OSSE released new minimum education credential and professional development requirements in Dec. 2016. The Early Childhood Education (ECE) Help Desk is here to help answer questions, provide resources, assist with planning, and offer individualized assistance with paperwork.

**ECE Help Desk can assist with...**

- Clarification about the minimum education requirements and professional development.
- Information about continuing education programs in the DC area.
- Assistance with applying to scholarships and higher education program.
- Development of an individualized plan to support meeting the minimum education requirements.
- Applications for a waivers (for center directors and center teachers).
- Connect you to other departments or programs that can better assist you with your individual needs.
- Technical assistance with the Professional Development Information System (PDIS).

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<th>On Demand</th>
<th>By Appointment</th>
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<td>Call or email and receive a response immediately or within 24 hours</td>
<td>Call or email to schedule an individualized in-person or phone appointment based on your personal availability</td>
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**ECE Help Desk Contact Information:**

ECEhelpdesk@dc.gov or (202) 478-5903