

How OTA serves the District's tenant community



OFFICE OF THE TENANT ADVOCATE



***** PUTTING PEOPLE FIRST.**

The OTA has been a voice for D.C. tenants since 2006. We are an independent agency within the executive branch of the D.C. government charged with providing legal, policy advocacy, emergency housing, education, and community outreach services to District renters.

LEGAL



POLICY



**TEMPORARY EMERGENCY HOUSING
PROGRAM**



**EDUCATION & COMMUNITY
OUTREACH**





LEGAL BRANCH

Provides brief legal services to thousands of tenants, and in certain cases, provides limited or full legal representation. OTA attorneys may also assist tenants in their self-representation efforts and in navigating mediation and other alternate dispute resolution forums.

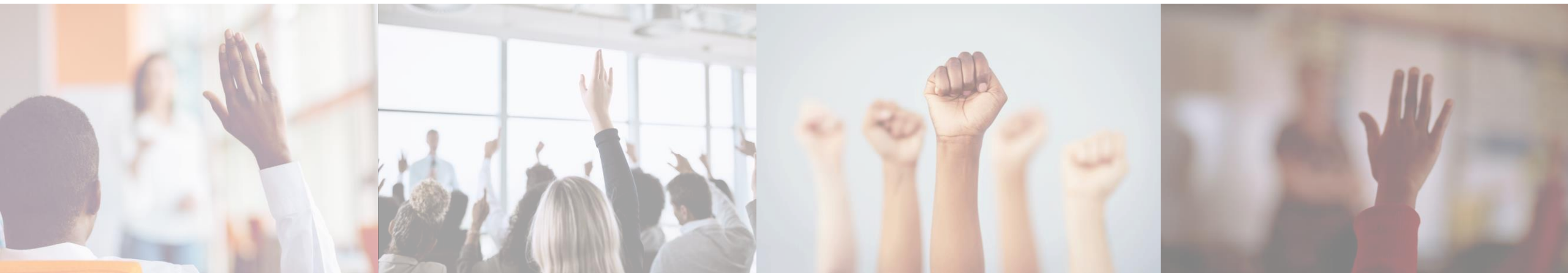
LEGAL BRANCH

Tenants may call our **Intake Line at 202-719-6560** for issues such as:

- Eviction assistance
 - Rent increases
- Lease-related questions
- Pests, mold, and housing code violations
 - Security deposit returns
- Tenant Opportunity to Purchase Act
 - Enforcing tenants' rights

POLICY BRANCH

Works with governmental and community partners and entities, including the DC Council, the Mayor's Office, executive agencies, the courts, tenant stakeholders, the tenant bar, advocates and others, to promote better tenant protection laws and policies in the District.



EDUCATION & COMMUNITY OUTREACH BRANCH

Develops educational materials, classes, as well as virtual tutorials on issues important to District tenants and participates in community events and activities.





EDUCATION & COMMUNITY OUTREACH BRANCH

TENANT ASSOCIATIONS

Tenant associations are a great way to build stronger and safer communities.

For help forming or sustaining a tenant association, please call

202.719.6560

and request **OTA's Education & Community Outreach** teams assistance.

EDUCATION & COMMUNITY OUTREACH BRANCH

To request a class tenants may call **202.719.6560**

Tenant Association Classes:

- Tenant Associations, where to begin
- Tenant Associations, a framework for sustainability
- Tenant Association best practices
- TOPA 5+ Unit Housing Accommodation

Additional Classes:

- How OTA Works for You
- Lease 101
- Housing Code Violations
- Evictions in DC
- Renters Rights 101





TEMPORARY EMERGENCY HOUSING PROGRAM

Assists tenants who have been displaced by government closures, fires, and floods; works in collaboration with the Department of Buildings (**DOB**), DC Homeland Security and Emergency Management Agency (**HSEMA**), DC Fire and Emergency Medical Services Dept. (**DC FEMS**) and/or the American Red Cross.



**If you have questions or concerns about your tenant rights,
please contact the**

OTA INTAKE LINE: 202-719-6560

www.ota.dc.gov

@OTAatDC