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## DC PARCC Infrastructure Trial

The best thing schools can do to test their technology readiness for PARCC is to perform an infrastructure trial as soon as possible, with the same devices and technology setup they will have on the day of testing. The infrastructure trial will allow schools to check the correct configuration of each of their devices and their network for a secure Test Nav environment, and make sure staff know exactly what tech systems will look and feel like on the day of testing. The infrastructure trial can help your school pinpoint technical hurdles before the day of testing. The infrastructure trial can also be an optional chance for students to take a practice test in a secure testing environment. After you conduct an infrastructure trial, please fill out this survey, so OSSE can know how it went and help support all DC schools in preparing for PARCC: <http://bit.ly/1DY9PRx>.

Attached, and posted on <http://parcc.pearson.com/technology-setup/> are the infrastructure trial quick guide, the full guide to doing infrastructure trials, and a map document to all the technology resources available online to support PARCC implementation. Useful documents to consult include:

- **Technology Bulletin - Hot Topics**
  - <http://parcc.pearson.com/bulletins/>
  - The purpose of this document is to highlight the trending topics and their resolutions.
- **TestNav Known Behaviors**
  - On the Technology Setup page under the Technology User Guides drop-down <http://parcc.pearson.com/technology-setup/>
  - The purpose of this document is to outline the known and expected behaviors of the different devices, browsers, item types, accessibility features, and tools.
- **Browser Specific Setup Guides - With additional "Verification" Steps added**
  - On the Technology Setup page under the Technology User Guides drop-down <http://parcc.pearson.com/technology-setup/>
  - These documents provide some detailed instructions for ensuring each browser is setup correctly to allow java, disable pop-ups, etc. as well as the steps to validate that the setup instructions have been followed correctly.

All setup for the infrastructure trials happens on the Pearson Access Next Training Site at <https://trng.pearsonaccessnext.com/>. LEA Assessment contacts have access to this site and may generate additional access for their staff members.

If you encounter technical difficulties during the infrastructure trial, call Pearson Technical Support to help you resolve these issues at 1-888-493-9888. If you do not receive a timely solution to an urgent problem and would like your response to be elevated, be sure to record the ticket number of your problem (this should also be emailed to you by Pearson), and log an escalation request here: <http://bit.ly/1Cex9KK>

After the infrastructure trial, give us your feedback here, so we can identify common problems and disseminate solutions: <http://bit.ly/1DY9PRx>