

Technical Assistance During PARCC and DC Science Testing

March 15, 2022 | OSSE Assessment Team

- We look forward to speaking with you today!
- Please mute your microphone and turn off video if you are not speaking to preserve bandwidth.
- We will record this meeting.
- <u>Please sign in here.</u>

Welcome!

Agenda

- Introduction to State Assessments in DC
- Test Session Information for PARCC and DC Science
 - Managing test sessions
 - Printing test tickets
 - Troubleshooting TestNav8
- OSSE Test Administration Support
- Reporting Incidents, Concerns, and Deviations
- Resources
- Q&A





Introduction to Statewide Assessments in DC













Statewide Assessments

NAEP – National Assessment of ELA and Math, grades 4 and 8 (select schools)

ACCESS – English Language Proficiency, grades K-12

PARCC – ELA and Mathematics, grades 3-high school

MSAA – Alternate ELA and Mathematics, grades 3-8 and 11

DC Science – Science, grades 5, 8, and high school biology

DLM – Alternate Science, grades 5, 8, and high school biology



2021-22 School Year Statewide Testing Windows

Assessment	2021-22 Statewide Test Window						
NAEP (Selected schools only)	Jan. 24 – March 4, 2022						
ACCESS for ELLs	Feb. 14 – March 25, 2022						
MSAA & DLM	March 14 – April 29, 2022						
PARCC & DC Science	April 4 – May 27, 2022* (April 4 – May 20, 2022; paper accommodation window)						



Statewide Assessment Resources

- All test security forms and guidelines are posted at: <u>osse.dc.gov/service/test-security-and-incident-forms</u>
- The 2021-22 school year DC Statewide Assessment Participation and Performance policy are posted at: <u>osse.dc.gov/publication/statewideassessments-participation-and-performance-policy</u>
- Resources for Test Coordinators, including the assessment windows, overview of assessment roles and responsibilities, training schedule, contact information for administration support, and more are posted at: <u>osse.dc.gov/page/test-coordinator-resources</u>





Test Session Information



PARCC & DC Science

PARCC and DC Science are managed through the **PearsonAccessNext** (PAN) online system.

Students take the PARCC and DC Science assessments online in **TestNav8**.

iOS 15.2 and higher is supported (Note: current release is 15.3.1)

Supported devices and operating system requirements found on this <u>site</u>

PearsonAccess ^{next}		4	Washington DC > 202	21 - 2022 > 2022 Spring PARCC & DC Science -	Distr				
🗠 Dashboard 🗸 🗸 🗸	\pm Helpful Info	ormation							
🗢 Setup 🗸 🗸	20	021-2022 Statewide Te	esting Windows]					
🗹 Testing 🗸 🗸		Online Testing	Paper Testing (accommodations only)						
	PARCC	April 4 - May 27, 2022*	April 4 - May 20, 2022*						
E Reports V	DC Science	April 4 - May 27, 2022*	April 4 - May 20, 2022*						
 Support Support 	*includes a wee	ek for spring break		1					
📞 Contact Us	Key Dates January 5 – Feb	oruary 16, 2022 - Local Educati	ion Agencies load student registr	ation data and complete Personal Needs Profile (PNP)				
Customer Support 1-866-688-9555	January 5 – February 22, 2022 - Non-Public Schools load student registration data and complete Personal Needs Profile (PNP) March 16, 2022 - Accommodated materials begin to arrive at schools March 13, 2022 - Marcha capting (cational) available								
Monday – Friday	District of Col	umbia PARCC and DC Science	e Pearson Portal: https://dc.n	vpearsonsupport com/					
6:00 am – 7:30 pm (EST)	 Test manua 	Is and test administration docu	ments	Typed SonSupport.com/					
Contact Customer Support	 Technology Sample test 	setup instructions and system ts and tutorials	requirements						
Chat	Depresentesso	cnext Training Site, https://tr	na de peoreonaccesenevt com						
Chat Now	PearsonAccess Training Site: https://trng-dc.pearsonaccessnext.com District of Columbia Office of the State Superintendent of Education: https://osse.dc.gov/assessments Test coordinator resources and training schedules:https://osse.dc.gov/page/test-coordinator-resources Accommodations and accessibility information: https://osse.dc.gov/node/1451								
	• Test securit	y policies and documents.https	.,, osse.ac.gov, sel Vice/ test-sect	inty-and-incluent-forms					



Test sessions are groupings of students who will take the same test at the same time and place. Students who receive the same accommodations can test in the same location.

