

Capital Quality Validation Webinar

Sept. 17, 2020

Agenda

- Validation Overview
- Validation Timeline
- Authorized Representative
- Validation Process
 - How to Log In to QuickBase
 - How to Reset Your Password
 - How to Navigate to the Validation Page
 - How to Review Information
 - How to Submit Concerns
- Effective Capital Quality Designations
- Next Steps





Validation Overview

Validation Overview

Each year, child development facility owners, center directors and home providers ("providers") have an opportunity to **review for accuracy** information that will be included in their facilities' Capital Quality profile, which is accessed through <u>My Child</u> <u>Care DC</u>. This review process is referred to as validation.

Validation is a passive process, meaning if a provider does not submit any concerns during the validation period, the Office of the State Superintendent of Education (OSSE) considers the information to be <u>final</u>.



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Update for 2019-2020 Validation

For the 2019-2020 program year, OSSE will not calculate Capital Quality ratings and designations due to suspension of Infant/Toddler Environment Rating Scale-Revised (ITERS-R), Family Child Care Environment Rating Scale-Revised (FCCERS-R) and/or Classroom Assessment Scoring System (CLASS) observations during the coronavirus (COVID-19) public health emergency.

During validation, providers will have the opportunity to **view** their **effective designations for subsidy reimbursement rates** based on the hold harmless policy, which depends upon facilities' group number in Capital Quality (i.e., Pilot, Group Two, Group Three, Group Four or Group Five).

Providers will have the opportunity to validate information on their facilities' Capital Quality profiles.



Areas for Validation: Capital Quality Profile

- Point of contact for the facility;
- Contact type (e.g., owner/director, center director, home provider);
- Phone;
- Email address;
- Link to facility website;
- Accreditation type;
- Accreditation expiration date;
- Mission statement;
- List of research-based curricula used;
- List of research-based assessments used; and
- Whether teachers have paid planning time outside of classroom hours.

NOTE: Current year and previous year ITERS-R, FCCERS-R and/or CLASS scores used to calculate the most recent observation-based Capital Quality designation were reviewed for accuracy during the program year 2018-2019 validation period in fall 2019. This previously validated information is currently displayed on the Capital Quality profile on My Child Care DC; because this information will continue to be displayed on the Capital Quality profile, it will be displayed during the program year 2019-2020 validation period for reference.





Validation Timeline

Validation Timeline

As a reminder, validation is a passive process, so no submissions are required.

Timeline	Action
Sept. 16, 2020	Validation period begins.
Sept. 16-30, 2020	Authorized representatives (and any delegate authorized representatives) can review information on Capital Quality profiles. Only the authorized representatives can submit any concerns (if there are any) related to the accuracy of the information they are reviewing. Note: No action is required during this time.
Sept. 30, 2020, 5 p.m.	Validation period for authorized representatives closes. Deadline for authorized representatives to submit any concerns (none are required).
Oct. 1-15, 2020	Authorized representatives review any updated information.
Oct. 15, 2020	OSSE response period closes.





Authorized Representative

Authorized Representative

Each facility's authorized representative is the **point of contact** the licensee/provider submitted to the OSSE Division of Early Learning (DEL) licensing and compliance unit. The point of contact submitted to the licensing and compliance unit is typically the owner/director, center director or home provider of the child development facility.

Each facility's authorized representative is the only QuickBase user who has access to the validation section of the Continuous Quality Improvement Plan (CQIP) QuickBase application ("app"). The authorized representative is given access to review for accuracy information that will be included in the facility's Capital Quality profile, which is accessed through My Child Care DC. **The authorized representative is responsible for submitting any concerns about the accuracy of the information reviewed during the validation process.**



Authorized Representative

If the licensee/provider wants to designate a **different authorized representative than the current point of contact** submitted to the OSSE DEL licensing and compliance unit, the licensee/provider must designate another authorized representative **in writing** via email to <u>Validation.OSSE@dc.gov</u>.



