



District of Columbia  
Office of the State Superintendent of Education

## EARLY CHILDHOOD EDUCATION (ECE) HELP DESK

Education requirements for the DC early childhood workforce go into effect for most staff types on Dec. 2, 2023. The Early Childhood Education (ECE) Help Desk is here to help answer questions, provide resources, assist with planning, and offer individualized assistance with paperwork.

### ECE Help Desk Can Assist with...

- Clarification about the minimum education requirements and professional development.
- Information about continuing education programs in the DC area.
- Assistance with applying to scholarships and higher education program.
- Development of an individualized plan to support meeting the minimum education requirements.
- Applications for a waivers (for center directors and center teachers).
- Connect you to other departments or programs that can better assist you with your individual needs.
- Technical assistance with the OSSE Learning Management System (OSSE LMS).

Daily	By Appointment
Call or email and receive a response immediately or within 24 hours	Call or email to schedule an individualized in-person or phone appointment based on your personal availability

**ECE Help Desk Contact Information:**  
[ECEhelpdesk@dc.gov](mailto:ECEhelpdesk@dc.gov) or (202) 478-5903