



TANF Employment & Education Program

OSSE ADULT AND FAMILY EDUCATION

UDC PROFESSIONAL DEVELOPMENT INSTITUTE

DECEMBER 14, 2020



Introduction & Agenda

- ❑ Office of Work Opportunity – Monee Thomas, Program Analyst, DHS
- ❑ Assessment & Referrals – Lauren Bunns, Program Analyst, DHS
- ❑ Placement – Monee Thomas, Program Analyst, DHS
- ❑ Child Care – Eric Calhoun, Supervisory SSR, DHS
- ❑ Supplemental Nutrition Assistance Program – Jessica Bacon, Vocational Development Specialist, DHS
- ❑ Listening Sessions – Teri Winston, Policy Analyst, DHS
Tenesha Williams, Program Analyst, DHS
- ❑ Homeless Services – Kia Williams, Program Manager, DHS



How Can we Help?



Maslow's hierarchy of needs

McLeod, Saul. "Maslow's Hierarchy of Needs" SimplyPsychology, 21 May 2018,
<https://www.simplypsychology.org/simplypsychology.org-Maslows-Hierarchy-of-Needs.pdf>.

1. Orientation

2. Assessment & Referral

3. Placement

4. Success

ORIENTATION

Let's Begin With Orientation

What is the Office of Work Opportunity?

The Office of Work Opportunity (OWO) is a unit within the Department of Human Services that is responsible for conducting TANF Orientation and Assessment as a part of eligibility for receiving TANF and employment, education and supportive services.

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Programs Housed within the Office of Work Opportunity

Workforce Development

⑩ The **Workforce Development Team** housed within OWO is charged with supporting TANF customers engaged with TMC providing education and employment supports, this is achieved through a suite of services that address interview preparation, resume writing, internships, skills training certifications, etc. Also within the Workforce Development Team, there are a number of initiatives that support TANF/TEP customers:

⑩ **The LEAP Academy** bridges the gap between unemployed/underemployed TANF Customers and in-demand jobs within DC Government while providing a pathway to the middle class.

⑩ **OSSE Re-Engagement ,The DC Reengagement Center (REC)** is a “single door” through which youth ages 16-24 who have dropped out of secondary school can reconnect to educational options of a high school diploma or GED

⑩ **TAPIT** is a that program provides financial assistance of up to \$4,000 per academic year to eligible TANF Customers. TAPIT funds can be used to pursue post- secondary degrees and cover tuition, books, and mandatory fees (meal plans and parking permits can be included for full-time students).

MOMs

(Mental Health Outreach for Mothers)

- **The Mental Health Outreach for Mothers (MOMS) Partnership** is a intervention program that focuses on reducing depressive symptoms and school truancy.
- DHS has partnered with Yale University in training and implementing this program. The MOMS Partnership services
- Customers in their own communities and offers coaching, parenting support, job readiness, skill building, and time limited Cognitive Behavioral Therapy (CBT).
- The program utilizes the skills of licensed clinicians and a Community Health Ambassador.

TMC

(Targeted Mobility Coaching)

- **TMC** was established as a non-traditional employment services unit within the Office of Work Opportunity (OWO) that focuses on family stabilization and economic independence through the lens of intentional case coaching.
- Through one-on-one coaching sessions, Customer-led goal setting meetings, and peer-led interventions, overtime, Customers gain the skills and ability to coordinate community-based resources and supports that are available throughout the District of Columbia (DC) to manage life’s ongoing hurdles.

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What will happen here today?

Once orientation is complete, customers will have the opportunity to work with an Assessment Specialist to complete a:

- TANF Comprehensive Assessment (TCA)
- Initial Individual Responsibility Plan (iIRP)

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ASSESSMENT & REFERRAL

Let's Discuss Assessment & Referral

Preparing for the TANF Comprehensive Assessment

- The TANF Orientation is required as a condition of eligibility for you to start or continue receiving TANF benefits.
- The TANF Comprehensive Assessment (TCA) consists of about a 90-Minute session where the worker will ask questions used to gather information about your family unit in order to make the best recommendation for services for the purpose of referral. Be prepared that some questions might be sensitive in nature. Our specialist are well trained on discussing sensitive topics.