Delegate Authorized Representative

If the licensee/provider wants to give additional individuals (i.e., executive director, facility owner or co-owner, assistant director) access to view the validation section of the CQIP QuickBase app, the licensee/provider can designate one or more delegate authorized representatives. Delegate authorized representatives can view the validation section of the CQIP QuickBase app, but *cannot* submit concerns. To designate one or more delegate authorized representatives, the licensee/provider must submit a request in writing via email to Validation.OSSE@dc.gov.

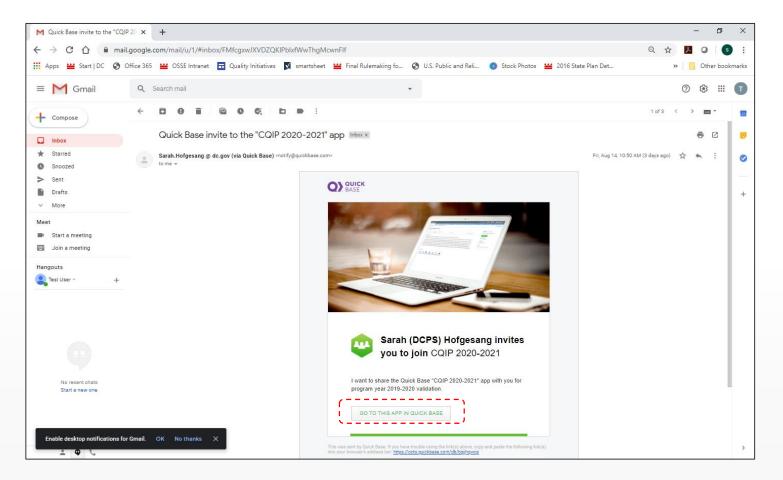




Validation Process

How to Log in to QuickBase

- Click the link in the email from OSSE staff.
- Note: Users who already have QuickBase accounts can go to <u>octo.quickbase.com</u> and log in.





How to Log in to QuickBase

- If you are a new user, you will see a page with the title "Sign Up for QuickBase."
- Complete the fields, read and agree to the terms of service and click "Register."

All fields marked with	an asterisk (*) are required.
First name *	
Last name *	
Email address	test.user.osse.del@gmail.com
Choose a password *	
Retype password *	
	Password strength:
	✓ Must be at least 8 characters
	✓ Must include both numbers and letters
Please set up a securit	y question in case you ever need to reset your password.
Question: *	Select a question
Answer: *	
Retype Answer: *	
	✓ Security answers must match
	Your answer is not case sensitive.



How to Log in to QuickBase

- If you already have a QuickBase account, you will see a page to log in to QuickBase.
- Enter your email address and password and click "Sign in."

You need to sign in to get to that page.
Username
1
Password
Sign in
Keep me signed in on this computer
I forgot my password
Not a Quick Base user? Create a log-in.
© 2010 OuisiRass Inc. All rights accound. Target Drivery
© 2019 QuickBase, Inc. All rights reserved. Terms Privacy



 If you forgot your password, click "I forgot my password."

	You need to sign in to get to that page.	
Username		
Password		
	Sign in	
	Keep me signed in on this computer	
	I forgot my password	
	Not a Quick Base user? Create a log-in.	
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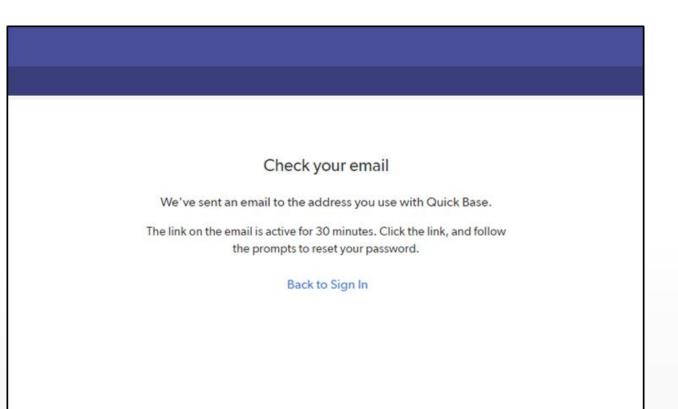


- After you click "I forgot my password," you will see a page with the title "Forgot my Password."
- Enter your email address and click "Reset my Password."

