

Interagency Coordinating Council (ICC) Final Meeting Agenda

Tuesday, January 24, 2017 1:00 p.m. – 2:30 p.m. 1371 Harvard Street NW, Washington DC 20009

Meeting Facilitator: Raeshawn Crosson (ICC Chair)

- I. Call to Order
- II. Approval of minutes from last meeting November 9, 2016
- III. Open Issues
 - a. ICC Officers Swearing In follow up
- IV. Meeting Business
 - a. DC EIP Quarterly Updates
 - ❖ Part C Annual Progress Report
 - ❖ Fee for Service Medicaid Reimbursement
 - b. Committee Quarterly Reports
 - Executive Committee
 - **❖** Nominating Committee
 - ❖ Legislative & Social Policy Committee
 - Parent Advocacy Committee
 - ❖ Public Awareness Committee
 - c. Public Comment
- V. Adjournment

Interagency Coordinating Council (ICC) Final Meeting Minutes

Tuesday, January 24, 2017 1:00 p.m. – 2:30 p.m.

1371 Harvard Street NW, Washington DC 20009

Members in Attendance:

Guests in Attendance:

Denise Ballard [Foster Care Agency] Madlynn Anglin [Provider]

Carlene Reid [SEA] Laudena Orr [AmeriHealth]

Royace Hagler [Early Head Start] OSSE Support Personnel:

Nicole Lee-Mwandha [Homeless Rep.] Melanie Newkirk [Strong Start]

Linda Flores [Parent] Sandra Smith [Strong Start]

Elizabeth Groginsky [Agency for Child Care] Kim Morrison [Strong Start]

Christopher Chapman [Strong Start]

Raeshawn Crosson [Parent]

Amy Cullen [Provider]

Members not in Attendance

Cynthia McEwen [Parent]

Toby Long [CSPD]

Tiffany Phoenix [Provider]

Colleen Sonosky [Medicaid Program]

Charles Coward [Provider]

Madonna Coates [Parent]

Jeri Berman [Provider]

Howard Liebers [Private Insurance]

CALL TO ORDER

Chair Raeshawn Crosson called the meeting to order at 1:05 p.m.

APPROVAL OF MEETING MINUTES

The November 9, 2016 meeting minutes were not available and were tabled until the next meeting.

OPEN ISSUES

- a. ICC Officers Swearing in Follow Up
 - ❖ Discussed following up about Charles Coward continuing on ICC. Charles previously served in the capacity as an early intervention provider (Need to check on status).
 - Discussed sending follow up email with MOTA application link and adding MOTA application to OSSE website, specifically in reference to parent applicants.
 - Chair mentioned that it was important to allow parent's that are interested in joining the ICC to at least submit an application, even if there is no immediate need to fill parent ratio numbers within the ICC. Parent engagement was an emphasis moving forward.

MEETING BUSINESS

- a. DC EIP Quarterly Updates
 - Part C Annual Progress Report
 - Elizabeth Groginsky reviewed/discussed with the council the findings from the Annual Progress Report
 - Discussed 11 indicators and areas where perceived "slippage" was documented.
 - ❖ Madelyn Anglin asked "What are some of the reasons for this Slippage?"
 - Elizabeth responded by stating there is some service delivery turnover.
 - Kim Morrison referenced the influx of Birth-1 year olds (above national child find average) for Indicator 8, to highlight that the older children may be exiting.
 - In addition, Kim mentioned that timely and individualized are two different criterions for services, which if not addressed effectively, sometimes can present timely problems when developing functional IFSP outcomes.
 - * Raeshawn Crosson asked, "Why are the service coordinators leaving?"
 - Case load to high

