June 28, 2016



RE: State Complaint No. 015-021

LETTER OF DECISION

PROCEDURAL BACKGROUND On _______, the State Complaint Office of the Office of the State Superintendent of Education (OSSE), Division of Elementary, Secondary, and Specialized Education received a State Complaint from ______ (complainant) against ______ Public Charter School (PCS) alleging violations in the special education program of (Student ID # _______ hereinafter "student" or "child." The complainant alleged that ______ PCS violated certain provisions of the Individuals with Disabilities Education Act (IDEA), 20 U.S.C. §1400 et seq. and regulations promulgated at 34 CFR Part 300, specifically, failure to make special education and related services available in accordance with the IEP. The State Complaint Office (SCO) for OSSE has completed its investigation of the State Complaint. During the course of the investigation OSSE determined that ______ PCS

COMPLAINT ISSUE

The allegation raised in the complaint, further clarified by a review of documents and interviews revealed in the course of the investigation, raised the following issue under the iurisdiction of the SCO:

failed to provide all required services. This Letter of Decision is the report of the final

1. Requirement to provide services at 34 CFR §300.323(c)(2)

a. Failure to make special education and related services available in accordance with the IEP.

INVESTIGATIVE PROCEDURE

results of OSSE's investigation.

The investigation included interviews with the following individuals:

- 1. Parent
- 2. Special education advocate
- 3. PCS

The investigation also included review of the following documents which were either submitted by the complainant, submitted by PCS, or accessible via the Special Education Data System (SEDS):



GENERAL FINDINGS OF FACT

- 1. The student is a child with a disability as defined by 34 CFR §300.8.
- 2. The student's disability category is speech or language impairment.
- 3. The student's local educational agency (LEA) is PCS.

ISSUE: IEP SERVICES Findings of Fact

1.	The IEP prescribed 1 hour per week of specialized instruction					
	outside the general education setting, 4 hours per week of specialized instruction					
	inside the general education setting, and 4 hours per month of speech-language					
	pathology services.					
_						

- 2. On the IEP team met to review the student's IEP.
- 3. No speech-language pathology services were provided between and due to a gap in service providers.
- 4. The student still did not receive all speech-language pathology services required by IEP in January, March, and April
- 5. The IEP prescribes 1 hour per week of specialized instruction outside the general education setting, 4 hours per week of specialized instruction inside the general education setting, and 4 hours per month of speech-language pathology services.
- 6. On PCS sent the parent a letter stating that the student had not been provided 5.67 hours of speech-language pathology services and those extra services would be scheduled until all services were made up.
- 7. On PCS staff members discussed the student's missed services.
- 8. On PCS issued written notice that speech-language

pathology services would be made up through additional time during the school year and during the summer school session. the parent met with PCS staff to discuss including concerns related to the student's missed services. **Discussion/Conclusion** Based on the analysis below, PCS is not in compliance with 34 CFR §300.323(c)(2), due to failure to provide all speech-language pathology services required by the IEP. Pursuant to 34 CFR §300.323(c)(2), as soon as possible following development of the IEP, special education and related services must be made available to the child in accordance with the IEP. The complainant alleges that PCS has not maintained special education teachers and related services staffing to provide specialized instruction and related services with gaps in services throughout the school year. **Related Services** The student's IEPs that were in effect during the school year prescribed four hours per month of speech-language pathology services. Services that are missed due to the provider's absence must be made up. 1 Services that are attempted but missed due to the student's absence or school closure are not required to be made up, but the IEP team should consider the impact of missed services on the child's progress and receipt of FAPE.² OSSE reviewed service trackers to determine how many minutes of services were provided to the student each month from the beginning of the school year until the filing of this complaint on

Month	Services	Services	Services Missed	Services Owed
	Received	Missed due to	due to Provider	
		School Closure	Unavailability	
September	4 hours	Not recorded	Not recorded	0 hours
October	3 hours	1 hour	Not recorded	0 hours
November	Not recorded	Not recorded	Not recorded	4 hours
December ³	Not recorded	Not recorded	Not recorded	4 hours
January	1 hours	Not recorded	Not recorded	3 hours
February	4 hours	Not recorded	Not recorded	0 hours
March ⁴	2 hours	Not recorded	Not recorded	2 hours
April	Not recorded	Not recorded	Not recorded	4 hours

¹ OSSE Related Services Policy at p. 10 (January 5, 2010).

