



2 Gen Compensation Model (July 1, 2020 – September 30, 2020)

Frequently Asked Questions (FAQ)

1. When are these 2 Gen incentives and bonuses effective?
Response: The 2 Gen incentives and bonuses discussed in this model are effective between July 1, 2020 and September 30, 2020.
2. Can the bank account activity include children?
Response: Yes, children may be included but they must be known to the TANF household composition in DCAS.
3. Can the homeschooling incentive include structured Summer Camps and other non-DCPS summer learning program that include educational enrichment?
Response: Yes as long as the week involves exclusive educational-related instruction and activities. The Summer Camp must be organized by a reputable agency (government, nonprofit, faith-based, etc.)
4. Can virtual health appointments include children?
Response: Yes, children may be included but they must be known to the TANF household composition in DCAS.
5. What is the required to show engagement in a mindfulness activity?
Response: Please include a link or brochure for activity with a photograph of the customer engaged in activity.
6. Do the physical activity and mindfulness incentives have to include 5 consecutive days per month?
Response: Yes.
7. For March 2020 Employment Retention Incentive, what does proof of job loss look like?
Response: The customer should submit proof of job loss from the employer or proof of application and receipt of Unemployment Insurance (UI) benefits.
8. Issues around furloughed or partially employed customers and 2 Gen activities generating stipends?
Response: Prior to COVID, furloughed and partially employed customers would not have qualified for employment retention incentives; during and after COVID, this remains the same. JP TEP Service Providers should work with partially employed customer to obtain an employment opportunity with stable hours.
9. Clarify how Discrete Work-Related Expenses (DWRE) can be used.
Response: Please refer to the TEP Service Provider Manual (SPM) that explains the use of DWRE on page 85. (Version 8 dated February 2020)



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10. Can customers choose whether they open personal or business-related savings or checking accounts...or both?

Response: Customers may choose to open personal or business-related savings or checking accounts...or both. That account may be in their name or a child's name who is known to the TANF household composition in DCAS.

11. How can we assist customers schedule an appointment to complete the DBH behavioral health screening?

Response: This is for customers who are not currently engaged with DBH but agree to complete the screening for service delivery between July 1, 2020 and September 30, 2020. This includes children as well who are known to the TANF household composition in DCAS.

12. Can customers who achieve or complete an activity prior to July 1, 2020 retroactively receive compensation?

Response: No.

13. Do the activities that require a photograph as part of the verification have to change each day?

Response: The family must show proof that at least one picture was taken each day for one work-week (Monday – Friday).

14. What constitutes credit repair; does the customer enrolling in credit counseling qualify?

Response: No, the customer must show proof of a raised score between July 1, 2020 and September 30, 2020.