1. Orientation

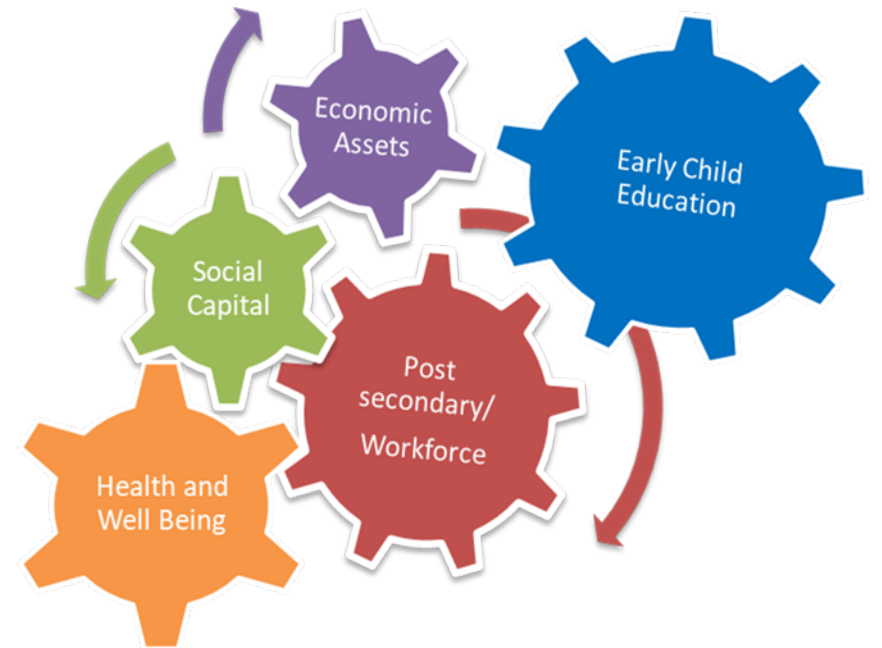
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TANF Comprehensive Assessment and 2Gen

- TCA has been designed from a 2Gen approach.
- 2Gen means a multi-generational approach that focuses equally and intentionally on services and opportunities for both children and adults simultaneously.
- For example, if a child has behavioral issues in school and the parent is required to be available to support the schools efforts in managing behaviors, the parent will miss time from work or school to meet the needs of their child. 2 Gen assists the customer in maintaining their eligibility with TANF.



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Initial Individual Responsibility Plan (iIRP)

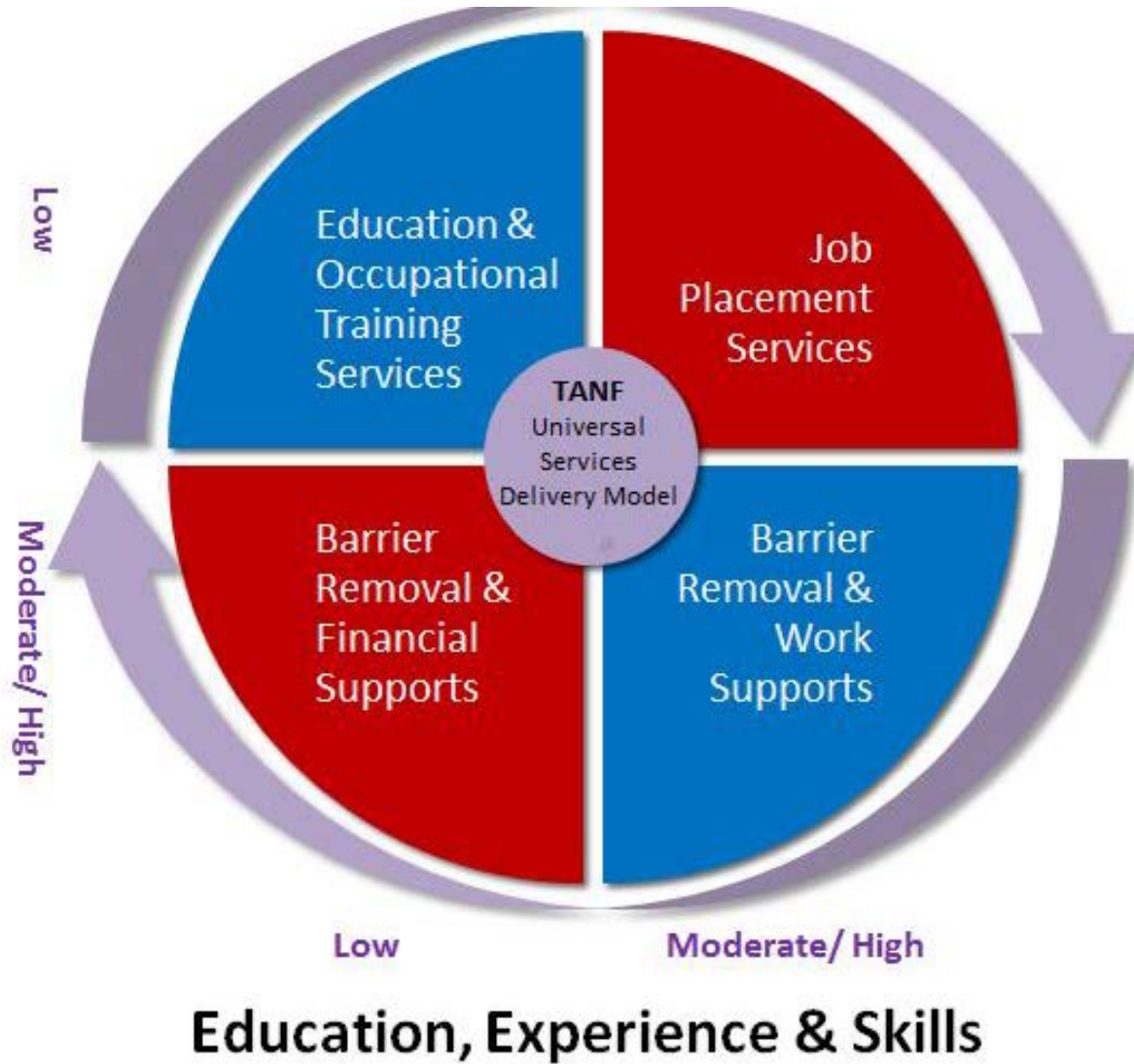
- An Initial IRP is conducted by DHS to identify strengths, barriers, and self-sufficiency goals, which helps the agency determine the appropriate Service Provider types.

