

About Us

The OSSE Division of Student Transportation provides safe and efficient transportation services for eligible District of Columbia students.

Qualified and trained bus drivers and attendants staff over 600 bus routes and transport more than 3,200 students to public, private and non-public schools in the region.

Bus Drivers:

- Comply with all traffic laws and regulations.
- Maintain an efficient bus service schedule.
- Take all safety precautions and enforce all safety procedures.
- Manage student bus behavior appropriately.

Bus Attendants:

- Ensure all students are safely secured during transport.
- Assist the driver and students with safety equipment and safety restraints.
- Ensure all students board and exit the bus safely.



Contact Us

Ryan Solchenberger

Director

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www.osse.dc.gov/service/special-education-transportation

Parent Resource Center

Hours of Operation 5:00 am – 7:00 pm

Closed on designated holidays.

(202) 576-5000

Office of Investigations and Complaints

Hours of Operation 5:00 am-7:00 pm

Closed on designated holidays.

(202) 576-6860



Division of Student Transportation

Safe and Reliable Service



Office of the State Superintendent of Education
Government of the District of Columbia

School Year 2012-2013

Getting Started

To make a transportation request:

1. Parents schedule meetings with the School IEP team to determine eligibility.
2. IEP team verifies the need and determines mode of transportation.
3. Requests are submitted to the school transportation liaison at OSSE-DOT or DCPS depending on type of school.
4. Appropriate documentation showing eligibility must be received before students are assigned to a bus route.
5. If a student is able to use public transportation to and from school, tokens and/or fare cards will be issued at the school.
6. Parents can request to transport a student by private car and OSSE-DOT will provide reimbursement on a per-mile basis. Contact the Parent Resource Center for more details.

"I have a Disability yes that's true, but all that really means is I may have to take a slightly different path than you."

- Robert Hensel



Parent Resource Center

The Parent Resource Center is the communications link between the Division of Student Transportation, parents/guardians, school personnel, and social workers.

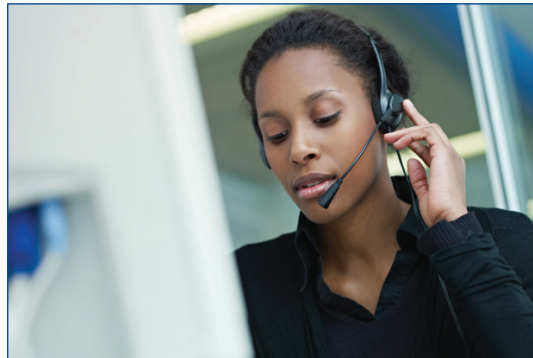
What we do?

- Provide high-quality customer service to parents/guardians, schools and all stakeholders by promptly addressing student transportation matters.
- Advise of bus status and bus delays.
- Make outbound calls to parents to communicate route schedule changes due to inclement weather or other emergencies.
- Distribute literature including Transportation Handbook for Parents and DOT Policies and Standards guide.

Our Departments

Bus Operations

- Manage four bus terminals: Adams Place, 5th Street, New York Avenue, and Southwest.
- Supervise more than 1500 drivers, attendants, and terminal operations staff.



Routing and Scheduling

- Assign special needs students to bus routes that meet ride time requirements.
- Create trip tickets and route manifests for drivers.
- Make changes to routes in response to information provided by schools, driver, attendants and terminal managers.

Fleet

- Oversee inventory of more than 700 school buses.
- Ensures maintenance schedules are performed on time and quality repairs are completed.
- Ensures buses are safe, compliant, and in good operating condition.

Strategy & Technology

- Provides application development, data analysis, and reporting services as well as technology support.
- Installs GPS Units on each bus and tracks routes, student pick-ups/drop-offs and school arrivals to determine on-time performance.

Audit and Compliance

- Investigate complaints, incidents and accidents.
- Conduct compliance review of buses, driving operations and rider interactions.

Fiscal Management

- Formulates and manages the annual budget for OSSE-DOT and tracks expenditures.
- Ensures timely payments of parent reimbursements for transportation-related services.
- Manages Token and Fare Card program for eligible recipients.