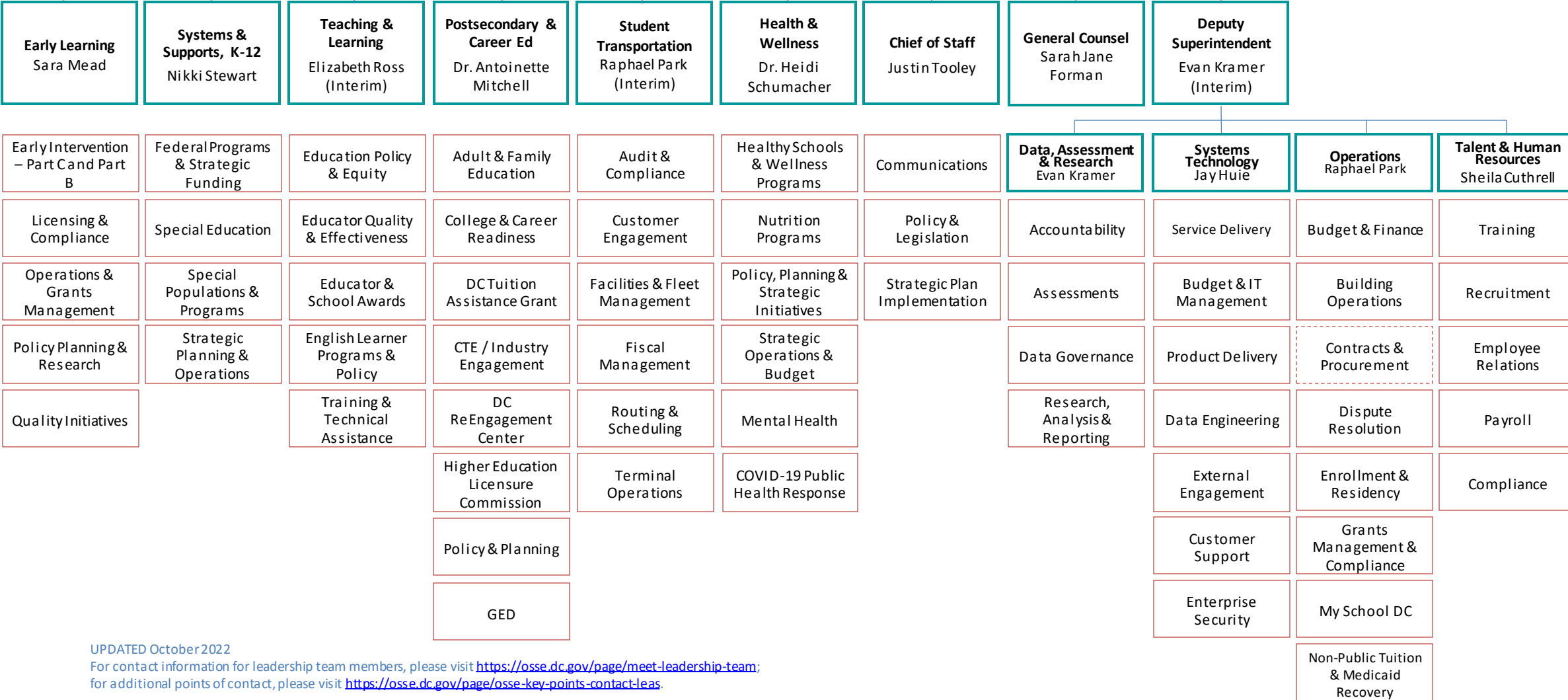
