trees and utility poles.
ESF #2 - Communications	PEPCO will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
ESF #4 - Firefighting	PEPCO will provide an Emergency Response Team (ERT) to address electric power utility disconnects as necessary.
ESF #5 - Emergency Management	PEPCO provides electrical services to the public and businesses of the District. PEPCO will ensure communications with the EOC and provide an ELO to the EOC to ensure effective communications and coordination of public emergencies, specifically monitoring the power grid and its impact on the District. PEPCO will provide operational/restoration information reports on response activities to the EOC. Additionally, PEPCO will help HSEMA prepare an impact statement outlining the effects of a long-term power outage on government operations and on the potential threat to the health, welfare, and safety of citizens in the affected areas.
ESF# 9 - Search and Rescue	PEPCO will provide ERTs to address electric power utility disconnects as necessary.
ESF #10 - Oils and Hazardous Materials Response	PEPCO will provide an ERT to address electric power utility disconnects as necessary.

Emergency Support Function		Responsibilities
ESF #12 - Energy		PEPCO will provide electrical services to the public and businesses of the District. PEPCO will ensure constant communications with the EOC and provide an ELO to the EOC to ensure effective communication and coordination of emergencies, specifically monitoring the power grid and its impact on the District and provide operational/restoration information reports on response activities to the EOC. PEPCO will also support HSEMA in preparing an impact statement outlining the effects of a long-term power outage on government operations and on the potential threat to the health, welfare, and safety of citizens in the affected areas.
ESF #13 - Law Enforcement		PEPCO will support ESF-13 by providing an Emergency Response Team (ERT) to address electric power utility needs during a Law Enforcement incident
ESF #14 - Damage Assessment		PEPCO will deploy assessment teams to assess PEPCO facilities and infrastructure in the aftermath of an incident. PEPCO will work in coordination with District damage assessment teams as necessary.
ESF #18 - Military Support to Civil Authority		PEPCO provides electrical services to the public and businesses of the District. PEPCO will ensure communications with the EOC and provide an ELO to the EOC to ensure effective communications and coordination of public emergencies, specifically monitoring the power grid and its impact on the District. PEPCO will provide operational/restoration information reports on response activities to the EOC. Additionally, PEPCO will help HSEMA prepare an impact statement outlining the effects of a long-term power outage on government operations and on the potential threat to the health, welfare, and safety of citizens in the affected areas.
<b>Public Service Commission (PSC)</b>		
ESF #12 - Energy		PSC will provide emergency regulatory action as appropriate to facilitate PEPCO, Washington Gas Company, and any other suppliers under its mandate in the restoration of services to their customers.
ESF #17 - Private-Sector Commission		PSC will regulate utilities following the disaster.
<b>Radio Emergency Associated Communication Teams (REACT)</b>		
ESF #2 - Communications		REACT will support and provide an auxiliary communications network in the event of a breakdown in the District's communication system, and it will provide a liaison to the EOC.
<b>RCN</b>		
ESF #2 - Communications		RCN will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
ESF #15- External Affairs		RCN will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Regional Emergency Support Function #14- Media Relations and Community Outreach</b>		
ESF #15- External Affairs		RESF #14 will coordinate with ESF #15 via the JIC to share and disseminate information to the public.

Emergency Support Function		Responsibilities
<b>Salvation Army</b>		
ESF #5- Emergency Management		Salvation Army will assist DHS in coordinating with HSEMA in the identification and processing of food requests and will coordinate with DHS and other support agency personnel upon the receipt of food or meals for distribution to persons housed in shelters or in mass feeding staging areas.
ESF #11 - Food		Salvation Army will assist DHS in coordinating with HSEMA in the identification and processing of food requests and will coordinate with DHS and other support agency personnel upon the receipt of food or meals for distribution to persons housed in shelters or in mass feeding staging areas.
<b>Serve DC</b>		
ESF #1 - Transportation		Serve DC will support ESF #1 when ESF #1 requests transportation related volunteers. This could include, but is not limited to, administrative and/or logistical support.
ESF #5 - Emergency Management		Serve DC will provide ESF #5 information on volunteer availability and provide donations management information to responding agencies. The agency will keep a cadre of trained ELOs and respond to the EOC when necessary.
ESF#6 - Mass Care, Emergency Assistance, Housing and Human Services		Serve DC, is the lead for ESF #16 (Volunteer and Donations Management). In this capacity Serve DC will assist DHS and HSEMA, as needed, with coordination of available volunteers and donated supplies to support shelter operations, distribution point processes, provision of initial crisis management for survivors, and other ESF #6 services.
ESF #8 - Public Health and Medical Services		Serve DC will support ESF #8 when volunteers are requested to support emergency response and recovery. Voluntary assistance for ESF #8 could include but is not limited to administrative or logistical support. Information on the types of donations that would be most beneficial to assist survivors during the disaster will be provided to Serve DC.
ESF #11 - Food		Serve DC will support ESF #11 operations via volunteer and donations management operations.
ESF #15- External Affairs		Serve DC will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #16 - Volunteer and Donations Management		Serve DC will serve as the primary agency for managing volunteers and donations during an emergency. This is done through the Donations Coordinator who works with government entities, voluntary and community-based organizations, the business sector, and the media.
ESF #17 - Private-Sector Coordination		Serve DC will provide information on volunteer availability and donation management with regard to private sector coordination efforts
<b>Small Business Administration (SBA)</b>		
ESF#6 - Mass Care, Emergency Assistance, Housing and Human Services		SBA will provide direct, technical, and other support to the District through coordination with HSEMA.
ESF #14 - Damage Assessment		SBA will provide long-term loan assistance to homeowners, renters, businesses of all sizes, and nonprofit organizations for repair, replacement,

Emergency Support Function		Responsibilities
		mitigation, relocation, or code-required upgrades of incident-damaged property. Following damage assessments, SBA may also provide loan assistance to small businesses to address adverse economic impact due to the incident.
ESF #15- External Affairs		SBA will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17 - Private-Sector Coordination		SBA will provide support for private sector coordination by assisting small businesses to recover from the incident.
<b>Sprint</b>		
ESF #2 - Communications		Sprint will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
ESF #5- Emergency Management		Sprint will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
<b>U.S. Army Golden Eagles - Engineering Battalion</b>		
ESF #4 - Firefighting		Engineering Battalion: this resource can be accessed through HSEMA and provide heavy equipment that can be used to assist in firefighting operations.
ESF #9 - Search and Rescue		Engineering Battalion: The Golden Eagle Battalion serves as a response support during a large-scale event. The Unit is located at Ft. Belvoir.
ESF #10 - Oils and Hazardous Materials Response		Engineering Battalion: The U.S. Army Golden Eagles - Engineering Battalion located at Ft. Belvoir may serve as a response support during a large-scale incident.
<b>United States Coast Guard (USCG)</b>		
ESF #1 - Transportation		USCG will coordinate with DDOT on maritime assets as requested in the Maritime Evacuation Plan.
ESF #4 - Firefighting		USCG will provide direct, technical, and other support to firefighting operations.
ESF #5- Emergency Management		USCG will support District response operations involving the waterways as needed.
ESF #9 - Search and Rescue		USCG will provide direct, technical, and other support to SAR operations.
ESF #10- Oil and Hazardous Materials Response		The USCG will assist with the containment and cleanup of a hazmat spill on waterways.
ESF #13 - Law Enforcement		USCG will provide direct, technical, and other support to law enforcement operations.
ESF #18- Military Support to Civil Authority		Additional ESF #18 support may be provided by the USCG in coordination with HSEMA and DCNG.
<b>U.S. Department of Agriculture (USDA)</b>		
ESF#6 - Mass Care, Emergency Assistance, Housing and Human Services		USDA will coordinate with the District to ensure that the Supplemental Nutrition Assistance Program (SNAP) is available to survivors.

