



# IMPORTANT INFORMATION AND FACTS ABOUT EMERGENCY RENTAL ASSISTANCE PROGRAM (ERAP)

## WHAT IS ERAP?

The Emergency Rental Assistance Program (ERAP) assists low-income residents who are facing a housing emergency and provides rent assistance to stabilize housing, re-establish housing, and prevent eviction.

## HOW CAN ERAP HELP?

### ERAP can help to pay the following:

- Overdue rent (at least 30 days) including late fees and court costs
- Security deposit for a new residence and/or first month's rent

ERAP does not provide assistance with utilities or mortgage payments.

## WHO IS ELIGIBLE FOR ERAP?

You must be a resident of the District of Columbia, and your income must be less than 40% of the Area Median Income (AMI) according to the household size.

## DOES ERAP ASSIST WITH PAST DUE RENT PAYMENTS AND/OR A SECURITY DEPOSIT?

If determined eligible for ERAP, residents are provided with an overview of their payment responsibilities and costs covered by the program.

## ARE THERE LIMITS ON HOW MUCH ERAP CAN PAY?

ERAP may provide up to five (5) months per HUD's Rental Reasonable guideline per the zip code and bedroom size. The revised average five months rental payment is high as \$10,205. Eligible households may apply more than once until they reach their assistance cap, within a twelve (12) month period. For security deposits and the first month's rent, ERAP can pay up to the Fair Market Rent for one (1) month.

## WILL ERAP GIVE ME THE MONEY DIRECTLY?

ERAP will make its payment directly to the landlord, court, or court marshals. No money will be given to you directly.

## HOW DO I APPLY FOR ERAP?

Throughout the COVID-19 Public Health Emergency, all applications are completed online or by phone. To apply online, please visit [dhs.dc.gov/ERAPApp](https://dhs.dc.gov/ERAPApp). Residents may also contact a community-based organizations for application assistance. Residents must complete an application and submit required information to participate in an eligibility interview. Case management services are available to further assist residents participating in ERAP.



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**YOU MAY REQUEST AN ERAP APPOINTMENT BY CALLING  
THE FOLLOWING LOCATIONS:**

(\*There Are Currently NO WALK-IN APPOINTMENTS FOR WRITS During COVID-19 Emergency\*)

**CATHOLIC CHARITIES THE SOUTHEAST FAMILY CENTER**

Office (202) 338-3100, or Fax (202) 338-3188 • Website: [catholiccharitiesdc.org](http://catholiccharitiesdc.org)

**HOUSING COUNSELING SERVICES, INC.**

Office (202) 667-7006, or Fax (202) 667-1267  
ERAP Recorded Information Line: (202) 667-7339  
Website: [Housingetc.org](http://Housingetc.org)

**SALVATION ARMY (NW OFFICE) NATIONAL CAPITAL AREA COMMAND**

Office: (202) 332-5000, or Fax (202) 332-5156  
Website: [salvationarmynca.org](http://salvationarmynca.org)

**SALVATION ARMY (SE OFFICE) THE SOLOMON G. BROWN SOCIAL SERVICES CENTER**

Office (202) 678-9771, or Fax (202) 889-8492

**THE COMMUNITY PARTNERSHIP FOR THE PREVENTION OF HOMELESSNESS  
AT VIRGINIA WILLIAMS FAMILY RESOURCE CENTER**

Office (202) 312-5510, or Fax (202) 312-5598 • Website: [community-partnership.org](http://community-partnership.org)

**THE UNITED PLANNING ORGANIZATION (UPO)**

Fax (202) 562-3802 • Website: [upo.org](http://upo.org)  
ERAP Scheduling (202) 231-7922

**THE GREATER WASHINGTON URBAN LEAGUE**

Office: (202) 265-8200, or Fax (202) 387-6515  
Website: [gwul.org](http://gwul.org)

For general ERAP inquiries, please email: [erap.program@dc.gov](mailto:erap.program@dc.gov)