Students are assigned to test sessions. Test sessions are assigned to test administrators who will oversee that group of students during testing.



Test sessions can be created through the SR/PNP template upload

AR	AS	AT	AU	AV	A۷
iller17	Session Name	Class Name	Test Administra	Staff Mem	Test (
		J			

Test sessions can also be created manually through the PAN interface

Training PearsonAccess	next	Sessions Go to Students in Sessions »						
🗠 Dashboard	~	Tasks 1 Selected						
🏟 Setup	~	Select Tasks						
☑ Testing	^	Create / Edit Sessions						
Student Tests		Add/Remove Students in Sessions						
Rejected Student Tests		Mark Student Tests Complete / Stop Sessions Q Search						
Sessions		Generate Test Tickets						
Students in Sessions		Show Students in Sessions & Control Sessions						

Sessions that are no longer needed or created in error should be deleted manually. SR/PNP imports will not override student sessions or test administrators. The SR/PNP Field Definitions Guide provides more guidance on moving students to different sessions.



Sample Naming Convention:

SR/PNP Field	Naming Convention	Sample Code
Test Administrator	Lastname.Firstname	Doe.Jane
Session Name	SUBJECT.grade.TAinitials. regular(R)/makeup(M)	ELA.03.JD.R

If one school has two Test Administrators with the same initials, the naming convention for the session name will also include a numeral after their initials to differentiate between Test Administrators at that school (e.g., SCI.05.JD1.R, ELA.03.JD2.R, MATH.ALG1.JD3.M, etc.).

Test administrators (column AU) and **session names** (column AS) are required fields that must be complete for OSSE to approve your test security plan.

Sample Naming Convention:

SR/PNP Field	Naming Convention	Sample Code
Test Administrator	Lastname.Firstname	Doe.Jane
Session Name	SUBJECT.grade.TAinitials. regular(R)/makeup(M)	MATH.ALG1.JD.R

For high school math courses use "MATH" followed by "ALG1" for Algebra I, "ALG2" for Algebra II, and "GEO" for Geometry in place of the grade level. For high school science, use "SCI.BIO…" as the beginning of the naming convention for Biology test sessions. All ELA assessments, including high school assessments, will be coded "ELA" followed by the grade of the assessment.



Students who are absent for a test must complete the test at a later date within the school test window. Makeup session location and dates should be outlined in your School Test Security Plan.

Makeup sessions must be grouped by grade and test subject in the PAN system. Students in different grades taking different tests can be in the same makeup testing room if their tests require the same directions, accommodations, and are the same amount of testing time.

<u>Makeup session directions</u> and <u>guidance on student groupings</u> can be found on the Pearson Support Page under <u>Administration</u> <u>Resources.</u>



- Manage student tests
 - Start student testing sessions
 - Unlock testing units
 - Restart student tests
 - Stop student tests
 - Lock testing units
- Transfer a student test
- Transcribe student tests

Directions for each of these tasks can be found at: <u>support.assessment.pearson.com/display/PAsup/PearsonAccess+N</u> <u>ext+Online+Support</u>



Preparing Sessions

Training PearsonAccess^{next}

🗠 Dashboard	~
Setup	~
☑ Testing	^
Student Tests	
Rejected Student Tests	
Sessions	
Students in Sessions	
Reports	~
 Support 	~

Helpful Information

2021-2022 Statewide Testing Windows									
	Online Testing	Paper Testing							
	Online resting	(accommodations only)							
ARCC	April 4 – May 27, 2022*	April 4 – May 20, 2022*							
C Science	April 4 – May 27, 2022*	April 4 – May 20, 2022*							

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Washington DC > 2021 - 202

*includes a week for spring break

Key Dates

January 5 – February 16, 2022 - Local Education Agencies load student registration c January 5 – February 22, 2022 - Non-Public Schools load student registration data ar March 16, 2022 - Accommodated materials begin to arrive at schools March 21, 2022 - Proctor caching (optional) available

District of Columbia PARCC and DC Science Pearson Portal: https://dc.mypear

- Test manuals and test administration documents
- Technology setup instructions and system requirements

This step assigns forms to each student, based on their SR/PNP information.