Emergency Support Function		Responsibilities
ESF #11- Food		USDA is the coordinating federal agency for ESF #11 and will provide direct, technical, and other support to the District through DHS for ESF #11.
U.S. Department of Agriculture/Forest Service (USDA)		
ESF #4 - Firefighting		USDA/Forest Service is the coordinating federal agency for ESF #4 and will provide direct, technical, and other support to the District through ESF #4.
U.S. Department of Defense (DOD)		
ESF #5- Emergency Management		DOD will provide direct, technical, and other support to the District through coordination with DCNG and HSEMA.
ESF #18- Military Support to Civil Authority		Additional ESF #18 support may be provided by the DOD in coordination with HSEMA and DCNG.
U.S. Department of Defense/U.S. Army Corps of Engineers (USACE)		
ESF #3 - Public Works and Engineering		USACE is the coordinator for ESF #3 under the NRF and will provide direct, technical, and other support to the District through DPW, as the agency for implementation of ESF #3. Coordination with all federal agencies that have a support role to ESF #3 will be accomplished by USACE in accordance with the NRF.
ESF #12 - Energy		USACE will respond in support of the U.S. Department of Energy (USDOE) during a federally declared disaster and serve as the coordinating federal agency for ESF #12. USACE will also provide electrical generators and other support services as needed to supplement the District's efforts in the temporary restoration of electrical service.
ESF #14 - Damage Assessment		USACE provides technical assistance to perform damage assessment of critical infrastructure in the impacted area. This assistance may include civil engineering and community planning expertise.
ESF #18- Military Support to Civil Authority		Additional ESF #18 support may be provided by the USACE in coordination with HSEMA and DCNG.
U.S. Department of Energy (USDOE)		
ESF #10 - Oils and Hazardous Materials Response		The USDOE may provide support in a large-scale incident by coordinating the supply of energy and fuel required for response activities. USDOE may also serve as a member of the NRT.
ESF #12 - Energy		USDOE will serve as the federal agency for ESF #12 and will provide direct, technical, and other support and guidance to the District through its District counterpart. USDOE will also support the District in the event of a WMD incident. Note: This USDOE support is outlined in Attachment J to the <i>National Capital Region WMD Incident Contingency Plan</i> .
U.S. Department of Health and Human Services (HHS)		
ESF#6 - Mass Care, Emergency Assistance, Housing and Human Services		HHS will collaborate with State, tribal, local and private sector officials on prioritizing restoration of the public health and private medical and healthcare service delivery infrastructures to accelerate overall community recovery. HHS will also support shelter operations as needed.



Emergency Support Function	Responsibilities
ESF #8 - Public Health and Medical Services	HHS is the federal coordinating agency for ESF #8 and will provide direct, technical, and other support to the District through ESF #8.
ESF #14 - Damage Assessment	HHS will provide technical assistance that may include impact analyses and recovery planning support of public health and private medical or other healthcare service delivery infrastructure, where appropriate.
ESF #17 - Private-Sector Coordination	<p>HHS will provide support for private sector coordination including, but not limited to:</p> <ul style="list-style-type: none"> <li>■ Collaboration with State, tribal, local and private sector officials on prioritizing restoration of the public health and private medical and healthcare service delivery infrastructures to accelerate overall community recovery;</li> <li>■ Technical consultation and expertise on necessary services to meet the long-term physical and behavioral health needs of affected populations, as well as encouraging short- and long-term public financing to meet these needs;</li> <li>■ Coordination of linking HHS benefit programs with affected populations; and</li> <li>■ Technical assistance in the form of impact analyses and recovery planning support of public health and private medical and other healthcare service delivery infrastructure, where appropriate.</li> </ul>
<b>U.S. Department of Health and Human Services (HHS)/Centers for Disease Control and Prevention (CDC)</b>	
ESF #8- Public Health and Medical Services	CDC will provide SNS support to the District in response to large scale public health and health care systems response operations.
<b>U.S. Department of Health and Human Services (HHS)/Food and Drug Administration (FDA)</b>	
ESF #11 - Food	The FDA provides policies and guidelines for food safety and security operations.
<b>U.S. Department of Homeland Security(USDHS)</b>	
ESF #2 - Communications	USDHS may serve as a member of the NRT and will coordinate with the District to support hazmat response operations, as needed.
<b>U.S. Department of Homeland Security(USDHS)/National Protection and Programs Directorate (NPPD)/Office of Cyber Security and Communications (CS&amp;C)</b>	
ESF #2 - Communications	The USDHS/ NPPD/CS&C is the coordinator for national ESF #2 and will provide direct, technical, and other support to the District through OCTO, as the primary District agency for implementation of ESF #2 at the EOC. CS&C also operates the National Cybersecurity and Communications Integration Center (NCCIC).
ESF #5- Emergency Management	The USDHS/ NPPD/CS&C will provide direct, technical, and other support to the District through OCTO. CS&C also operates the NCCIC.
<b>U.S. Department of Homeland Security/Office of Emergency Communications (OEC)</b>	
ESF#2- Communication	OEC coordinates with all levels of government to improve emergency communication capabilities.

