

# 2019-20 Assessment Administration Support

## Assessment Customer Support

Contact assessment vendors for technical support with their testing platforms.



**WIDA: (866) 276-7735**

Contact about test administrator online modules

M-F, 8 a.m.-5p.m. EST

**help@wida.us**

**DRC: (855) 787-9615**

Contact about test platform and technical questions

M-F, 5:30 a.m.-6:30 p.m. EST

**WIDA@datarecognitioncorp.com**



**(866) 834-8879**

M-F, 8 a.m.-5p.m. EST

**MSAAServiceCenter@measuredprogress.org**



**(855) 277-9751**

8:00 a.m.-6:00 p.m. EST, M-F

**DLM-support@ku.edu**



**(866) 688-9555**

M-F, 6:30 a.m.-7:30 p.m. (EST)

**parcc@support.pearson.com**

## OSSE Stakeholder Support

Contact OSSE for guidance regarding assessment policy and test administration.



OSSE Assessment Hotline

**(202) 304-3269**

M-F, 8 a.m.-4 p.m. (EST)

OSSE Support Tool (OST)

**<https://octo.quickbase.com/>**

**OSSE.Assessment@dc.gov**

*(To protect student privacy and data security do not send student information via email)*

# OSSE's Office of Assessment

Area	Topic	Point of Contact
<b>Assessment Policy</b>	Every Student Succeeds Act (ESSA)	<b>Danielle Branson</b> Danielle.Branson@dc.gov Director of Assessment
	Data, Reporting, Business Rules	<b>Chanon Bell</b> Chanon.Bell@dc.gov Assessment Specialist, Policy, Research, and Reporting
	Test Integrity and Security	
	Special Populations	<b>Michael Craig</b> Michael.Craig@dc.gov Assessment Specialist, Special Populations
<b>Test Administration</b>		<b>Swea Hart</b> Swea.Hart@dc.gov NAEP State Coordinator
		<b>Cassie Lynott</b> Cassie.Lynott@dc.gov Assessment Specialist, Test Development, Administration, and Education
	<b>DC Science</b> <small>The District of Columbia Assessment of the Next Generation Science Standards</small>	<b>Daniel Alcazar-Roman</b> Daniel.Alcazar-Roman@dc.gov Assessment Specialist, Science
		
		<b>Michael Craig</b> Michael.Craig@dc.gov Assessment Specialist, Special Populations
		
<b>Assessment Literacy</b>	LEA/School Workshops and Trainings	<b>Cassie Lynott</b> Cassie.Lynott@dc.gov Assessment Specialist, Test Development, Administration, and Education