Accommodations and accessibility features must be accurate and up to date prior to preparing sessions.



Students in Sessions Got	to Sessions »										
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MATH.06.CL.R	×										
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Filters Organization	Clear Hide	2 Results							Displa	ying 25 [Manage Columns -
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State Student Identifier			CHILD	SAMPLE		3487576128	ELA.06.CL.R (Grade 06 ELA/Literacy)	Ready	Ready	Ready	Main
Starts with			PUPIL	SAMPLE		2888887256	CELA.06.CL.R (Grade 06 ELA/Literacy)	Ready	Ready	Ready	Main
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Printing Test Tickets

	Students in Sessions 0 Selected Clear
▼ Start ▼	Manage
MATH.06.CL.R	□ Ignore Schedule
In Progress	Seal Codes Scheduled Sessions
MATH.06.CL.R (2 Student Tests)	Session Student Roster Key
Gr6Math - Unit 1	STUDENT TESTING TICKETS
	2 Print all for this session session
Gr6Math - Unit 2	Complete
	2
Gr6Math - Unit 3	
	2
Search -	



Student testing tickets are **secure testing materials** and must be in a locked drawer or cabinet or in the possession of authorized personnel before and after testing.

STUDENT TESTING TICKET

 Student
 CHILD, SAMPLE (EFGHIJKLMN)

 Session
 MATH.06.CL.R

 Date of Birth
 2017-01-01

 Test
 Grade 06 Mathematics

You are authorized to take the electronic version of this test. You will be asked to provide the following information in order to access the test on the device. Please wait for the instructions from the test monitor before proceeding.

Select PARCC Training in the application or go to https://parcctrng.testnav.com

Username 3487576128 **Password** e5bc49

(OPTIONAL) Local Testing Device ID:

STUDENT TESTING TICKET

Student PUPIL, SAMPLE (DEFGHIJKLM) Session MATH.06.CL.R Date of Birth 2017-01-01 Test Grade 06 Mathematics

You are authorized to take the electronic version of this test. You will be asked to provide the following information in order to access the test on the device. Please wait for the instructions from the test monitor before proceeding.

Select PARCC Training in the application or go to https://parcctrng.testnav.com

Username 2888887256 Password e5bc49

(OPTIONAL) Local Testing Device ID:



Students in Sessions Got	to Sessions »										
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Students in Sessions

Session List Add a Session	MATH.04.CL.R	Ignore Schedule 🔒 Resources - O Details 🖋 Edit
Combined View	In Progress	Stop Session C Refresh
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3 Sessions Clear	Gr4Math - Unit 2	Upload Active Exited Completed, Marked Complete
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	Gr4Math - Unit 4	<i>ت</i>
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	Search 💌	
Filters Clear Hide Organization	2 Results	Displaying 25 V Manage Columns -
Select one or more	State Student Identifier Last Name First Name Middle Name Username Session Gr4Math - Unit 1 Gr4Math -	Unit 2 Gr4Math - Unit 3 Gr4Math - Unit 4 Form Group Type F4
State Student identifier Starts with Local Student identifier	1234567890 • TTS SAMPLE STUDENT 0475445239 • A Ready AReady A Ready A Ready A Ready A Ready A Ready A Ready	- A Ready - A Ready - Main Gr M Pr Te
Starts with	1234567891	





Unlock the testing unit prior to students logging in.

Only one unit can be unlocked at a time.

Lock the session once all students have submitted their tests.