Emergency Support Function	Responsibilities
<b>U.S. Department of Homeland Security (USDHS)/Office of National Capital Region Coordination (NCRC)</b>	
ESF #5 - Emergency Management	NCRC serves as a liaison between federal and state, local, regional authorities, and the private sector within the NCR. NCRC will coordinate with HSEMA to integrate homeland security efforts, as needed.
<b>U.S. Department of Homeland Security/Federal Emergency Management Agency (USDHS/FEMA)</b>	
ESF #5 - Emergency Management	FEMA is the primary federal agency for ESF #5 and will provide direct, technical, and other support to the District through the District counterpart ESF #5, as needed. Upon a presidential declaration of an emergency or major disaster, under the authority of the Robert T. Stafford Disaster Relief Act as Amended, April 1999, federal agencies initially will operate out of the NRCC. When the JFO is established near the disaster area, ESF representatives that comprise the ERT will be in the JFO.
ESF#6 - Mass Care, Emergency Assistance, Housing and Human Services	The primary federal agency for ESF #6 will provide direct, technical, and other support to the District through the District ESF #6 primary agency, FEMA.
ESF #7 - Resource Support	FEMA is the co-lead of federal ESF #7. FEMA/Logistics provides a nationally integrated process for the collaborative implementation of the logistics capability of Federal agencies, public- and private sector partners, and NGOs.
ESF #8 - Public Health and Medical Services	FEMA will support the District's response operations by coordinating Federal resources and responding to requests for assistance from the District.
ESF #9 - Search and Rescue	FEMA is the coordinating federal agency for ESF #9 under the NRF and will provide direct, technical, and other support to the District through the District counterpart ESF, in this case FEMS, if needed, including calling in SAR teams from across the country. Upon a presidential declaration of an emergency or major disaster, under the authority of the Robert T. Stafford Disaster Relief Act as Amended, April 1999, federal agencies initially will operate out of the NRCC. When the JFO is established near the disaster area, ESF representatives that comprise the ERT will be in the JFO. FEMA SAR teams will deploy to the disaster site when requested to assist the Incident Commander in operations.
ESF #14 - Damage Assessment	FEMA will provide natural hazard vulnerability/risk assessment expertise to include damage assessment teams that will work closely with District agencies to complete damage assessment in an efficient and effective manner.
ESF #15 - External Affairs	Upon a presidential declaration of an emergency or major disaster, under the authority of the Robert T. Stafford Disaster Relief Act as Amended, April 1999, federal agencies initially will operate out of the NRCC. When the JFO is established near the disaster area, ESF representatives that comprise the ERT will be in the JFO. Wherever FEMA chooses to establish its operation, there will be a JIC established to coordinate the joint federal-District message to the public.

Emergency Support Function	Responsibilities
	<p>FEMA is able to provide the District with a number of communication resources to include:</p> <ul style="list-style-type: none"> <li>■ <b>Mobile Emergency Response Support (MERS):</b> FEMA's MERS provides mobile telecommunications, operational support, life support, and power generation assets for the on-site management of all-hazard activities. MERS provides a deployable broadcast radio capability for multimedia communications, information processing, logistics, and operational support to federal, state, and local authorities during Incidents of National Significance and domestic incidents. MERS is a valuable recovery resource to update the public.</li> <li>■ <b>National Preparedness Network (PREPNet):</b> Delivers information via cable television, satellite services, personal digital devices, cell phones, and webcasts to both the public at large and to emergency responders.</li> <li>■ <b>Recovery Radio Support:</b> FEMA works with local broadcasters to set up the Recovery Radio Network, which provides official information hourly, several times a day, about the incident response and recovery effort by offering a pool feed to local stations. Distribution can be provided through the EAS network. All broadcasters are required to have equipment to monitor and air EAS programs, and most primary EAS stations have portable, remote pick-up equipment that can be installed in the JIC. Alternatively, telephone or two-way radio can be used to deliver programming to the EAS distribution point. The Recovery Radio Network is implemented by a team whose size depends on the scope of the incident.</li> </ul>
ESF #16 - Volunteer and Donations	<p>FEMA will assist the District through the National Donations Strategy, assisted by private voluntary organizations with participation by federal and District emergency management personnel. FEMA will serve as the primary federal agency for managing donations during a federally declared disaster.</p> <p>Upon a presidential declaration of an emergency or major disaster, under the authority of the Robert T. Stafford Disaster Relief Act as Amended, April 1999, federal agencies initially will operate out of the NRCC. When the JFO is established near the disaster area, ESF representatives that comprise the ERT will be in the JFO.</p>
ESF #17 - Private-Sector Coordination	<p>FEMA will serve as the coordinator for ESF #17 under the NRF and provide direct, technical, and other support to the District through the District counterpart ESF #17. Federal support is tailored based on the type, extent, and duration of the event and long-term recovery period, and on the availability of federal resources.</p> <p>Upon a Presidential Declaration of an emergency or major disaster, under the authority of the Robert T. Stafford Disaster Relief Act as Amended, April 1999, federal agencies initially will operate out of the NRCC. When the JFO is established near the disaster area, ESF representatives that comprise the ERT will be in the JFO</p>

Emergency Support Function		Responsibilities
<b>U.S. Department of Homeland Security (USDHS)/ Intergovernmental Affairs (IA)</b>		
ESF #15- External Affairs		USDHS/IA will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>U.S. Department of Housing and Urban Development (HUD)</b>		
ESF #5- Emergency Management		HUD will provide support for housing assistance, community redevelopment, economic recovery, public services, infrastructure, mortgage financing, and public housing repair and reconstruction.
ESF#6 - Mass Care, Emergency Assistance, Housing and Human Services		HUD will provide support for housing assistance, community redevelopment, economic recovery, public services, infrastructure, mortgage financing, and public housing repair and reconstruction.
ESF #14 - Damage Assessment		HUD will support damage assessment operations by providing building technology assistance as appropriate.
ESF #15- External Affairs		HUD will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
ESF #17 - Private-Sector Coordination		HUD will provide building technology technical assistance and provide assistance for housing, community redevelopment and economic recovery, public services, infrastructure, mortgage financing, and public housing repair and reconstruction.
<b>U.S. Department of Justice (DOJ)</b>		
ESF #5- Emergency Management		DOJ will provide direct, technical, and other support to the District through coordination with HSEMA.
ESF #13- Law Enforcement		DOJ is the coordinating federal agency for ESF #13 and will provide direct, technical, and other support and guidance to the District through the counterpart ESF Primary District Agency—in this case, MPD.
<b>U.S. Department of Justice/Federal Bureau of Investigation (FBI)</b>		
ESF #8 - Public Health and Medical Services		The FBI will support survivor identification during suspected terrorist response operations.
ESF #13 - Law Enforcement		The FBI will provide direct, operational, technical, and other support to law enforcement operations.
<b>U.S. Department of the Interior (DOI)</b>		
ESF #10- Oil and Hazardous Materials Response		DOI may serve as a member of the NRT and will coordinate with the District to support hazmat response operations, as needed.
ESF #11- Food		DOI may serve as a member of the NRT and will coordinate with the District to support hazmat response operations, as needed.
<b>U.S. Department of the Interior (DOI)/ National Park Service (NPS)</b>		
ESF #3 - Public Works and Engineering		NPS is the federal ESF #3 agency for clearing, removing, and disposing of debris from federal park properties and monuments.
ESF #5- Emergency Management		NPS will coordinate with HSEMA to clearing, removing, and disposing of debris from federal park properties and monuments.