³ The school was closed from December 21, to January 1, due to winter break. No students received services during that time; however, the student's services are prescribed on a monthly basis and

PCS handles the provision of services there is insufficient service documentation to determine how delineated as delivered monthly during extended school breaks.

⁴ The school was closed from March 25, to April 1, due to spring break. No students received services during that time; however, the student's services are prescribed on a monthly basis and there is insufficient service documentation to determine how PCS handles the provision of services delineated as delivered monthly during extended school breaks.

No speech-language pathology services were provided between PCS reported that the reason for missed services was because there was a gap in service providers during this time period. All services missed during this time must be made up. Although services began again on the student did not receive all services required by IEP in January, March, and April The reasons that services were missed in these months were not documented and therefore must be made up as OSSE is unable to determine whether services were missed due to school closure or student unavailability. Therefore, PCS must make up 17 hours of missed speech-language pathology services. The parent and PCS staff discussed the missed services on multiple occasions and determined that the missed services would be made up through scheduling extra services. However, no documentation of completed make-up services was provided to OSSE.
Therefore, PCS is out of compliance with 34 CFR §300.323(c)(2).
Due to the fact that there was no service provider available to provide services to the student from to , OSSE investigated whether other students in the same grade as the student received services during that timeframe. OSSE used SEDS to generate a report of speech-language pathology services that were provided from and compared this to a list of students in the same grade whose IEPs required those services. OSSE found that no students in the same grade as the student received speech-language pathology services during that timeframe and therefore PCS must make up the missed delivery of services for all students.
Specialized Instruction The IEPs that were in effect for the student during the school year prescribed 1 hour per week of specialized instruction outside the general education setting and 4 hours per week of specialized instruction inside the general education setting. The specialized instruction outside the general education is provided in the form of pull-out services in a resource room by a special education teacher. The special education teacher also provides the specialized instruction inside the general education classroom. PCS reported that although there was a change in special education teachers during the school year, there was no gap in services for the student. OSSE finds that pCS provided the specialized instruction required by the student's IEP.
 PCS is not in compliance with 34 CFR §300.323(c)(2), due to failure to provide all speech-language pathology services required by the student's IEP. PCS is not in compliance with 34 CFR §323(c)(2), due to failure to provide speech-language pathology services to other students at the school as required in their respective IEPs.
CORRECTIVE ACTION 1. In order to correct the noncompliance with 34 CFR §300.323(c)(2), PCS

must:

- a. Convene a meeting with the parent to develop a written plan to make up the 17 hours of speech-language pathology services that were missed during the school year. Documentation of the completion of this requirement is due to OSSE within 60 days of the date of this letter.
- b. Develop a make-up plan for all students who missed speech languagepathology services during the gap in service providers. PCS must:
 - i. Provide a list to OSSE of all students who are or were enrolled at

 PCS and missed speech language- pathology services during the eleven (11) week period from to when there was no service provider.
 - ii. Develop a written plan to make-up services for each student. Plans must account for students returning to PCS for the school year, students not returning to PCS for the school year, and students that were unenrolled from PCS after the missed services period and prior to the end of the school year. Documentation of the written plans is due to OSSE within 20 days of the date of this letter. For students that no longer attend PCS, services must be provided or authorized to all eligible students prior to the start of the school year. For students returning to PCS, all makeup services must be provided to all eligible students within 60 calendar days from the start of the school year.

All corrective actions must be completed by the date specified above, but in no case later than one year from the date of this letter. Technical assistance is available through the State Complaints Office for school staff assistance with completion of correction actions. If you have any questions regarding this decision, please contact Victoria Glick, Manager, State Complaints, at victoria.glick@dc.gov or 202-724-7860.

Sincerely,

Amy Maisterra, Ed.D., MSW Assistant Superintendent for Elementary, Secondary, and Specialized Education

cc: , complainant , parent