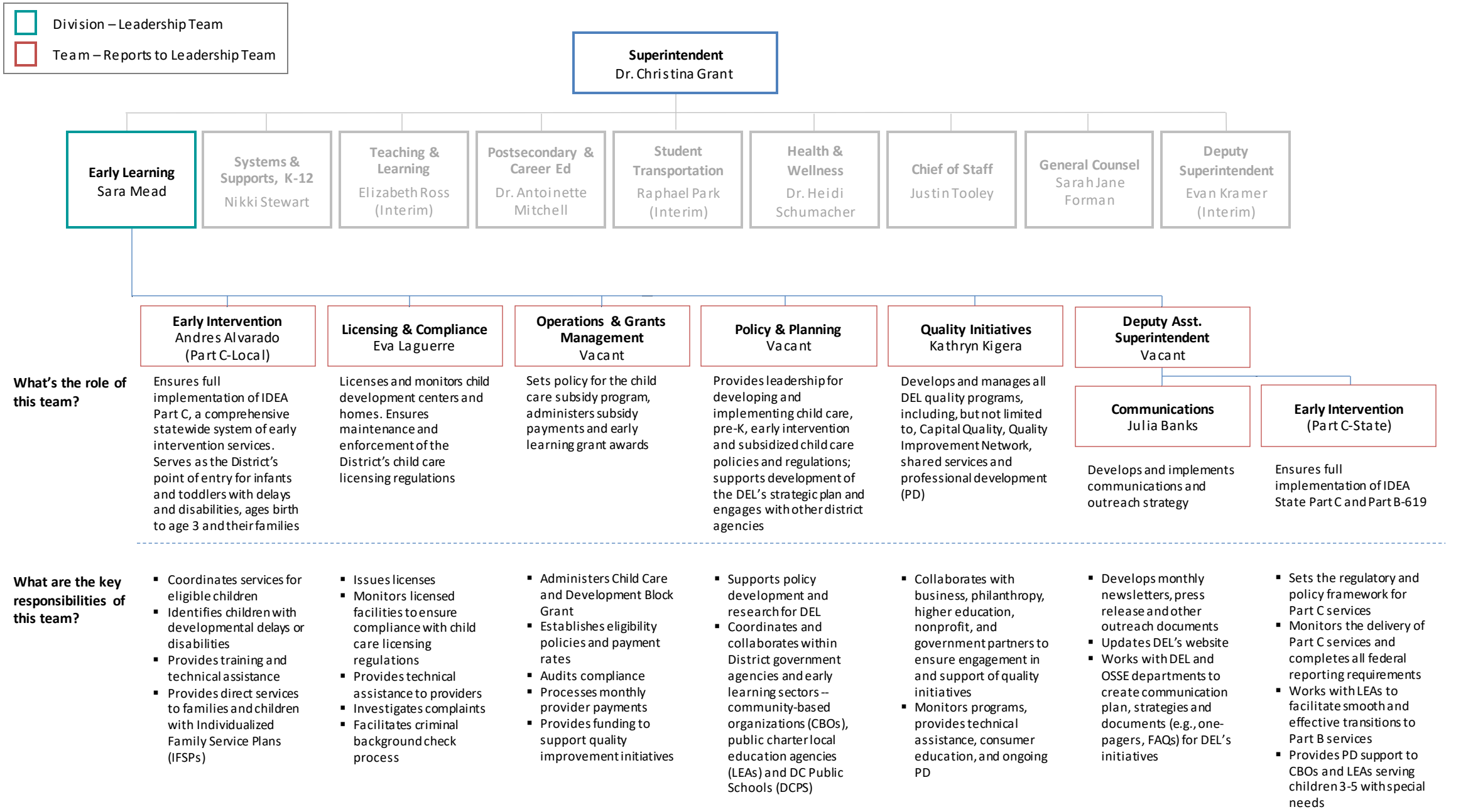


