

WHAT LEAs NEED TO KNOW

Key Dates & Deadlines:

March 26 – Portal opens for ESY 2025-26 | April 8 – Portal opens for SY 2026-27

The Office of the State Superintendent of Education (OSSE) Parent Portal is a user-friendly online platform for families of students with active individualized education programs (IEPs) that include transportation services to submit their transportation preferences for the ESY 2025–26 and 2026-27 school year.

The major change is that this new parent portal is the only way that OSSE will receive transportation requests – and parents will initiate this process. Once parents log into the portal and indicate their transportation preference, then LEAs will verify the request.

Why This Change

In past years, transportation service for students with special needs has been impacted by incomplete or outdated information on transportation request forms. The OSSE Parent Portal puts families in the driver’s seat and allows them to confirm or update their transportation details, such as addresses and service preferences.

LEAs Remain Critical Partners in Student Transportation

Ensure Family Contact Info Is Accurate

The portal will rely on primary guardian contact information from LEA Student Information Systems (SIS). Please update and maintain SIS records to ensure families can access the portal without delay.

Take Action After Families Submit Preferences

LEAs will need to review and take action for any parent who selects OSSE-DOT transportation to ensure alignment with the student’s IEP.

Promote OSSE’s Parent Support Resources

OSSE will provide in-person technical support to families for ESY Transportation from April 14-23:

- Tuesdays and Thursdays | 4–7 p.m.

And in-person technical support to families for SY2627 transportation in June and July:

- June 9-18 | Tuesdays and Thursdays | 4–7 p.m.
- July 14-23 | Tuesdays and Thursdays | 4–7 p.m.

All sessions will be held at OSSE headquarters, 1050 First St. NE, Washington, DC 20002. Training videos will also be available within the portal.

More LEA Training & Support Coming Soon

OSSE’s CIO and transportation teams are finalizing training and engagement details for LEAs. We’ll follow up with more information on:

- LEA-specific training opportunities
- Ongoing support throughout the summer
- Expectations for data updates and IEP coordination

Questions

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