Test Session Status

Status	Description
Ready	The student has not yet started the test.
Active	The student has logged in and started the test.
Exited	The student has exited TestNav but has not submitted test responses. (Student cannot resume testing unless authorized by Test Administrator.)
Resumed	The student has been authorized to resume testing. Resume a test when a student exits a test (either intentionally or unintentionally), before finishing the test and you want the student to continue the same section. Only students in Active or Exited status can be resumed. Students in Ready , Completed , or Marked Complete statuses cannot be resumed.
Resumed-Upload	The student has been authorized to resume testing, and any responses saved locally can be uploaded when the student is ready to continue testing. The student will be prompted to get assistance from the Test Administrator to upload saved responses.
Completed	The test has been submitted by the student through TestNav and has been processed.
Marked Complete	The Test Administrator or School Test Coordinator must mark a test complete when a student has exited TestNav and will not return.

Student Test Troubleshooting Steps

- Resume the student in PearsonAccess^{next.}
- Have the student log in again on the same testing device
- If the same error occurs repeatedly, or if the same error is affecting multiple students, contact your Technology Coordinator
- Do not move the student to another testing device unless the student safely exits the test using the log out feature. This is to help prevent student responses from becoming more difficult to

retrieve.	9 Results						Dis	playing 25 💟	Manage Colur	nns •
	State Student Identifier	Last Name	First Name	Middle Name	Username	Session	Gr7ELA -Unit 1	Gr7ELA -Unit 2	Gr7ELA -Unit 3	Form
	0625946234 🚯	STUDENT	NEW		4954931540	 SAMPLE SESSION (Grade 7 ELA/Literacy) 	Exited •	Ready -	Ready •	Grade 7 ELA/Lite Practice Test 3
	0632536481 ()	STUDENT	NEW		2537762617	 SAMPLE SESSION (Grade 7 ELA/Literacy) 	Ready •	■ Ready	Ready •	Grade 7 ELA/Lite Practice Test 4
	9355773862 🕚	STUDENT	NEW		0412887855	SAMPLE SESSION	Ready -	Ready •	Ready -	Grade 7 ELA/Lite



Not all problems have error messages, and not all problems are technical issues. The <u>TestNav Expected Behaviors</u> document is designed to help users who encounter behaviors in TestNav that are different than anticipated or do not appear to be working properly, but are non-critical limitations or are expected behaviors:

- The Notepad cannot be resized
- The Exhibit cannot be resized
- Students cannot copy/paste passage text in ELA assessments, only text that they write themselves
- A question still appears as "Not Answered" in the Review menu unless all parts of the question are answered
- The Magnifier tool will not magnify the display on the TI-84 Graphing Calculator
- Error code descriptions can be found on the <u>TestNav8 Error Code site</u>



Operational reports allow you to pull specific data sets from your LEA or school account.

Reports include:

- PNP Report Accessibility Features and Accommodations for Student Tests
- Students with Online Test but not assigned to Session
- Students Tests that have been Assigned but have not yet Completed



OSSE Test Administration Support



- Participation questions
- School test security plan updates
- Request a medical exemption
- Request an emergency accommodation
- Reopen a student test
- Reissue a test that began with the wrong accommodations
- Report large-scale testing issues
- Report an incident



OSSE Support Tool

octo.quickbase.com/

OSSE Assessment Hotline (202) 304-3269

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	aauea	Reports & Charts					
		napora o charta					
~	OSSE Su	pport Reques	t				
	Issue ID#						
	Issue Type	•					
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				~	J		
	Status Sub	-Category: *			If Other, Please Specify	:	
	First cho	ose Issue Type					
~	Student	Information					
	First Name	•		Last Name		DOB (MM/DD/YYYY)	
						mm-dd-yyyy 🎬	
	USI			Gender			
					~		
	USI ur	available?		Age 22 at Fa	ll Start (Aug. 1)	Age 22 at Spring St	art (jan. 1)
	Attending	School		-			
¥	LEA Info	rmation					
	Reque	stor's LEA/School:	Search and	select		-	
	(Selec	t YOUR LEA. If you					
	school,	select your school					
	-	om the drop-down menu)*					
¥	Issue De	escription					
	Issue Desc	ription					
							::
							<u></u>



OSSE staff visit schools and monitor PARCC and DC Science testing to ensure compliance with testing policies and regulations. OSSE monitors are not able to provide guidance or feedback while they are at schools. Any questions about monitoring visits should be directed to OSSE's Office of Assessment.