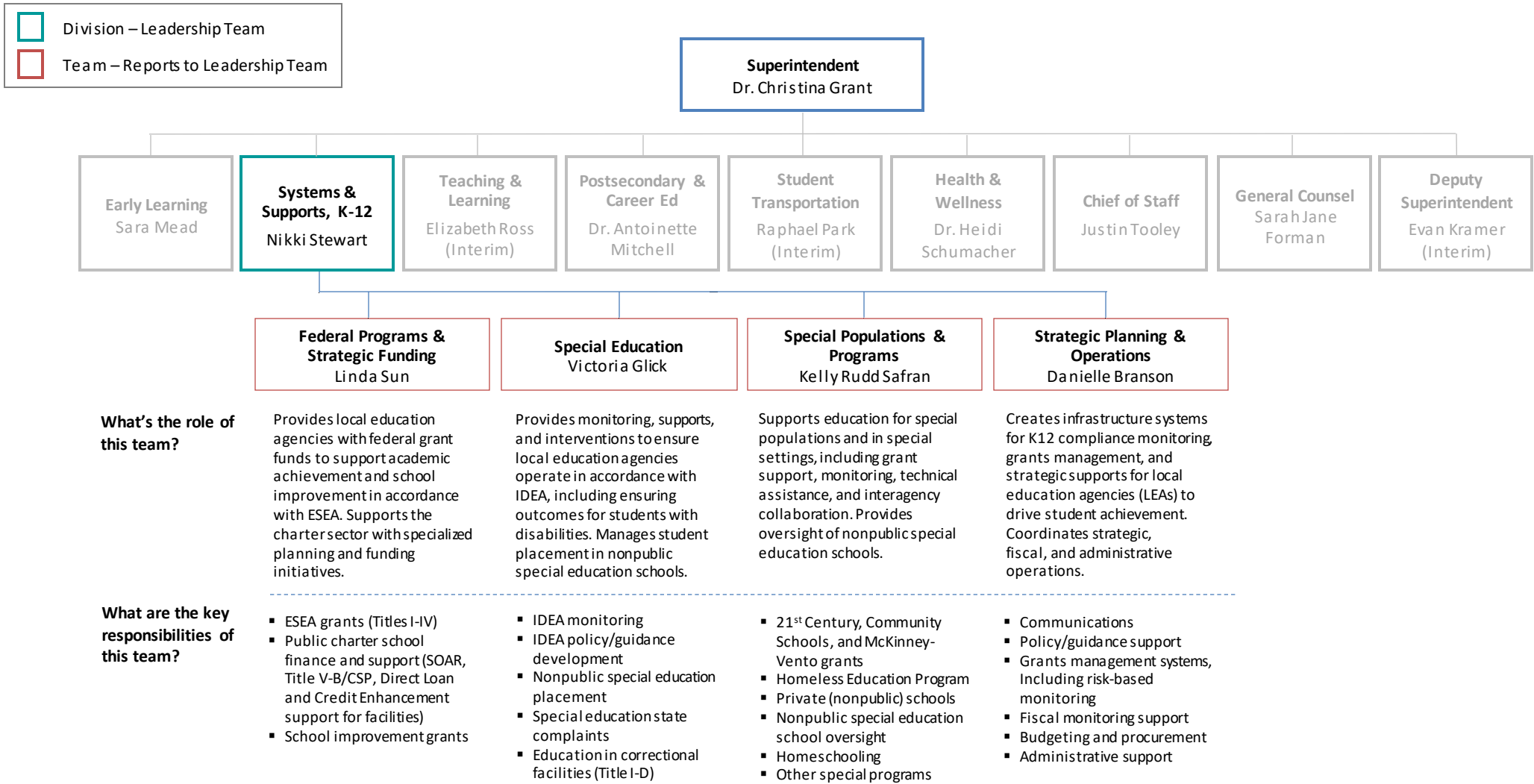
Division – Leadership Team

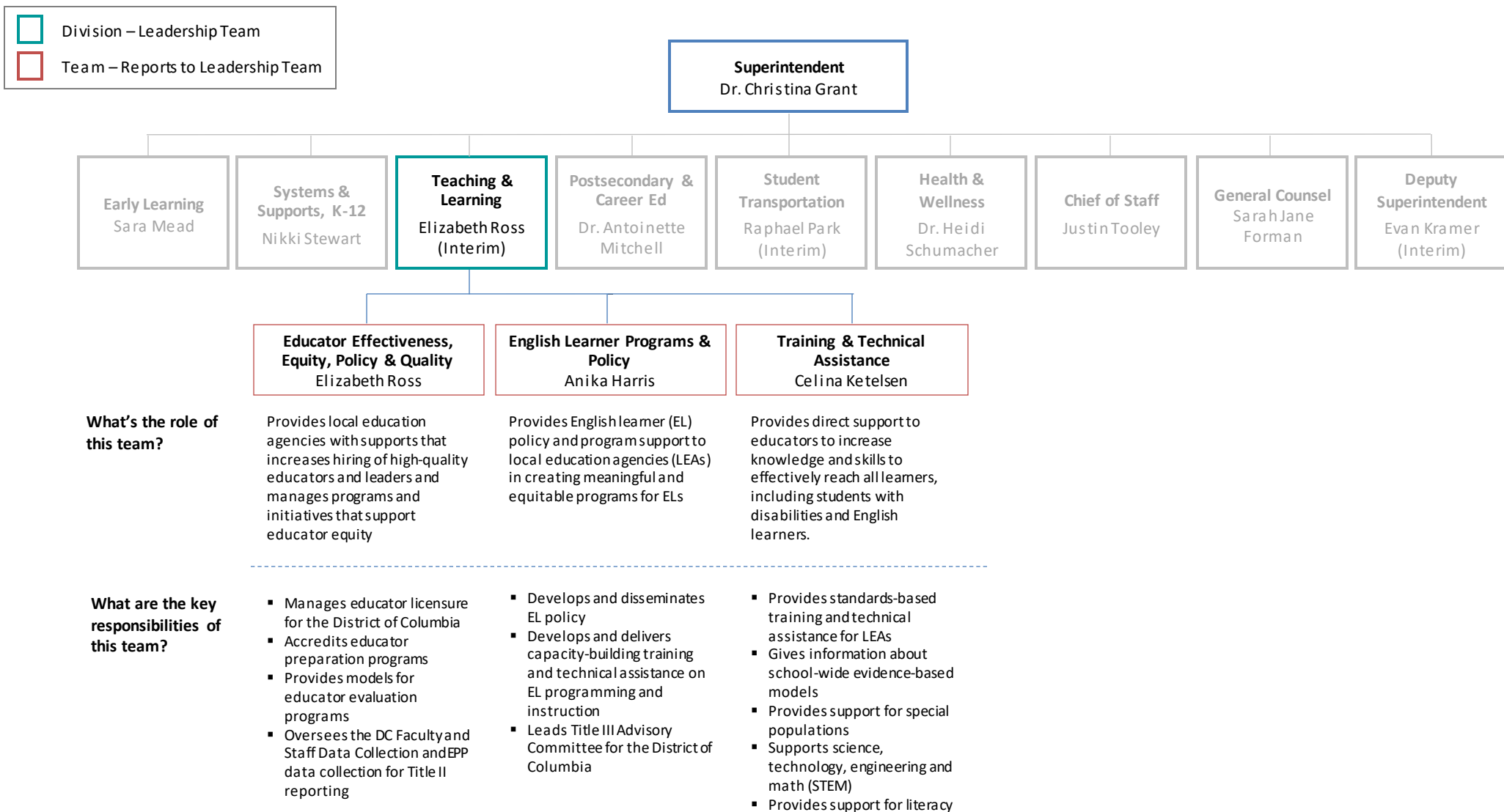
Team – Reports to Leadership Team

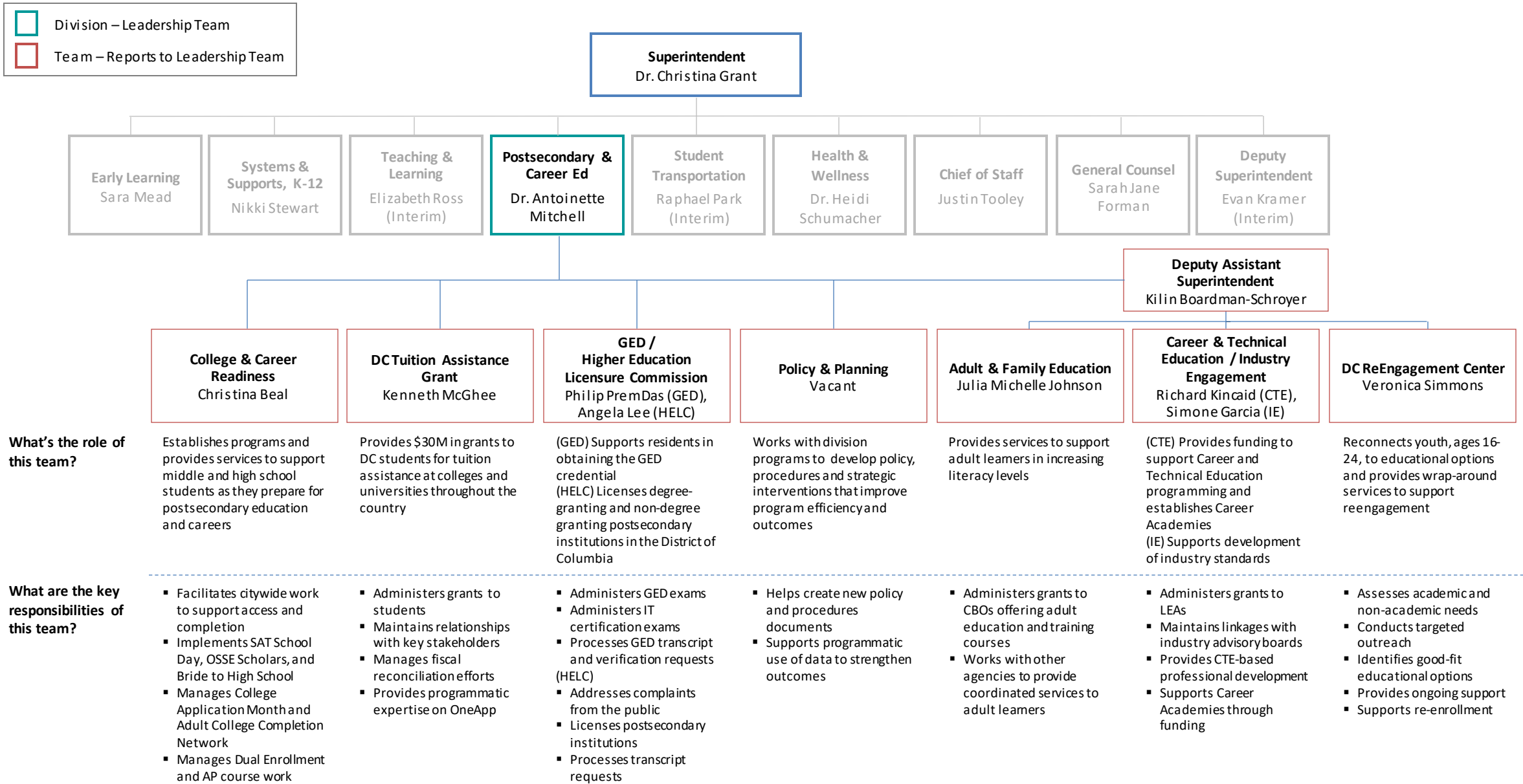
Superintendent
Dr. Christina Grant





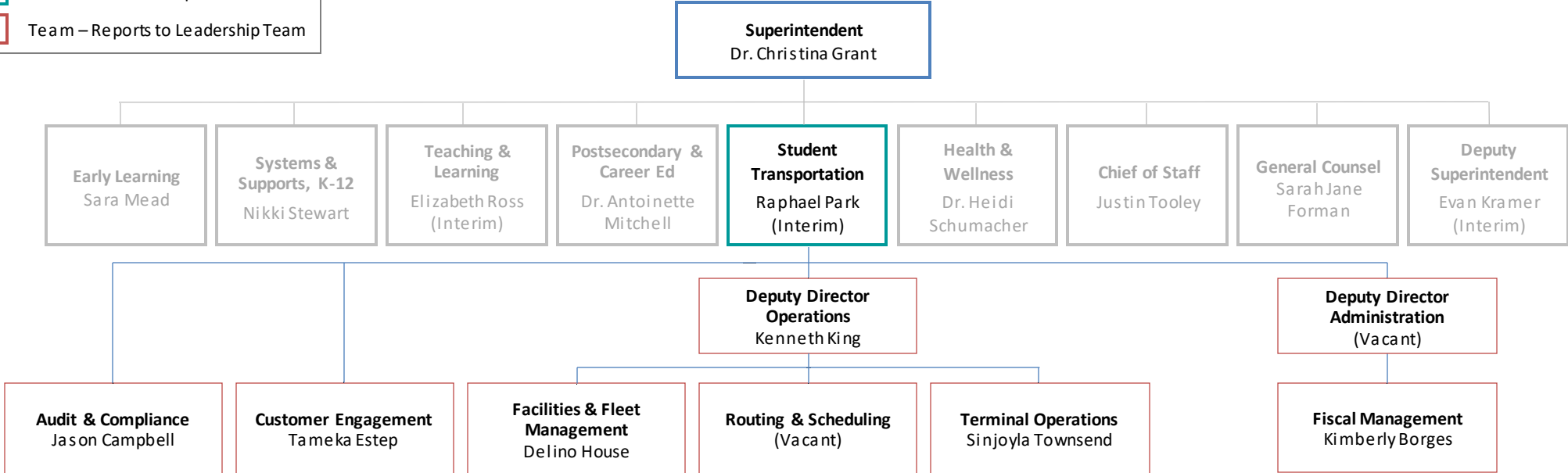






Division – Leadership Team

Team – Reports to Leadership Team

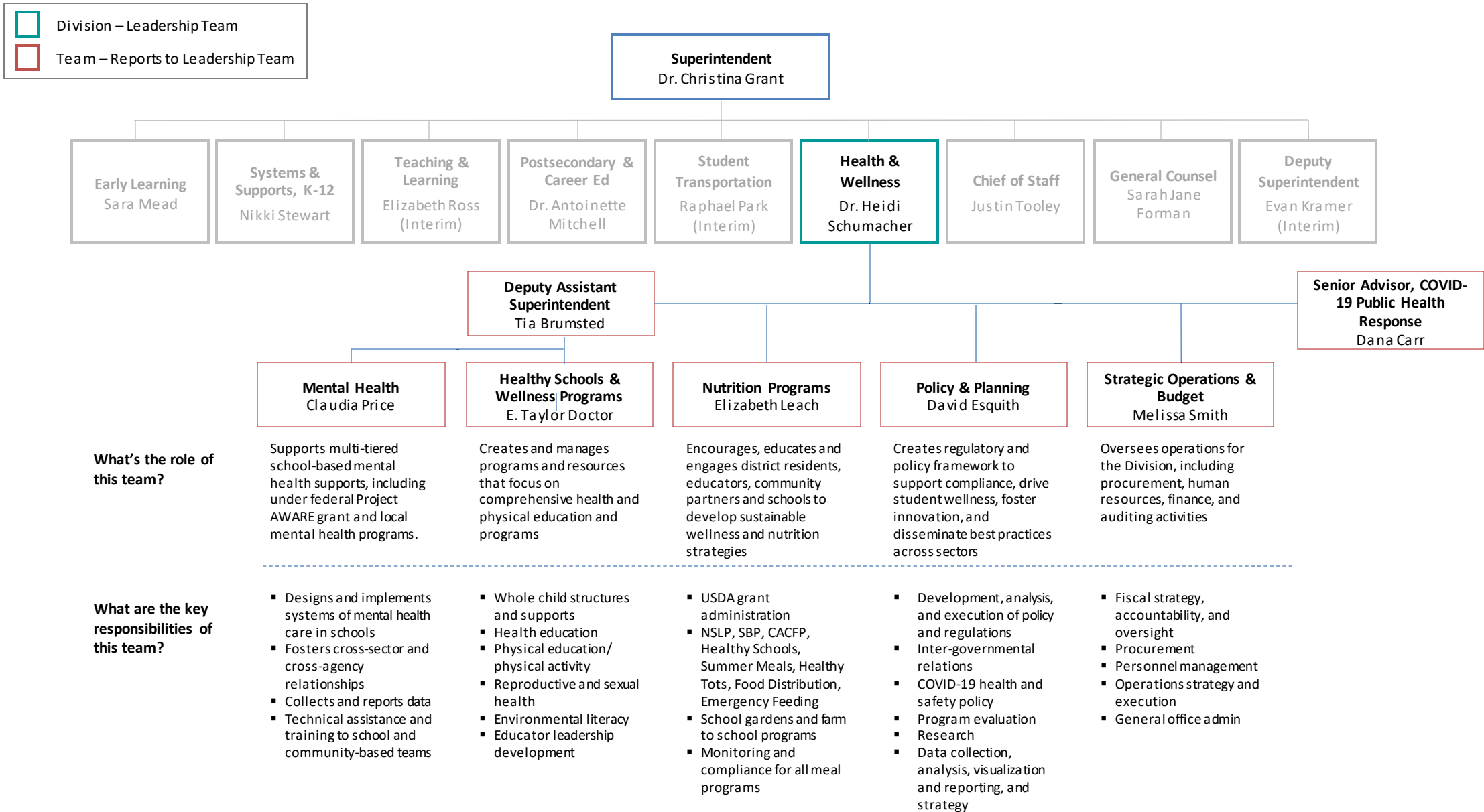


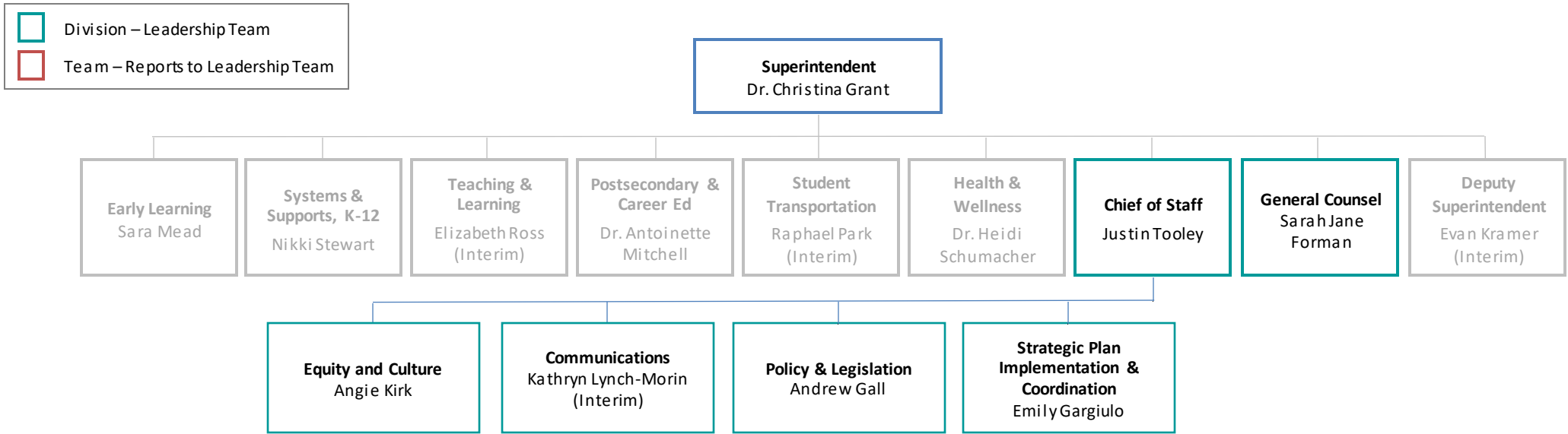
Conducts internal investigations to ensure compliance with all applicable laws and policies. Resolves all escalated complaints	Provides all inbound and outbound communications to stakeholders (parents, schools, advocates) regarding student transportation services. Provides first call resolution support for complaints	Maintains all terminal facilities to ensure safety and compliance with all standards and coordinates the inspection, maintenance, and