Emergency Support Function	Responsibilities
<b>U.S. Department of Transportation (DOT)</b>	
ESF #1 - Transportation	DOT is the primary federal agency for ESF #1 under the NRF and will provide direct, technical, and other support to the District through DDOT, as the primary agency for implementation of ESF #1. Upon a presidential declaration of an emergency or major disaster, under the authority of the Robert T. Stafford Disaster Relief Act as Amended, April 1999, federal agencies initially will operate out of the NRCC. When the JFO is established near the disaster area, ESF representatives that comprise the ERT will be in the JFO.
ESF #5- Emergency Management	DOT will provide direct, technical, and other support to the District through coordination with HSEMA and DDOT.
ESF #10 - Oils and Hazardous Materials Response	DOT may serve as a member of the NRT and will coordinate with the District to support hazmat response operations, as needed.
<b>U.S. Environmental Protection Agency (EPA)</b>	
ESF #3 - Public Works and Engineering	<p>Each year, thousands of emergencies involving oil spills or the release (or threatened release) of hazardous substances are reported in the United States. Emergencies range from small scale spills to large events requiring prompt action and evacuation of nearby populations.</p> <p>EPA's emergency response program responds to chemical, oil, biological, and radiological releases and large-scale national emergencies, including homeland security incidents. EPA provides support when requested or when state and local first responder capabilities have been exceeded.</p> <p>Through coordinating and implementing a wide range of activities, EPA conducts removal actions to protect human health and the environment. This is done by either funding response actions directly or overseeing and enforcing actions conducted by potentially responsible parties.</p> <p>In carrying out these responsibilities, EPA coordinates with other EPA programs (including the Superfund remedial program), other federal agencies, states, tribes, and local governments. This coordination is done through OSC and EPA's Special Teams.</p>
ESF #4 - Firefighting	EPA will provide direct, technical, and other support to firefighting operations.
ESF #5- Emergency Management	EPA will provide direct, technical, and other support to the District through coordination with HSEMA and DDOE.
ESF #9 - Search and Rescue	EPA will provide direct, technical, and other support to the District through FEMS.
ESF #10 - Oils and Hazardous Materials Response	<p>EPA is the coordinating federal agency for ESF #10 and will provide direct, technical, and other support to the District through FEMS.</p> <p>In addition, the EPA and/or the USCG may initiate operations without a presidential disaster declaration under the National Oil and Hazardous Substances Pollution Contingency Plan (NCP) by providing an OSC to manage the federal assets employed in the operation. The OSC will operate with the Incident Commander in a UC arrangement.</p> <p>The NRT, which is composed of the 16 federal agencies with major environmental and public health responsibilities, is the primary vehicle for</p>

Emergency Support Function	Responsibilities
	<p>coordinating federal agency activities under the NCP. The NRT carries out national planning and response coordination and is the head of a highly organized federal oil and hazardous substance emergency response network. EPA (Director, Office of Emergency Management) serves as the NRT chair and the USCG serves as vice chair. Other members of the NRT include the following:</p> <ul style="list-style-type: none"> <li>■ U.S. Department of Homeland Security/Federal Emergency Management Agency</li> <li>■ General Services Administration</li> <li>■ National Oceanic Atmospheric Administration</li> <li>■ Nuclear Regulatory Commission</li> <li>■ U.S. Department of Defense</li> <li>■ U.S. Department of Energy</li> <li>■ U.S. Department of Agriculture</li> <li>■ U.S. Department of Health and Human Services</li> <li>■ U.S. Department of the Interior</li> <li>■ U.S. Department of Justice</li> <li>■ U.S. Department of Labor</li> <li>■ U.S. Department of Transportation</li> <li>■ U.S. Department of State</li> <li>■ U.S. Department of the Treasury.</li> </ul>
ESF #14 - Damage Assessment	EPA will support damage assessment operations by providing technical assistance for environmental damage assessments and remediation.
ESF #17 - Private-Sector Coordination	EPA will provide technical assistance in contaminated debris management, environmental remediation, and watershed protection, planning, management, and restoration. EPA will also provide technical assistance in developing appropriate drinking water and wastewater infrastructure projects and in identifying financial assistance options. EPA may also provide technical assistance on using environmentally sound and sustainable approaches in rebuilding businesses and communities.
<b>U.S. General Services Administration (GSA)</b>	
ESF #7 - Resource Support	GSA, through a mission assignment/request for federal assistance from FEMA (or other federal agency), can provide technical and other support to the District government through OCP, the District counterpart ESFs. GSA provides emergency relief supplies, facility space, office equipment, office supplies, telecommunications, contracting services, transportation services; personnel required to support immediate response activities, and support for requirements not specifically identified in other ESFs, including excess and surplus property.
ESF #10- Oil and Hazardous Materials Response	GSA may serve as part of the NRT, which is composed of the 16 federal agencies with major environmental and public health responsibilities, is the primary vehicle for coordinating federal agency activities under the NCP. The NRT carries out national planning and response coordination and is the head of a highly organized federal oil and hazardous substance emergency response network. EPA (Director, Office of Emergency



Emergency Support Function	Responsibilities
	Management) serves as the NRT chair and the USCG serves as vice chair. Other members of the NRT include the following:
<b>U.S. Marine Corps</b>	
ESF #9 - Search and Rescue	During a hazardous materials event, the U.S. Marine Corps may provide support to the District through their Chemical, Biological Incident Response Force.
ESF #13 - Law Enforcement	The US Marine Corps CIBRF will provide direct, operational, technical, and other support to law enforcement operations.
<b>Marine Corps National Capital Region Command</b>	
ESF #18 - Military Support to Civil Authority	Additional ESF #18 support may be provided by the Marine Corps National Capital Region Command, in coordination with HSEMA and DCNG.
<b>U.S. Park Police (USPP)</b>	
ESF #4 - Firefighting	USPP will provide direct, technical, and other support to firefighting operations.
ESF #9 - Search and Rescue	During a SAR event, in coordination with MPD, the USPP may provide site perimeter security, traffic control, staging area security, and assistance with emergency evacuations during and after an incident to protect the health and safety of persons and the integrity of the incident scene. Additionally, they may provide helicopter transportation of patients from SAR incident sites to medical facilities throughout the region.
ESF #10 - Oils and Hazardous Materials Response	USPP may serve as a member of the NRT and will coordinate with the District to support hazmat response operations on U.S. Park property, as needed.
ESF #13 - Law Enforcement	The USPP will provide direct, operational, technical, and other support to law enforcement operations.
<b>United Way</b>	
ESF #15- External Affairs	The United Way will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>University of the District of Columbia (UDC)</b>	
ESF #7- Resource Support	UDC will serve as an information agent for student volunteers and facility shelters. UDC can serve as a Field Operation Unit and offers the use of their large venue spaces.
<b>Verizon</b>	
ESF #2 - Communications	Verizon will provide a liaison to the EOC to ensure continuity of services, the integrity of its communications infrastructure, and the coordination of emergency response efforts. Verizon will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.
ESF#5- Emergency Management	Verizon will provide a liaison to the EOC to ensure continuity of services, the integrity of its communications infrastructure, and the coordination of emergency response efforts. Verizon will monitor restoration process priorities and provide technical reviews to OCTO, ESF #2, and the CMT.