Forgot my Password	
Don't worry, it happens to everyone. We'll get you back into Quick Base right away.	
Email or user name	
Reset my Password	
Back to Sign In	



- After you click "Reset my Password," you will see a page with the title "Check your email."
- QuickBase automatically sent you an email with a password reset link.
- Note when the link in the email will expire.





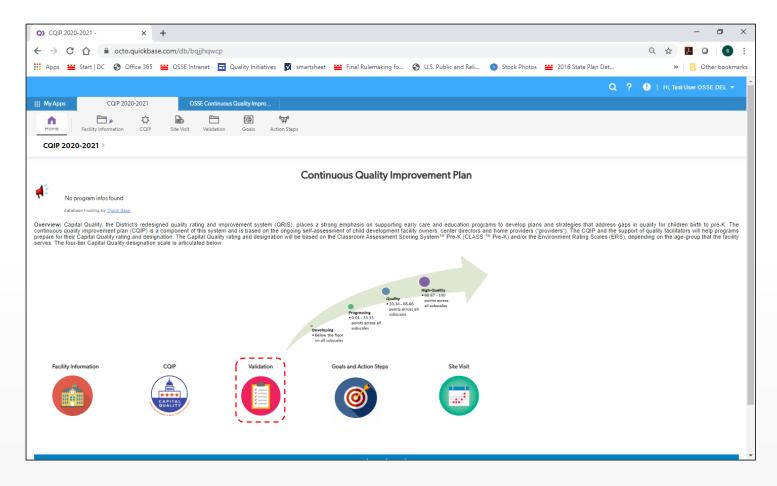
- Check your email.
- Open the email from QuickBase.
- Click the link in the email to reset your password.

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Compose	
Inbox	Your Quick Base account Index ×
StarredSnoozed	support@quickbase.com to me *
SentDrafts	D BASE
✓ More Test User ✓ +	Need to reset your password?
	Forgetting your password is no fun. Click the link below to get back to being productive with Quick Base. The link is active for the next 30 minutes.
No recent chats	If you did not make this request, you don't need to take any action.
Start a new one	This was sent by Quick Base. If you have trouble using the link(s) above, copy and pasts the following link(s) into your browser's address bar: <u>https://octo.guickbase.com/db/msin?a=n&s=fkdzzs.UIMGNOrk</u> <u>2EipojIP3DhB4rdcA3D%3D</u> For security reasons, this link will expire in 30 minutes. © 2019 QuickBase, Inc. All rights reserved. Registration & Internet access required. Terms, conditions, pricing, features, and service options subject to change.



How to Navigate to the Validation Page

- After you register or sign in, you will see the CQIP QuickBase app home page.
- Click "Validation" to go to the validation section.





How to Navigate to the Validation Page

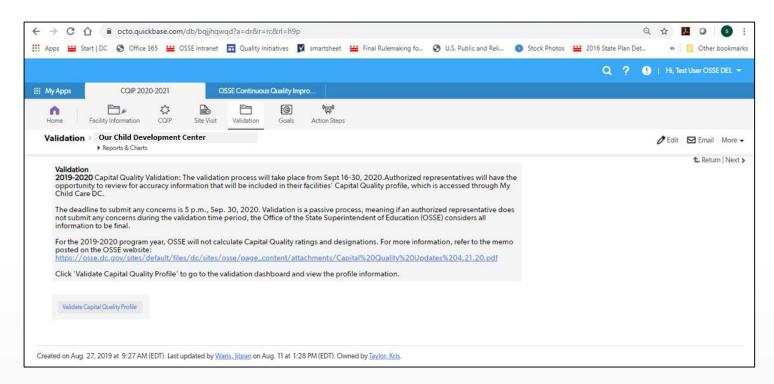
- After you click "Validation," you will see a list of facilities for which you have access to the validation section.
- Click the "View" (eye) icon next to a facility's name to go to that facility's validation section.