retirement of all OSSE-DOT vehicles	Plans bus routes that are compliant with operational and regulatory requirements, conducts analysis for performance improvement, and communicates routing details to supporting departments	Management and support of all School Bus Drivers, School Bus Attendants, and daily operations at each of the four school bus terminal locations	Coordinates development of the annual operating and capital budget to ensure appropriate resources are allocated to support OSSE DOT. Manages all procurement and related fiscal reporting activities on behalf of the division
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|--|--|--|---|--|---|
| <ul style="list-style-type: none">InvestigationsComplaint resolutionTraining | <ul style="list-style-type: none">Inbound & outbound call supportProvides general and bus status informationReceives transportation service concerns | <ul style="list-style-type: none">Facility maintenance at each school bus terminalMaintenance and inspection of the more than 700 school buses in fleet | <ul style="list-style-type: none">Creates and optimizes routes and schedules for the safe and efficient transport of more than 3,000 students with disabilities | <ul style="list-style-type: none">Management of school bus drivers and attendants that transport eligible students with disabilities | <ul style="list-style-type: none">Budget development and monitoringProcurements / ReimbursementsFiscal policy / reportingContract administration |
|--|--|--|---|--|---|

What's the role of this team?

What are the key responsibilities of this team?





What’s the role of this team?

Establish and execute a shared culture and understanding around DEIB which informs all aspects of our work- both internal and external.

