

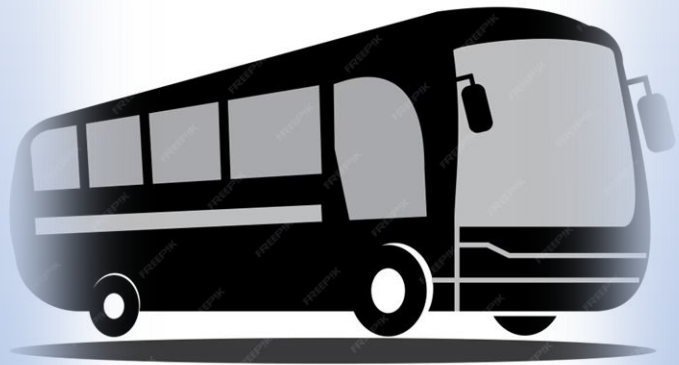


Migrant Case Management



Agenda

- Timeline
- Who are we serving
- Our work
 - Case Management Process
 - Pillars of Success
 - Data
- Other services at Catholic Charities (Newcomer Network and Enterprise, Education, Employment Departments)
- Q&A



In the fall of 2022, Catholic Charities of the Archdiocese of Washington signed the first emergency contract with the District's Office of Migrant Services to provide case management support to newly arrived immigrants.

Who Are We Serving?

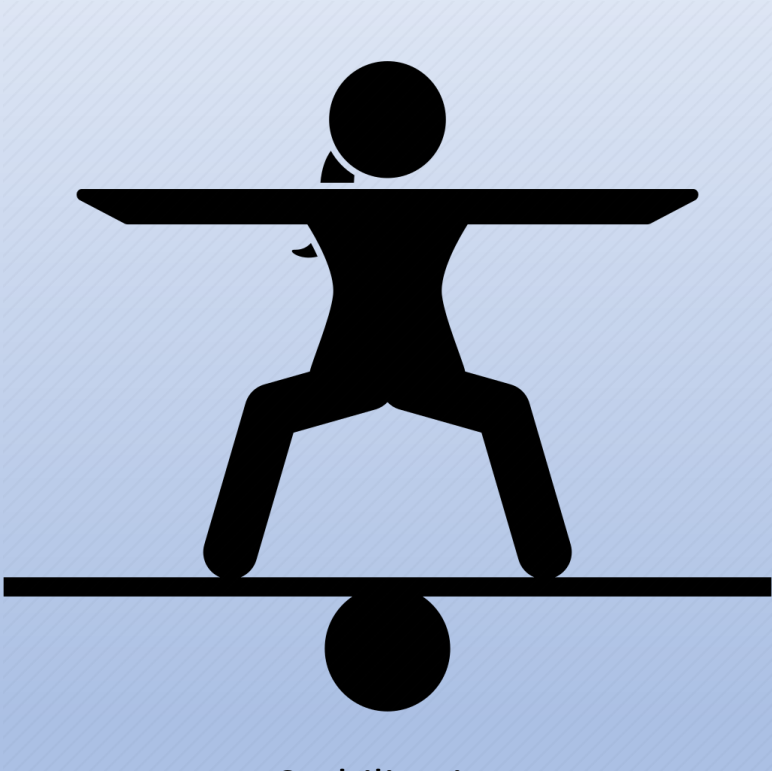


- Families
- Depart their country of origin and travel miles across the Darien Gap, Central America, and through Mexico until they get to the Southwest border
- Upon arrival at the border, Border Patrol processes the migrants, then each member of the family is assigned an “A #” and issued a notice of appearance to a local court

Our Work

- Case management is a collaborative process between the family and caseworker to meet a client's health and human services needs.
- At the pick of the program, 448 migrant families received case management services at the temporary lodgings.
- Each Case Worker follows best practices, as set forth in our national accreditation through the Council on Accreditation (COA)

Our goals



Stabilization



Case Management Process

Referral

- The Office of Migrant Services makes the referrals

Intake / Needs Assessment

- All new referrals need a Catholic charities intake.

Case Management Plan

- Case manager and client establish SMART goals and action plan.

Orientation

- Know Your Rights workshops
- Cultural orientation

Monitoring

- The follow through is just as important. Case manager continuously monitors and evaluates a client's progress.

MCM Pillars of Success

| Healthcare & Medical Services | Legal Services | Education | Financial Literacy & Independent Living |
|--|--|---|--|
| <ul style="list-style-type: none">• DC Alliance applications submitted *(if applicable)• Medical needs met for family members, including healthforms for school-aged children | <ul style="list-style-type: none">• Asylum seeker status and paperwork underway• Legal requirements fulfilled to date | <ul style="list-style-type: none">• Cultural Orientation• School-aged children enrolled in school• English language acquisition for parents (adults)• Learning of U.S. culture and norms | <ul style="list-style-type: none">• Secured employment• Savings goals underway• Concrete understanding of managing living expenses |

MCM uses the Stabilization Plan to guide activities and monitor progress towards Pillars of Success

Summary at Temporary Lodging

- 4 families
 - 19 residents
 - 6 adults
 - 13 children
- We have stabilized more than 500 migrant families

The Reception Center

- 28 families
 - 105 individuals
 - 45 adults
 - 60 children

Services at Catholic Charities

- Newcomer Network Department
- Enterprises, Education & Employment: Immigrant Support Services (DC-MD)

Services at Catholic Charities

Immigration Legal Services (DC- Maryland)

Asylum

Petitions for survivors of domestic violence at the hands of U.S. Citizens or permanent resident spouses

Petitions for Special Immigrant Juvenile Status (SIJS)

Visas for survivors of crimes and/or trafficking

Temporary Protected Status for individuals from countries designated by the U.S. government

Removal/deportation defense before the immigration courts, the Board of Immigration Appeals, and the federal circuit courts

Seminars, small group processing workshops, and radio programs educating foreign-born individuals about their rights and responsibilities

Services at Catholic Charities

- Those families who choose to move to Maryland can benefit from the following programs:

Navigator Program

Montgomery County Family Center

Strong Families Initiative (Gang Prevention)

Services at Catholic Charities

Navigator Program

Navigators work with Newcomers to assess needs and develop long-term and short-term goals.

Services include: Legal Assistance, Healthcare, Education, Employment, Mental Well-being

Services at Catholic Charities

Montgomery County Family Center (Maryland)

Case management and economic crisis intervention.

Financial assistance to single mothers diagnosed with cancer.

Parents leadership building

Food distribution'

Support to expecting and new parents with resource linkage, prenatal, and newborn supplies, as available.

Services at Catholic Charities

Strong Families Initiative (Gang Prevention)

Services: Parent/Guardian Support Circles: Accompanying parents/guardians in navigating communication skills with their recently arrived or U.S. born Latin@ that are in need of support (Spanish program).

Youth Support Circles: Promoting healthy relationships and a safe space for recently arrived youth/U.S. born Latinos to share experiences and create friendships (Bilingual, Spanish/English).

Services at Catholic Charities

Immigrant Support Services

- ESOL Education, Family Literacy, Adult Literacy
- Employment and Workforce Development
- Tax Preparation

Questions?