Emergency Support Function	Responsibilities
ESF #14 - Damage Assessment	Verizon will deploy assessment teams to assess Verizon facilities and infrastructure in the aftermath of an incident. Verizon will work in coordination with District damage assessment teams as necessary.
ESF #15- External Affairs	Verizon will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Virginia Department of Environmental Quality</b>	
ESF #10 - Oils and Hazardous Materials Response	The Virginia Department of Environmental Quality will coordinate with the District to support hazmat response operations as needed.
<b>Virginia Department of Mines, Minerals, and Energy (DMME)</b>	
ESF #12 - Energy	DMME will serve as the lead agency for Virginia for ESF #12 and provide support as requested under EMAC.
<b>Virginia Department of Transportation (VDOT)</b>	
ESF #1 - Transportation	VDOT will provide emergency coordination and support to DDOT for the transportation network.
<b>Virginia National Guard</b>	
ESF #10 - Oils and Hazardous Materials Response	During a hazmat incident, the National Guard will provide support through the CST.
<b>Virginia Railway Express (VRE)</b>	
ESF #1 - Transportation	VRE will provide emergency transit support and coordination during a public emergency. During a VRE transit rail failure, VRE will work with DDOT to establish transfer points and obtain sufficient transportation assets for the follow-on movement of its users.
<b>Washington Gas Company (Washington Gas)</b>	
ESF #4 - Firefighting	Washington Gas will provide an ERT to address natural gas utility disconnects as necessary.
ESF #5 - Emergency Management	Washington Gas will be available in the EOC to coordinate information on the company's efforts to restore service. Washington Gas will collect, analyze, and disseminate information to the EOC, to aid in the overall response and recovery operations
ESF #9 - Search and Rescue	Washington Gas will provide ERTs to address natural gas utility disconnects as necessary.
ESF #12 - Energy	Washington Gas will provide natural gas to the public and businesses of the District and provide an ELO to the EOC to ensure continuous effective communications and coordination of emergencies, specifically monitoring the natural gas supply and its impact on the District. Washington Gas will also provide operational/restoration information reports on response activities to the EOC and Support HSEMA in preparing an impact statement outlining the effects of a long-term natural gas outage on government operations and on the potential threat to the health, welfare, and safety of citizens in the affected areas.
ESF #14 - Damage Assessment	Washington Gas will deploy assessment teams to assess PEPCO facilities

Emergency Support Function	Responsibilities
	and infrastructure in the aftermath of an incident. Washington Gas will work in coordination with District damage assessment teams as necessary.
ESF #15- External Affairs	Washington Gas will coordinate with ESF #15 via the JIC to share and disseminate information to the public.
<b>Washington Metropolitan Area Transit Authority (WMATA)</b>	
ESF #1 - Transportation	WMATA is a key provider of regional emergency transit service during an emergency. The WMATA will work closely with ESF #1 to ensure continuity regarding transportation information, logistics, and operations. Also, WMATA will work closely with DDOT by obtaining and funding additional buses or other equipment during an emergency. WMATA will have a liaison at the EOC during an emergency.
ESF #4 - Firefighting	WMATA will respond to any incident involving Metro property; provide backup resources when District agency resources, personnel, and equipment must be supplemented in response to an incident that impacts Metro property; and provide Metro buses, as requested and coordinated by ESF #5, as needed, for evacuating the population.
ESF #5 - Emergency Management	WMATA is a key provider of regional emergency transit service during an emergency. The WMATA will work closely with ESF #5 to ensure continuity regarding transportation information, logistics, and operations. Also, WMATA will work closely with HSEMA by obtaining and funding additional buses or other equipment during an emergency. WMATA will have a liaison at the EOC during an emergency.
ESF #9 - Search and Rescue	WMATA will respond with FEMS to any incident involving Metro property; provide backup resources such as personnel and equipment; and provide Metro buses, as requested and coordinated by ESF #5, for evacuating the population.
ESF #10 - Oils and Hazardous Materials Response	WMATA will respond with FEMS to any incident involving Metro property; provide backup resources when District agency resources, personnel, and equipment must be supplemented in response to an incident that impacts Metro property; and provide Metro buses, as requested and coordinated by ESF #5, as needed for evacuating the population. SOPs are in place for implementing appropriate actions and providing logistical support for all incidents involving a hazmat release.
ESF #13- Law Enforcement	WMATA MTPD will coordinate with MPD in response to incidents on WMATA property.
ESF #15- External Affairs	WMATA will coordinate with ESF #15 via the JIC to share and disseminate information to the public.

**B. Role of Contractors and Community-Based Organizations**

The purpose of the CCR&R system is to create a comprehensive, integrated and effective system of supports and services for families and child care providers in the District. The CCR&R will provide responsive services and evidence-based supports that promote high-quality early care and education in DC. CCR&R also provides checklists and other tools to help families identify high-quality child care programs.



In the event of a disaster or emergency, the CCR&R would play a key role in supporting DEL staff to execute the response activities and tasks detailed in the CCDRP. Families may contact CCR&R since they are known as the central hub for families to get information about and referral to child care programs in the District. The CCR&R will be directed by DEL and will provide services in support of DEL that include:

- Developing a list of child development providers immediately outside and extending outward from the impact area;
  - Identifying child development providers who accept or can accommodate the needs of children with disabilities;
- Creating a list of child development providers with available child care slots;
- Contacting providers that have not submitted an Initial Assessment Form to determine the extent of the damage to the center;
- Referring families impacted by the disaster to OSSE or DHS for child care subsidy eligibility determination and application;
- Referring families to DC DBH for counseling or other mental health services;
- Support providers and their child care staff that have been impacted by the disaster.

**XII. RECOVERY AND RECERTIFICATION**

During and after the response phase of a disaster, DEL will focus its efforts on ensuring that impacted families maintain their child care, monitoring providers who are operating at their contingency site, and tracking the operational status of impacted providers. To enable DEL to monitor and manage the impact of the disaster on providers, DEL will initiate and implement the following recovery procedures to monitor providers and recertify providers who had to temporarily cease operations as a result of the disaster.

**A. Recovery Procedures**

- Request providers to complete and submit an Initial Assessment Form for each provider location to DEL;

- Share operational status and location information of providers with HSEMA and the EOC to update GIS maps that display child care providers and their status within the impacted area;
- Inspect any contingency sites that were not previously certified to verify that the site meets health and safety requirements for housing infants and toddlers;
- Monitor provider operations at contingency sites for compliance with regulations not withstanding authorized waivers for the suspension of specific requirement;
- Maintain contact with partner agencies such as HSEMA, DHS, and other necessary CMT partners to gather status updates on recovery efforts in the impacted area;
- Rotate staff to maintain communications with partner agencies and providers on resumption of child care functions;
- Review and process written waiver requests from Licensee(s) as provided for under Title 5-A DCMR 1 § 106;
- Work with CCR&R to maintain provider database so referrals are not made to providers that are closed or have a “STOP PLACEMENT” Determination;
- Enlist assistance of Level 2 Providers to conduct intake assessment of children in the event of an influx “new” families who may be eligible for child care subsidies as a result of the impact of the disaster;
- Assess whether there is a continued need for a waiver of operational regulations established during the response phase; and
- Restore normal DEL functions to pre-disruption levels of operation upon the deactivation of the CCDRP.

**B. Post-Disaster Recertification**

- Initiate a certification process on a temporary basis to enable providers to expand operations at a contingency or alternate site to expand post disaster child care capacity;
- Work with Partner agencies to establish an expedited process for impacted providers to get their center or home re-inspected and recertified to resume child care operations;
- Ensure that any new staff meet OSSE requirements for a licensed child caregiver; and
- Coordinate with CCR&R to remove providers that have resumed operations from the “STOP PLACEMENT” list.