Monitoring forms can be found on the OSSE Test Secuirty Site

		N				
2018 Statewide Assessment Auditor Gene	eral Observa	ation Ch	ecklist			
State Monitor's Name	Date of 1	School Vis				
School:		School	Code:		_	
LEA:		LEA CO	de:			7.
introduce yourself to the school Test Coordinator and request the following in School Test Coordinator:	information:				_//	
Special Education Coordinator:						
Technology Coordinator:				/		
Secured Material Location:	Grade	as Tested:		_//		
Note any deviations in the above information from the information in the Scho	hool Test Security	Plan provi	ded by OSS	s//		
Aset with Key Staff Members						
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Reporting Incidents, Concerns and Deviations

Reporting Test Irregularities/Incidents

- School Test Security Plan (Minor Deviations)
 - Minor deviations from the testing plan (change in authorized personnel, minor timing changes, changes in the information presented in the approved test plan, etc.)
 - Changes to testing schedule should be reported by re-uploading a new test schedule into the school's test security plan

Test Security File

- All reported Test Security/Integrity Incidents
- Additional test administration concerns not resulting in a breach of the security of test materials, test content or testing devices.
- Incident Report (OSSE Support Tool, Hotline, or OSSE Website)
 - All breaches to test security and integrity during test administration
 - Accommodation misadministration



The following **should be documented** with an incident report:

- Student becomes ill or injured and cannot complete a testing session they have already started
- Student or staff member is in possession of a cell phone/unauthorized device or uses said device in an active testing environment
- Students and/or staff take actions that could constitute as cheating/coaching
- Students and/or staff are in possession of materials that could constitute as cheating
- Secure testing materials are lost or left unsupervised
- Student does not receive the appropriate accommodations
- All students must leave the testing environment due to an emergency or drill
- A technical issue causes students to not complete an active testing session before the close of a school day

The following **do not need to be documented** with an incident report:

- Technical issues that cause minor delays in test timing for a student or group of students (Building file)
- Assigning a student a different device during testing (Building file)
- Student behavior that does not disrupt a test session or interfere with that student's, or other students', ability to complete the test session (Building file)
- Substituting test administrators and/or proctors (Test plan update)

How to submit an Incident

- OSSE Support Tool Quickbase Application (OST)
 - LEA Test Coordinators

OSSE Incident Reporting Form

- Authorized personnel
- -Anyone else



Minor Deviations from the Plan

-Listed (log-style) in the "Minor Deviations" section of the School Test Plan

- Plan to Improve Test Plan Document*
 - Required document that explains your school's plan for correcting issues described in initial Incident Report.

Fact- Finding Inquiry Document*

 Required document that provides OSSE with additional information about the incident reported to determine if any additional steps are required.

* Forms requested by OSSE for incidents that require additional review. Must be completed and reuploaded within 24 hours of request.



Resources



<u>Pearson Access Next</u>: Testing platform <u>https://dc.mypearsonsupport.com/</u>: PARCC and DC Science Assessment resources <u>PARCC & DC Science Assessment Manuals</u>: Test coordinator, test administrator, and accessibility and accommodations manuals <u>Pearson Training Modules</u>: Watch "how to" presentations <u>OSSE PARCC webpage</u>: Assessment design resources and released items DC Science website: <u>osse.dc.gov/science</u>

PARCC/Pearson Customer Support: (888) 688-9555 OSSE Support Hotline: (202) 304-3269

OSSE Support Tool (OST)

Microsoft Bookings with a member of OSSE Staff



Manuals and Modules •

The District of Columbia Assessment of the Next Generation Science Standards

Test Preparation -



PearsonAccess^{next}

Home

Partnership for Assessment of Readiness for College and Careers

Fechnology Setup

The **Partnership for Assessment of Readiness for College and Careers (PARCC)** is a group of states working together to develop a set of assessments that measure whether students are on track to be successful in college and careers.