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Quality		
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How to Navigate to the Validation Page

- After you click the "View" (eye) icon, you will see the facility's validation page.
- This validation page includes general information on validation and the link to validate the facility's information on the Capital Quality profile.





How to Review Information

 Click "Validate Capital Quality Profile."

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How to Review Information: Capital Quality Profile

 After clicking "Validate Capital Quality Profile," you will see your facility's Capital Quality profile page.

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How to Review Information: Capital Quality Profile

 Scroll down the page to review the information on your facility's Capital Quality profile.

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How to Review Information: Capital Quality Profile

- If all information appears accurate, no action is required.
- Click "Home" to return to the home page.
- Click "Log out" to log out.

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4. Depen concer	iding on the nature of con rns, these updates will be	cerns, OSSE may tal visible in your facilit	ke from 10 business day ty's validation section o	s through the co f the CQIP Quick	nclusion of the validation p Base app. Updates will be	period to respond to concern made to the app each Friday	s. If calculations or inform	ation is updated in t	he process of resp	onding to
Note: Results	of calculations (i.e. points	earned) below are	rounded to the hundre	dths place. For e	xample, 12.3894 would b	e rounded to 12.39.				
Point of Contact Jane Smith	Contact Type Owner/Director									
Phone		Facility Website								
(555) 555-5555	jsmith@center.com									
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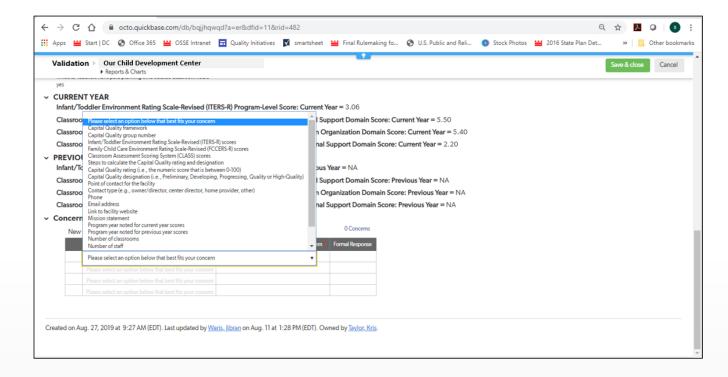


- If you have a concern about the accuracy of the information, you may submit a concern.
- On the validation page, scroll down to the concerns table.

Reports & Charts	ent Center				Save & close Ca
yes					
CURRENT YEAR					
Infant/Toddler Environment Rating S	cale-Revised (ITERS-R) Program-Level S	core: Current Year = 3.06			
Classroom Assessment Scoring Syste	m (CLASS REPORT) Pre-K Program-leve	Emotional Support Domain Score:	Current Year = 5.50		
Classroom Assessment Scoring Syste	m (CLASS REPORT) Pre-K Program-leve	I Classroom Organization Domain So	ore: Current Year = 5.40		
Classroom Assessment Scoring Syste	m (CLASS REPORT) Pre-K Program-leve	I Instructional Support Domain Score	: Current Year = 2.20		
PREVIOUS YEAR					
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- Click one row in the Concerns table.
- Select (click) the area for which you are submitting the concern from the drop-down menu under the column heading "Concern."



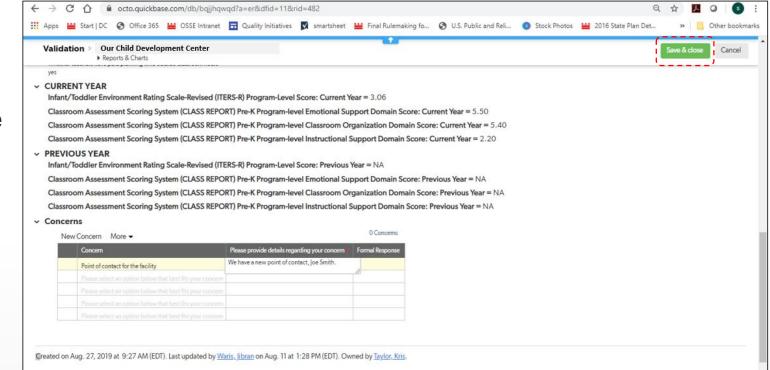


 Type a clear description of your concern under the column heading "Please provide details regarding your concern."