### **XIII. DOCUMENTATION AND REPORTING**

An After-Action Report (or AAR) is a detailed summary and analysis of a past event made for the purposes of re-assessing decisions and courses of action to identify strengths, areas for improvement, and corrective actions for future operations. The AAR has three primary purposes for those involved in the response:

1. Identify segments or procedures of the CCDRP that worked as intended or that achieved their intended goals;
2. Identify segments or procedures in the CCDRP that are in need of improvement; and
3. Make decisions to improve response tasks and delegation of responsibilities for future disasters or emergencies.

Below are the key components of an AAR as recommended by the DHS and HSEMA:

#### **I. Executive Summary**

- a. Major Strengths Demonstrated
- b. Areas of Improvement Needed

#### **II. Incident Overview**

- a. Describe the nature of the incident/disaster and what happened

#### **III. Capability Analysis**

- a. Core Capabilities
- b. Observations/Discussions
- c. Recommendations

#### **IV. Conclusion- Summary paragraph**

#### **V. Improvement Plan (Submit in Chart Matrix Format)**

Objective	Recommendations	Improvement/ Corrective Actions	Responsible Party / Agency	Projected Completion Date

#### **VI. ACRONYMS**

### **XIV. STAFF TRAINING AND PREPARATION**

The District government promotes a culture of preparedness throughout the agency. All levels of District agencies have specified emergency functions to carry out in addition to their day-to-day activities. Each agency leader or Director has an implicit responsibility to actively promote disaster preparedness to employees and to the general public, encouraging them to maintain a constant state of readiness for any threat impacting the District. Each agency is responsible for developing, writing, maintaining, and implementing their agency's unique emergency response plan, related guidelines and procedures that support the execution of that plan in a disaster. In preparation for responding to a disaster, DEL leadership will coordinate regular training for DEL staff on responding to an emergency to build confidence that may result in a more efficient and effective response. In addition, DEL will undertake actions that include, but are not limited to, the following:

**Preparation:**

- Maintain an accurate and current contact list of DEL personnel;
- Create a two-tier or greater line of succession for DEL's senior positions with the appropriate authority to make decisions in support of emergency operations;
- Procure and maintain any equipment required for sustaining communications and implementing emergency operations within the Division;
- Establish pre-arranged contracts, where possible and practical, for services, equipment, and other resources through other district agencies or private industry prior to a public emergency;
- Familiarize all personnel within the agency or organization with their emergency responsibilities and procedures on a regular basis; and
- Develop and maintain an updated contact list of partner agency personnel, services, expertise, equipment, information, and other resources that might be required by OSSE during a public emergency.
- Identify areas in need of improvement, and modify emergency plans, policies, procedures, and guidelines based on lessons learned; and
- Periodically, and at least annually, review all emergency plans, policies, procedures, and guidelines for required changes or additions.

**Training:**

- Distribute or make available to DEL staff this CCDRP and any other pertinent guidance documents to familiarize staff with their responsibilities under the CCDRP;
- Provide for and encourage participation in emergency training programs and courses pertinent to individual and division responsibilities for a public emergency;
- Conduct periodic internal practice drills and participate in District-wide emergency preparedness drills and exercises;
- Coordinate with HSEMA to facilitate the participation of key unit personnel in ELO trainings to support the EOC; and
- Participate in emergency management after-action reviews conducted on incidents, emergency situations, exercises, and training.