DC Science is the District of Columbia's statewide assessment of the Next Generation Science Standards (NGSS). The DC Science assessment presents students with tasks that are built around scientific phenomena as well as engineering design challenges.

What can you find on this site? This site hosts all of the tools necessary for Test Coordinators, Technology Coordinators, and Test Administrators to prepare for and administer PARCC English Language Arts/Literacy and Mathematics and DC Science Assessments.

Where can you find information about the test design, released items, and resources for parents? Click here.





Support



Training Modules

Pearson <u>training modules</u> for test administrators and technology coordinators available on the Pearson Support site.

Previous OSSE trainings can be found on the <u>OSSE test</u> <u>coordinator resource page.</u>



Upcoming Trainings for Spring 2022 PARCC & DC Science Administration:

*For details on timing and links to register for the trainings below, please reference this training schedule.

- Dec. 14, 2021/Jan. 13, 2022: New PARCC & DC Science LEA Test Coordinator Training and PearsonAccessNext (PAN) 101 | PDF | Webinar
- Jan. 20, 2022: PARCC & DC Science Accommodations Webinar | PDF | Webinar @
- Feb. 3, 2022: PARCC & DC Science Student Registration & Personal Needs Profile (SR/PNP) Workshop
- Feb. 18, 2022: PARCC & DC Science Technology Coordinator Training | <u>PDF | Webinar</u>
 [®]
- Mar. 10, 2022: PARCC & DC Science Test Session Workshop
- Mar. 15, 2022: Technical Assistance during PARCC & DC Science Testing
- May 12, 2022: PARCC & DC Science Assessment Closeout Procedures

An overview of OSSE trainings and links to sign up for future trainings can be found <u>here.</u>





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TestNav.

Set Up and Use TestNav Troubleshooting Recently Updated

Download TestNav



Set up and Use TestNav

Requirements and Guidelines

Download TestNav

Install and Sign In

Features and Demos

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Troubleshooting

Expected Behaviors

Error Codes

Find Saved Response File (SRF) and Log Files

App Check Error Messages

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Technical Bulletins

TestNav - Chrome App phase out and the 2021-22 school year

TestNav 1.10 Apps Available 6/14/21

TestNav 2021-2022 School Year System Requirement Changes

TestNav App for Chrome OS version 1.9.109

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┛ Manuals

Manuals are used by Test Coordinators and Test Administrators to plan, administer, and complete the PARCC ELA/L and Math and DC Science test; they contain administration procedures, policies, and scripts.

Manuals

Test Coordinator and Test Administrator manuals contain administration procedures, policies, and scripts.

Test Administrator Manuals

The Test Administrator Manuals provide instructions necessary for the paperbased and computer-based administration of the PARCC ELA/L and Math and DC Science assessment, as well as the tasks for the Test Administrator to follow before, during, and after test administration. These manuals also contain the protocols that Test Administrators and Proctors must follow related to test security and test administration. All administration instructions are contained within each script.

Download Test Administrator Manuals -

Test Coordinator Manual

The Test Coordinator Manual provides instructions for Local Education Agency and School Test Coordinators to coordinate the administrations of the paperbased and computer-based versions of the PARCC ELA/L and Math and DC Science assessments, as well as the tasks for the School Test Coordinator to follow before, during, and after administration. This manual also contains the protocols related to test security and test administration that all school staff must follow.

Download Test Coordinator Manual -

Accessibility Features and Accommodations Manual (AF&A)

The sixth edition of the PARCC Accessibility Features and Accommodations Manual is a comprehensive policy document that provides guidance to districts and decisionmaking teams to ensure that the PARCC assessments provide valid results for all participating students. Use this manual to understand how to assign and deliver these accommodations and accessibility features to students.

dc.mypearsonsupport.com/manuals/