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TANF Service Delivery Model

Educational and Occupational Training (EOT) – Customers with low personal and health barriers as well as low levels of education and skills

Job Placement (JP) – Customers with low personal and health barriers as well as moderated to high levels of education and skills

2Gen/Barrier Removal & Work Supports - Customers with moderate to high personal or health barriers and moderate to high levels of education and skills will first receive intensive family stabilization services (i.e., health, mental health, rehabilitation) to address their challenges.

2Gen/Barrier Removal & Financial Support - Customers with moderate to high personal and health barriers, and low levels of education and skills will receive intensive family stabilization services (i.e., health, mental health, rehabilitation) to address their challenges.

PLACEMENT

After My Assessment and Referral, What Happens Next?

What is TEP?

The ***TANF Employment and Education Program (TEP)*** is an initiative under the Department of Human Services.

The mission of the TEP program is to assist Customers in enhancing their education and skill levels in preparing for, finding, and retaining unsubsidized employment in order to ultimately earn family-sustaining incomes and no longer require public assistance.

TEP Provider Placement

The Department of Human Services partners with multiple service providers that focus on three main categories:



Education & Occupational Training (EOT)



Job Placement (JP)



Other Supportive Services

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Federally and District Approved TEP Activities

Non-exempt adult TANF Customers must participate in work activities that assist them in attaining employment or becoming employed. The following diagram shows the approved activities:



Educational and Occupational Training (EOT)

EOT Providers assist customers with services that are geared towards enhancing their skills and education so that they become employable.

EOT Customers must meet 100% of their monthly TANF required hours; 50% of which must come from one of the four activities below:

- GED/SSED
- Vocational Education
- Job Skills related to employment
- Education related to employment

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Job Placement (JP)

- Provides services to Customers with skills geared towards rapid employment
- Focuses on job preparation, search, placement, and retention
 - JP Customers can engage in educational and occupational skills building (Vocational Education)
 - There are no Incentives for completion of educational programs
 - 100% of a JP Customer's TANF required hours must come from Unsubsidized Employment

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Other Supportive Services

- **The UDC/PATHS program** is a training and education program developed for TANF Customers by DHS in partnership with the University of the District of Columbia School of Business and Public Administration. UDC/PATHS provides job-skills training programs in conjunction with wraparound case management services to address barriers of each assigned Customer.
- **DHS/Family Resource Center (FRC)– Program on Work, Employment, and Responsibility (POWER):** Eligible Customers will have access to a Supplemental Security Income (SSI) advocacy program that supports disabled TANF Customers in their application and attainment of SSI benefits and be enrolled in the District’s POWER Program. POWER is equipped to work with Customers facing barriers, including: domestic violence (DV), education, legal, learning difficulties, substance abuse, mental health conditions, and medical issues.

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Policy on a TANF Exemption

- **Exemption:** Federal and District of Columbia law exempt some Customers from TANF work requirements. It is important for Service Providers and Customers to understand that Service Providers may only request exemptions on behalf of the Customer. DHS retains the authority to grant an exemption.

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DHS Service Centers

Anacostia Service Center

2100 Martin Luther King Avenue, SE
Washington, DC 20020

H Street Service Center

645 H Street, NE
Washington, DC 20002

Congress Heights Service Center

4049 South Capitol St SW
Washington, DC 20032

Taylor Street Service Center

1207 Taylor Street, NW
Washington, DC 20011

Fort Davis Service Center

3851 Alabama Avenue, SE
Washington, DC 20020