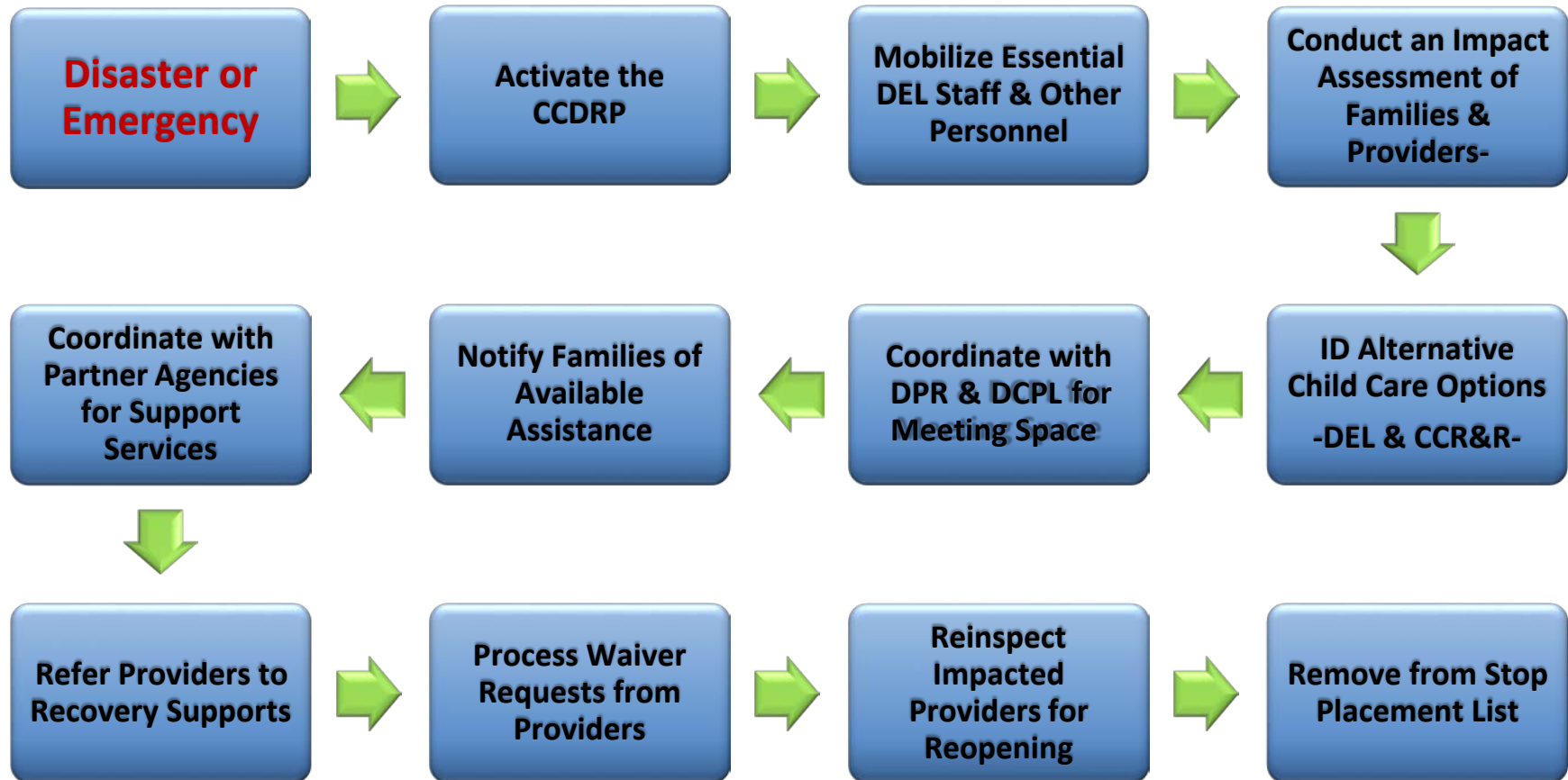
## GLOSSARY OF ACRONYMS

ACRONYM	FULL NAME / DESCRIPTION
AHRP	All-Hazards Response Plan
ARMR	Agency Risk Management Representative
CCDBG	Child Care Development Block Grant
<b>CCDRP</b>	<b>Child Care Disaster Response Plan</b>
CCR&R	Child Care Resource and Referral (DC Child Care Connections)
CDH	Child Development Home
CDC	Child Development Center
CMT	Consequence Management Team
COOP	Continuity of Operations Plan
DCPS	DC Public Schools
DCORM	DC Office of Risk Management
DCRA	DC Department of Consumer & Regulatory Affairs
DEL	Division of Early Learning
DHS	DC Department of Human Services
DBH	DC Department of Behavioral Health
DOH	DC Department of Health
DDOT	DC Department of Transportation
DPR	DC Parks and Recreation
DRP	District Response Plan
ECC	Emergency Communications Center
ELO	Emergency Liaison Officer
EOC	Emergency Operations Center
EPC	HSEMA's Emergency Preparedness Council
ERT	Emergency Response Team
ESF	Essential Support Functions
FEMS	DC Fire and Emergency Medical Services
FEMA	Federal Emergency Management Agency
HAZMAT	Hazardous Materials
HEPRA	Health Emergency Preparedness and Response Administration
HSEMA	DC Homeland Security and Emergency Management Agency
ICS	Incident Command Structure
JOC	Joint Operations Center



ACRONYM	FULL NAME / DESCRIPTION
JIC	Joint Information Center
MPD	DC Metropolitan Police Department
NCR	National Capital Region
NIMS	National Incident Management System
OSSE	Office of the State Superintendent of Education
OUC	Office of Unified Communications
PIO	Public Information Officer
SECDCC	State Early Childhood Development Coordinating Council
UCC	Unified Command Center

## APPENDIX A: EMERGENCY RESPONSE FLOWCHART



## APPENDIX B: EMERGENCY RESPONSE TASK LIST

DISASTER RESPONSE TASK	Assigned To
<b>Disaster Response Management and Coordination</b>	
Receive Disaster information and updates about an imminent or active emergency from HSEMA's JAHOC or the District EOC at the UCC about an impending or current emergency/disaster.	State Superintendent of Education (OSSE)/ OSSE ELO
Determine level of activation, whether to initiate all or part of CCDRP, and determine the number of DEL personnel needed to coordinate response activities to support impacted families.	State Superintendent of Education (OSSE)
Activate all or part of CCDRP (depending on scope of disaster) for any of 3 levels of emergencies described in the Red Book.	State Superintendent of Education (OSSE)
Notify Assistant Superintendent of Early Learning of imminent or active emergency information received from HSEMA and/or the CMT.	State Superintendent of Education (OSSE)
Notify and direct DEL personnel to activate and implement the CCDRP.	Assistant Superintendent for Early Learning
Notify and mobilize essential DEL personnel.	State Superintendent of Education (OSSE)
Relay updated emergency/disaster information regularly to DEL Director Units.	Assistant Superintendent of Early Learning
Relay any messages from the Mayor's Office and JIC about taking protective actions to providers and families.	OSSE Public Information Officer (PIO)
Inform the District EOC of employee or volunteer injuries, fatalities, and those unaccounted for as soon as possible.	OSSE ELO
<b>Internal Communication Actions:</b>	
Document and track notification from a provider that an emergency has occurred and they have activated their ERP.	DEL
Notify DEL Supervisor of emergency/disaster.	DEL Taskforce unit
Forward information to Assistant Superintendent of Early Learning about Provider(s) closing. Summary list of closures to Superintendent.	DEL Taskforce unit
Notify State Early Childhood Development Coordinating Council (SECDCC) of the emergency.	Assistant Superintendent of Early Learning/PIO
Determine the level of activation including staffing levels and assignment of duties within DEL.	Assistant Superintendent of Early Learning
Provide regular updates to OSSE ELO & PIO as information is received from providers.	Assistant Superintendent of Early Learning

DISASTER RESPONSE TASK	Assigned To
<b>External Communication Actions:</b>	
Gather and document information from providers about the extent of damage; Assess immediate and short-term impact of emergency on Provider's capability to care for children.	DEL Taskforce
Inform providers to take protective actions to ensure health and safety of staff and children.	DEL Taskforce
Activate and dispatch staff to the OSSE's DOT Call Center to notify families and providers of emergency; Request providers report to DOT Call Center of emergency situations after calling 9-1-1.	Assistant Superintendent of Early Learning
Request Geographic Information System (GIS) maps from HSEMA or the EOC to determine areas of impact.	OSSE ELO
Contact providers in impacted area (Centers, Homes, Extended Homes) to gather data about: 1) Provider operational status; 2) Status of child care provider infrastructure; and 3) Categorize providers – Open, Temporarily Closed, Damaged, Status Unknown, Closed.	DEL Taskforce
Compile impact data to determine the number of providers and families impacted by disaster.	DEL Taskforce
Initiate protocol for utilizing OATS attendance tracking system to determine subsidy families and providers impacted by disaster.	DEL Taskforce
Notify CCR&R of disaster and initiate communication protocol for contacting child care providers outside impacted area.	Assistant Superintendent of Early Learning
Share impacted provider information with DEL leadership and partner agency stakeholders as appropriate.	Assistant Superintendent of Early Learning
Work with PIO to update DEL website, Social Media outlets or other communication channels.	Assistant Superintendent of Early Learning
Distribute information, after authorization from PIO, to families served by providers on emergency status and DEL's plan of action.	Assistant Superintendent of Early Learning
Provide regular status updates of emergency and forward to providers.	OSSE PIO
<b>Logistical Coordination of Response</b>	
Quantify the number of impacted families receiving CCDF subsidies.	DEL
Call/Contact representatives at DPR and DCPL to identify meeting location for DEL to set up child care assistance center.	OSSE ELO/PIO/DEL
Publicize assistance center locations and hours of operations.	OSSE PIO
Request assistance from DHS, via call or email, to support DEL with voucher transfers. Coordinate with DHS on voucher transfers and notify families of assistance available.	Assistant Superintendent of Early Learning/ OSSE ELO
Determine process of transferring vouchers for child care placement to an alternate provider.	DHS

