Dear Parent or Guardian,

You are receiving this letter because your student (or you, if you are a student 18 years of age or older\*) participated in the District’s Asymptomatic School-Based COVID-19 Testing Program while at school today. This letter is to provide you with information and guidance on next steps.

You may access results through the Shield T3 portal, available here: [shieldt3k12portal.pointnclick.com/login\_login.aspx](https://shieldt3k12portal.pointnclick.com/login_login.aspx). Results are typically reported within 6 – 12 hours from the sample’s receipt at the laboratory.

Further instructions on how to register to see your student’s results, including the agency code that you must enter to register, are [available here](https://osse.dc.gov/page/school-based-covid-19-testing). If you are having trouble logging on, try using both parent/guardian email addresses (if applicable) before reaching out for technical assistance. If you have questions about log-in, or need support with registration or viewing results in the portal, contact the Shield T3 team at 833-762-0762 (Monday – Friday, 9 a.m. – 5 p.m.)

If your student’s test results are positive, a representative from the school or DC Health will follow up with you to provide additional information and support.

**What do to if your student tests positive?**

If your student tests positive for COVID-19, it means that they have the COVID-19 virus and could spread it. Please contact your student’s healthcare provider immediately. Your student must not attend school and should stay at home and follow the health and school guidelines from DC Health and from your school.

**Questions for the school can be directed to the principal.**  Questions about your students’ health needs after testing positive can be directed to your student’s healthcare provider *[or the school nurse – for schools in the DC Health School Health Services Program]*.

For guidance related to specific COVID-19 symptoms, call your student’s healthcare provider. General information about COVID-19 can be found at [coronavirus.dc.gov](https://coronavirus.dc.gov/).