- Is there a need to bring dedicated service coordination only internal? (this lead to the identification of the future trajectory of the Primary Service Provider Model)
- Sandra Smith mentioned that excessive traveling, uncertainty of going into families' homes, and data overload all contribute to service coordinator turnover rate.
- Amy Cullin stated that if the continuity of service coordination was internal it may be easier to save money.
- Royace Hagler asked if the service coordinators complete an exit interview and what type of feedback is received at these interviews?
- Raeshawn suggested contacting non-profits that do service coordination for the RFP out for service coordination.
- Elizabeth reaffirmed that Strong Start is moving towards a Primary Service Provider model to help brings things in house and streamline service coordination.
- ❖ Fee for Service Medicaid Reimbursement
 - ❖ Discussed the trail run that was conducted by Strong Start.
 - Melanie Newkirk and Kim Morrison spoke about the Medicaid back claim clean up that needed to be done manually, in addition to using the NPI (National Provider Identification Number) for submitting a claim to bill Medicaid.
 - ❖ It was mentioned that Strong Start is in the process of moving forward with Medicaid Billing.
 - www.NPI.org website was suggested for providers to review for NPI numbers.
- b. Committee Quarterly Reports
 - Executive Committee (Raeshawn)- No report
 - Nominating Committee (Carlene)
 - Carlene asked if the by-laws had a description of what the role of provider exactly entails? Melanie stated that they need to be a provider of EI services in DC.
 - Legislative & Social Policy Committee (Toby)
 - Toby was not in attendance

- Talked about upcoming public hearings for public testimony and including/recruiting parents of Strong Start. Also, open up hearings to all ICC members to attend.
- ❖ Parent Advocacy Committee (Cynthia) No report
- Public Awareness Committee (Charles)
 - Committee decided that we would work on two small tasks to begin; website and a one-page information sheet about Strong Start services to give to medical personnel in DC.
 - A review of the website on Wednesday, January 18,2017 revealed the following:
 - Main Page Program Manager information needs to be updated
 - Central Directory Tab provider list needs to be updated
 - Families Tab PLAY Project is still listed
 - Providers Tab MCHAT- the link goes to a pdf but it would be better if it linked straight to their website
 - Resources Tab Public Awareness Tool kit is only in English and Spanish. Other languages are listed but cannot be clicked
 - ICC Tab Calendar of Meetings needs to be updated; Fact Sheet has Jerri's information; Agenda - last one is July 29, 2016; Minutes - last set is February 2, 2016.
 - We will begin to work on the information sheet between now and the next meeting.
 - Raeshawn brought up that including a clear description of what the ICC does is needed in the ICC By-Laws.

c. Public Comment

- ❖ Christy Webster introduced herself to the council. She expressed that she is a provider advocate for Ward 7 and 8 while also being a mentoring Master Coach for two teams of providers in the DECIP system. She explained that most of the barriers for these families come from travel problems and access to programs in their area.
 - It was mentioned that is MCO's are contacted and told that travel accommodations are needed, they can provide them.
 - Christy also mentioned that additional outreach is needed in the Ward 7 and 8 communities including homeless shelters and churches.
 Emphasis was placed on bringing services/resources to the families where they are.

- Christopher Chapman spoke about Christy being a great representative from the community because she is not only a direct service provider and master coach, she is also a playgroup facilitator. She is able to see things from the perspective of families receiving services and families that may be interested in Strong Start, but are not currently receiving services.
- ❖ Nicole Lee-Mwandha stated that collaboration between playgroups and homeless shelter would be a great extension. Playgroups currently only run groups within homeless shelters out of the SOME-Weinberg Homeless Shelter.
- * Royace expressed concern that families do not fully understand EI services or systems because we are not meeting families in the community/where they are.
 - Elizabeth mentioned our focus on essential documents in FY17 and the "Top 10 Things Parent's Should Know" document that Strong Start has developed.
- Royace also mentioned the lack of Infant Mental Health programs in DC.
 - Sandra explained that parent coaching is a service available for mental health, but certain eligibility requirements are needed to receive Department of Behavioral Health services.
 - Raeshawn asked if there is a Central Directory for family resources?
 - I. Kim described the Help Me Grow (soft launch) which collects programs/resources for ECSE.
 - II. Amy mentioned the Family Voices program which supports families in issues with DHCF and waver assistance.

ADJOURNMENT

Raeshawn Crosson adjourned the meeting at 2:27 p.m. Reminded the members of the ICC about Meeting Calendar for 2017: location to remain 1371 Harvard St., NW

- ❖ Saturday, April 22nd − 10 a.m.-12 p.m.
- Friday, July 13th 6:30 p.m.-8 p.m.
- ❖ Saturday, Oct. 21st − 10 a.m.-12 p.m.

_Raeshawn Crosson	1/31/2017
Council Chair Signature	Date