<b>DISASTER RESPONSE TASK</b>	<b>Assigned To</b>
Work with DHS to simplify and streamline the process for voucher transfers on a temporary basis.	DEL
Coordinate with CCR&R to compile list of child care providers outside impacted area with capacity to accept additional children and staff.	DEL
Assist subsidy and non-subsidy families in finding alternate, or temporary, child care provider options.	DEL
Coordinate with DHS to continue eligibility determinations and subsidy authorization for current and new families.	DEL
Assess and determine need for waiver of operational regulations to temporarily expand capacity (room size, child/staff ratios, etc.).	DEL
Review and process written waiver requests from Licensed providers.	DEL
Communicate regular updates to State Superintendent, or designee, on progress of placing children at alternate child care providers.	DEL
Contact partner agencies to request assistance in supporting the health and safety needs of children.	OSSE ELO
<b>Support for Children with Disabilities and Functional Needs</b>	
Identify providers and families with children with disabilities / functional needs, impacted by disasters.	DEL
Request list from CCR&R of providers with experience caring for children with disabilities.	DEL
Contact providers to determine available slots for children with disabilities / functional needs.	DEL/DOH/DHS
Refer families to DOH / HEPRA to procure emergency medications / equipment	PIO/DEL/DOH
Refer families to DC DBH for mental health services / counseling	PIO/DEL/DBH
Provide regular updates to State Superintendent of OSSE, or designee, on progress with placing children with disabilities / functional needs at alternate child care providers	PIO
<b>Recovery and Recertification</b>	
Request providers complete Initial Assessment Form (Appendix of CCDRP)	DEL
Share provider operational status with HSEMA to update GIS maps	OSSE ELO
Inspect, as necessary, provider contingency sites to ensure that they meet health and safety requirements to operate there	DEL/DCRA/FEMS
Review and process written waiver requests from Licensed providers	DEL

<b>DISASTER RESPONSE TASK</b>	<b>Assigned To</b>
Monitor provider operations at contingency sites for compliance with licensing standards (waiver approval may alter compliance)	DEL
Collaborate and communicate with Partner Agencies for updates on impacted area (s); Utilize staff by rotation to keep channels of communication active	OSSE ELO
Work with CCR&R to maintain provider database updates and current openings	DEL
Enlist Level 2 Providers to conduct intake assessment of “new” children who may be eligible for child care subsidies	DEL
Assess if need exists for continued waiver of operational regulations approved during response phase	DEL
Restore normal DEL functions upon deactivation of CCDRP	OSSE STATE SUP
<b>Post Disaster Recertification</b>	
Initiate certification process on temporary bases for providers operating at contingency sites	DEL
Work with Partner Agencies (DCRA & Fire Marshall) to establish an expedited process for re-inspection of impacted providers	OSSE ELO/DEL
Coordinate with CCR&R to remove providers that have resumed operations from “STOP PLACEMENT” list	DEL
Ensure new staff meet OSSE requirements for a licensed child care giver	DEL
<b>Post Disaster Documentation and Reporting</b>	
Complete a written After-Action Report (AAR) to summarize response, highlight effective CCDRP practices & procedures, document lessons learned, identify areas of improvement with capabilities analysis	OSSE ELO/PIO/DEL
<b>Staff Training and Preparation</b>	
Engage staff to be familiar with the CCDRP	OSSE ELO
Conduct or Coordinate periodic internal practice drills	OSSE ELO/DEL
Participate in District-wide emergency preparedness drills/exercises	OSSE
Participate in emergency management after action reviews, exercises and trainings	OSSE
Coordinate with HSEMA and facilitate the participation of key DEL unit personnel in EOC trainings, as an ELO	OSSE ELO

**APPENDIX C: EMERGENCY CONTACT LIST**

Agency/Company	Point-of-Contact	Title	Phone
<b>OFFICE OF THE STATE SUPERINTENDENT OF EDUCATION (OSSE)</b>			
<b>OSSE</b>	Office of the Superintendent	Superintendent	(202) 322-1734 (C) (202) 344-9805 (C)
<b>OSSE</b>	Chloe Magrane-Woodward	Public Information Officer	(202) 724-7873 (D) (202) 394-3329 (C)
<b>OSSE</b>	Bernita Carmichael	Emergency Liaison Officer	(202) 724-2134 (O) (202) 368-3065 (D)
<b>DIVISION OF EARLY LEARNING</b>			
<b>OSSE</b>	Elizabeth Groginsky	Assistant Superintendent	(202) 841-8657 (D)
<b>OSSE</b>	Rebecca Shaw	Director of Operations & Grants Management	(202) 727-5045
<b>OSSE</b>	Bonnie Mackintosh	Director of Policy, Planning, and Research	(202) 741-0791
<b>OSSE</b>	Eva Laguerre	Director Licensing and Compliance	(202) 741-5942
<b>OSSE</b>	Katherine Kigera	Director Quality Initiatives	(202) 481-3763
<b>OSSE</b>	Andres Alvarado	Program Manager Early Intervention Part B and Part C	(202) 727-5853
<b>DISTRICT AGENCIES</b>			
<b>Mayor Office- Citywide Call Center</b>			311 or (202) 737-4404
<b>HSEMA JHOC</b>			(202) 727-6161
<b>Department of General Services (DGS) – Property Management</b>			(202) 727-2800
<b>Fire &amp; Emergency Medical Services (FEMS) – Non-Emergency</b>			(202) 673-3201
<b>Metropolitan Police Department (MPD) – Emergency</b>			9-911
<b>Metropolitan Police Department (MPD) – Non-Emergency</b>			(202) 727-4383
<b>Office of Risk Management – Main Number</b>			(202) 727-8600
<b>Animal Control</b>			(202) 576-6664
<b>Health and Human Services</b>			(202) 399-7093
<b>American Red Cross</b>			(202) 303-4498
<b>American Red Cross NCR</b>			(703) 584-8400
<b>UTILITIES SERVICES</b>			
<b>DC Water &amp; Sewer Authority (Emergency)</b>			(202) 612-3400



<b>DC Water &amp; Sewer Authority (Non-Emergency)</b>	(202) 787-2000
<b>PEPCO (Emergency)</b>	(202) 872-3432
<b>PEPCO (Non-Emergency)</b>	(202) 833-7500
<b>Washington Gas (Emergency)</b>	(703) 750-1400
<b>Washington Gas (Non-Emergency)</b>	(703) 750-1000
<b>Poison Control</b>	(202) 625-3333/800-222-1222
<b>HOSPITAL, SHELTERS, &amp; RESOURCE SERVICES</b>	
<b>Bethesda Chevy Chase Rescue - Non-emergency</b>	(301) 652-0077
<b>Bethesda Chevy Chase Rescue - EMERGENCY</b>	(301) 652-1000
<b>Children's National</b>	(202) 476-5000
<b>Doctor's Community Hospital - ER</b>	(301) 552-8665
<b>Georgetown University Hospital - ER</b>	(202) 444-2119
<b>Georgetown University Hospital - General Number</b>	(202) 444-2000
<b>George Washington University Hospital</b>	(202) 715-4000
<b>Holy Cross Hospital</b>	(301) 754-7000
<b>Howard University Hospital - ER</b>	(202) 865-1141
<b>Metropolitan Memorial United Methodist Church</b>	(202) 363-4900
<b>National Presbyterian Church and Center</b>	(202) 547-0800
<b>Prince Georges Hospital</b>	(301) 618-2000
<b>Sibley Hospital - ER</b>	(202) 537-0800
<b>St. Ann's Church</b>	(202) 966-6288
<b>Suburban Hospital</b>	(301) 896-3100
<b>University of Maryland</b>	(301) 405-1000