Ensures internal and external stakeholders are clear on the agency’s role, its direction and priorities, day-to-day decisions and actions, and the rationale behind them

Manages legislative affairs work with DC Council, leads engagement with the State Board of Education, and supports external relationships

Drives overall change management and improvement, in coordination with leadership team. Fosters coordination within the agency and ensures strong and effective relationships with external partners

Provides legal counsel to the agency and represents the agency in legal matters pertaining to its functions.

What are the key responsibilities of this team?

- Create and execute OSSE’s DEIB strategy
- Use quantitative and qualitative data to drive DEIB efforts within OSSE
- Partner with other agencies and stakeholders to enhance DEIB strategy

- Implements strategic communications plan
- Cultivates relationships with reporters and develops responses to media inquiries
- Structures channels for communicating with key audiences and stakeholders
- Publishes internal (OSSE Wire) and external newsletters (LEA Look Forward)
- Coordinates with Mayor’s communications team

- Develops agency’s policy agenda, including new and updated regulations, policies, and coordination with DC Council and State Board of Education
- Organizes budget and performance plan development and reporting

- Supports strategic plan implementation and progress monitoring
- Coordinates with internal and external stakeholders

- Legal review of key documents
- Legal research and advice
- Litigation and hearings
- Drafting of statutes and regulations
- Negotiation and preparation of charter school financing transactions