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- Click "Save & close."
- Your concern is now submitted. You will see the concern in the concerns table.
- To submit another concern, repeat the process.







Effective Capital Quality Designations

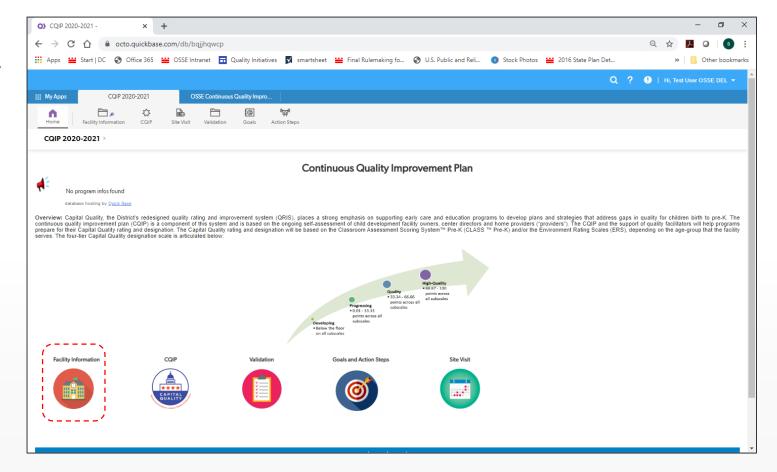
Effective Capital Quality Designations

- As previously noted, for the 2019-2020 program year, OSSE will not calculate Capital Quality ratings and designations due to suspension of ITERS-R, FCCERS-R and/or CLASS observations during the coronavirus (COVID-19) public health emergency.
- During the validation period, you may also view your facility's effective designation for subsidy reimbursement rates based on the hold harmless policy,¹ which depends upon your facility's group number in Capital Quality (i.e., Pilot, Group Two, Group Three, Group Four or Group Five).
- This information is a new QuickBase feature that will be visible throughout the upcoming program year to clarify your facility's effective Capital Quality designations.

¹ Reference the <u>Capital Quality Technical Guide</u> for more information on the hold harmless policy.

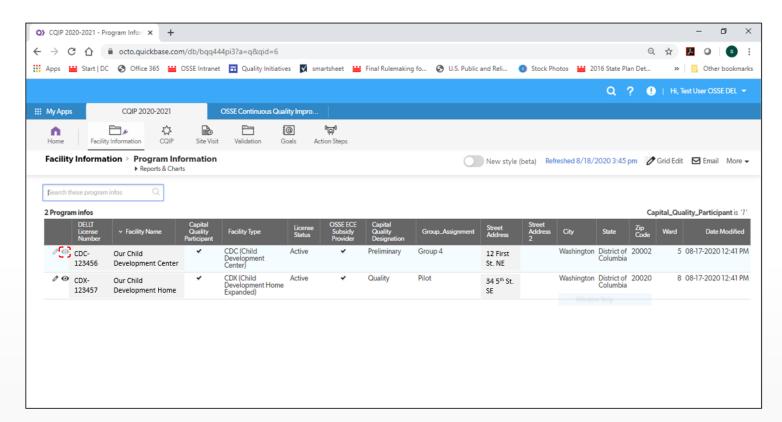


- To view your facility's effective Capital Quality designations, start at the CQIP QuickBase app home page.
- From the home page, click "Facility Information."





- After clicking "Facility Information," you will see a list of facilities to which you have access.
- Click the "View" (eye) icon next to a facility's name to go to that facility information page.





• After clicking the "View" (eye) icon, you will see your facility's facility information page.

