## **REPLACING YOUR SOCIAL SECURITY CARD ONLINE**

We strive to provide you world-class service. With that in mind, Social Security rolled out a new service that allows some of our customers to request a replacement Social Security card online. The new online version of the *Application for a Replacement Social Security Card* allows people in some states to request a replacement card online through our secure *my Social Security* portal without traveling to a field office. You can create or log into your personal *my Social Security* account at <u>www.socialsecurity.gov/myaccount</u>.

This important service is available in the District of Columbia. It's an easy, convenient, and secure way to request a replacement card online.

When you open a *my Social Security* account, we protect your information by using strict identity verification and security features. The application process has built-in features to detect fraud and confirm your identity. In certain cases, security experts at Social Security will contact you to ensure it is a legitimate application. We only issue a replacement card if there's no suspicion of fraud and only mail it to a verified address.

To take advantage of this new service option, you must:

- Have or create a *my Social Security* account;
- Have a valid driver's license in the District of Columbia
- Be age 18 or older and a United States citizen with a domestic U.S. mailing address (this includes APO, FPO, and DPO addresses); and
- Not be requesting a name change or any other changes to your card.

We plan to add more states, so we encourage you to check with us later in the year!

Before you request a replacement card online, you may want to consider whether you need to get a replacement card at all. Most times, knowing your number is what's important. You'll rarely need the card itself, perhaps only when you get a new job and have to show it to your employer. If you decide that you do need a replacement card, log into your personal *my Social Security* account and select "Request a Replacement Card." Next, answer the screening questions to confirm eligibility, complete personal data, and you're done!

See how easy that was? For more information, please visit <u>www.socialsecurity.gov</u>.

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