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License Issue Date	Provider Name				
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Street Address 1	Street Address 2	City			
12 First St. NE		Washington			
State	Zip Code	Ward			
District of Columbia	20002	5			
Phone	Point of Contact	Contact Type	Email		
(555) 555-5555	Jane Smith	Center Director	jsmith@center.com		
Facility serves :					
✓ Infant	✓ Toddler	✓ PreSchool	Pre-K School Age		
Non-Traditional Care	20.0		the state of the s		



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 Scroll down the page to the Capital Quality information section to view the facility's effective Capital Quality designations.

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Facility serves :										
✓ Infant	✓ Todd	ler	✓ PreSchool	Pre-	K School Age					
Non-Traditional Care										
This licensing information is o information in DELLT, the lice	n file with OSSE. If you need nsing system of record.	to make updates to an	ly of this information, plea	ase contact your facil	ity's licensing specialist to confirm					
CAPITAL QUALITY INFO	RMATION									
Capital Quality Framework		c	apital Quality Designation							
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- The facility's current (FY 2020; Oct. 1, 2019-Sept. 30, 2020) effective designations are listed in the table. Effective designations include:
 - **Observation-based Designation:** This is the facility's most recent observation-based designation calculated in fall 2019 for the 2018-2019 program year.
 - My Child Care DC (MCCDC) Designation: This is the facility's designation posted on the MCCDC website based on the hold harmless policy.
 - Subsidy Reimbursement Designation: This is the facility's designation for tiered subsidy reimbursement based on the hold harmless policy.

CAPITAL QUALITY INFORMAT	ION					
Capital Quality Framework		Capital Quality Designation				
Birth-to-Five	Preliminary					
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MCCDC Designation N	ICCDC CQ Designation Effective Date	Subsidy Reimbu	rsement Designation	Capital Quality Group	Observation-based Designation	
Developing	10-01-2018	Developing		Group Four	Preliminary	



- Group Three, Group Four and Group Five facilities will maintain their current effective designations through the next fiscal year (FY 2021; Oct. 1, 2020-Sept. 30, 2021).
- Pilot and Group Two facilities' subsidy reimbursement designation will align to their observation-based designation effective Oct. 1, 2020 for the next fiscal year (FY 2021; Oct. 1, 2020-Sept. 30, 2021).
- For more information, please reference the Capital Quality updates issued on April 21, 2020 and posted on the OSSE website: <u>https://osse.dc.gov/sites/default/files/dc/sites/osse/page_content/attachments/Capital%</u> <u>20Quality%20Updates%204.21.20.pdf</u>.



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Next Steps

Next Steps

- Review the validation guide available on the OSSE website: <u>https://osse.dc.gov/page/capital-quality-qris</u>.
- Ensure your **contact information** is accurate on file with OSSE.
 - If you need to update your contact information, please contact your assigned licensing specialist.
- Each **authorized representative** will receive an email with a link to the CQIP QuickBase app **between Sept. 14-16, 2020.**
 - The email will be from an OSSE staff member with the subject line: "QuickBase invite to the "CQIP 2020-2021" app."
- If you need to add one or more delegate authorized representatives to view the validation information, submit the request in writing via email to <u>Validation.OSSE@dc.gov</u>.



Reminders: Validation Process

Sept. 16-30, 2020

 Authorized representatives (and any delegate authorized representatives) review information on the Capital Quality profile via the CQIP QuickBase app.

5 p.m. on Sept. 30, 2020

 Deadline for authorized representatives to submit any concerns on the accuracy of the information reviewed.

Oct. 15, 2020

- Date by which OSSE will respond to any concerns submitted by the deadline.

Notes

- If you have any concerns about the accuracy of information reviewed during validation, you must adhere to the Sept. 30 deadline to submit concerns.
- OSSE will not respond to concerns submitted after 5 p.m. on Sept. 30, 2020.
- Validation is a passive process, so **no submissions are required.**



FIND US

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EMAIL: Validation.OSSE@dc.gov

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